

**Emergency Telecommunications in
Humanitarian Relief Operations:
Using the Tampere Convention for Disaster
Mitigation and Relief Operations**

**Regional Joint Conference on Disaster Relief and Management:
International Cooperation & Role of ICT**

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Emergency Telecommunications - Background

- Robust, reliable telecommunication services are essential for the effective coordination of emergency relief operations

- However:

- Disasters frequently occur in remote or under-developed areas, with poor/no telecoms infrastructure
- Local infrastructure may be unavailable during the emergency:
 - damaged by the emergency (earthquake, flood, etc.)
 - saturated due to increased usage and insufficient redundant capacity
- Access to ET resources with no regulatory barriers is an enormous challenge



Emergency Telecommunications Coordination

- IASC Sub-Working Group on Emergency Telecommunications (WGET)
 - Open forum: UN, NGOs, Red Cross, private sector and academia
 - Coordination and inter-operability of ICT networks
 - Mobilization of surge capacity
 - Facilitate the promotion and implementation of The Tampere Convention on the Provision of Telecommunication Resources for Disaster Mitigation and Relief Operations

Tampere Convention

- Adopted by the “Intergovernmental Conference on Emergency Telecommunications” in 1998
 - Recognition that ET are critically important in emergency operations
- Came into force January 2005 after ratification by 30 Member States (currently 35)
- UN OCHA has operational responsibility
 - Emergency Relief Coordinator is designated “Operational Coordinator” under the Convention
 - Working Group on Emergency Telecommunications (WGET), Chaired by OCHA, facilitate the promotion and the implementation of the Tampere Convention.

Tampere Convention – What is it?

- o Legal framework to manage requests for telecommunication assistance
- o Means to facilitate the provision of Telecommunication resources for Disaster Mitigation & Relief Operations
- o Minimize administrative barriers to moving telecommunications assistance across national boundaries during emergencies
 - Unhindered importation and use of emergency telecoms equipment & related human resources (no import duties and regulatory barriers, licensing, etc.)
- o Relief workers from NGOs engaged in telecommunications assistance have meaningful protections under international law
- o Protects host governments by prohibiting the misuse of requested telecommunications
- o Requesting State retains right to direct, control and coordinate assistance provided under the Convention within its territory

How does Tampere Convention help State Parties

- Preparedness for an effective emergency response
- Register of global resources and agreements
- Regional & International cooperation to assess and monitor trans-boundary hazards & info exchange for:
 - Emergency relief
 - Disaster prevention/mitigation
- States and non-state entities to deploy terrestrial & satellite equipment to:
 - Predict and monitor hazards and disasters
 - Share information about disasters
 - Install/operate reliable telecommunications resources for humanitarian relief operations

How to help Member States

- OCHA and ITU to lead advocacy efforts to:
 - Ensure States are fully aware of the provisions of the Convention and their role and responsibility
 - Lobby Member States to ratify & implement the Convention:
 - for the necessary adaptation of national legislation;
 - for monitoring and reporting progress in the field;
- Best practices and model cooperation agreements
- UN Central Register: key information from both State and non-State Parties including resources and contacts in governments (customs, licenses, frequencies, etc.), industry, NGOs and other organizations who could help in the provision of telecommunications

How to help Member States continued

- Move away from the current ad hoc approach toward a more consistent and predictable deployment of ET equipment and services
- Encourage adoption of the Common Alerting Protocol (CAP) by governments and other providers of public warning systems as a practical and positive action
- Strong emphasis on stand-by capacities that States should offer in addition to equipment (i.e. Telecoms experts, international radio operators, IARU - Radio Amateurs)

Tampere Convention in Practice

- o ET used in all emergencies:
 - UNDAC (light equipment)
 - Ad hoc application for larger scale operations where ET is critical
- o What is really needed is a mechanism to make the process more consistent and predictable
- o www.Tampereconvention.org

Importation and use of ET

o ISSUES:

- Tsunami: Serious problems to import and operate telecommunications equipment;
- Complex emergencies: several countries still block import/usage of ET equipment, e.g. VSAT

We're on a good way. A lot remains to be done for affected populations to really benefit from the efforts put so far in the Tampere Convention.

LET'S DO IT

Thank You Questions Please?

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