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In this context, she is responsible for ensuring the delivery of ICT-related capacity building activities and projects, with the objective to enhance knowledge and skills in the field of ICT, in particular in developing countries. This includes the direction and coordination of the ITU Academy and of the ITU Centers of Excellence network, working in partnership with Government, industry and academic institutions.

From 2008 to 2017, Dr Teltscher was Head of the ITU Statistics Division. In this position, she was responsible for the collection, harmonization, analysis and dissemination of ICT statistics worldwide, and for the production of analytical reports on global and regional trends in ICT, including the annual ITU Measuring the Information Society Report and the ICT Development Index.

Before joining ITU in July 2008, she was Chief of the ICT Policy and Analysis Unit, ICT and E-Business Branch, of the United Nations Conference on Trade and Development, Geneva. Dr Teltscher received her Ph.D. in Economic Geography in 1992 from the University of Washington (Seattle, United States).