



ERICSSON RESPONSE

Alexandria, Egypt
14 April 2007

Safety and Relief management for non-Relief Organizations



Ericsson and disaster security management

Ericsson implement cellular networks all over the world, like in Dafur, Sudan, in Iraq and Afghanistan

Of course we have security management to guarantee the security for our employees

Ericsson is a leading company in not only cellular technology, but also within R&D in the ICT sector

Of course we have system and products for security management



Ericsson Response

We believe we can provide faster and more efficient communications in disasters

- Non commercial unit
- Use all Ericsson's global resources
- Operational since January 2001 - El Salvador, India
- Part of the ETC
- Decentralized resources
- Action normally on request from partners

This concept is based on a genuine partnership with humanitarian organizations, especially the UN



Security issues

We need to focus on our core areas, where we best can support the humanitarian operations

But:

Can we get access to the disaster area?

Local knowledge both for security and work?

Security management?

Evacuation plans, medivac?

Camp management – housing, food, etc?

We do not want to create an organization for this



Kabul, Afghanistan 2002

Temporary GSM network with the United Nations' World Food Program



Bam, Iran December 26, 2003

Emergency communication system for aid workers after earthquake



Asia, December 26, 2004 Earthquake and Tsunami



Muzaffarabad, Pakistan 2005, Earthquake

WIDER and ER Volunteers providing support to UN organizations through UN OCHA



Juba, Sudan 2007 ?

In cooperation with OCHA to provide a GSM network for humanitarian operations and organizations

Cannot be done without security and relief management already in place

Our office in Khartoum is not set up to manage this.

For this operation, these issues are not a problem



Conclusion

Partnership agreements have to cover for all aspects of the relief operation not only the technical parts

Ericsson is responsible for the security of their employees / volunteers

We do not plan to set up our own security and relief management organization in the field for Ericsson Response

Hence:

If security is not guaranteed, we may not be able to help





Thank you