



CYBER DRILL EVENT

Rwanda Information Pack For Participants

5th – 7th May, 2015, Kigali - Rwanda

Kigali Serena Hotel
Boulevard de la Revolution, 250,
Kigali, Rwanda
Tel: +250 250 597 100

Website: <http://www.serenahotels.com/serenakigali/default-en.html>

Prepared:





Welcome note

Rwanda Development Board (RDB) wish to extend a warm welcome to all participants in the Cyber drill event.

The organizers of the event slated for May 5th – 7th are International Telecommunications Union (ITU) and IMPACT, and the event will be hosted by Rwanda Development Board. Other partners include ABLresearch, Nuix, Silensec and Intellium.

This information pack will help you to understand how to enter in Rwanda and what to prepare before coming to Rwanda, where to stay, what to do during your free time and how to handle any emergency need. We hope that this information will make your stay in Rwanda a pleasant one.

We look forward to seeing you at the event!



Immigration Requirements

Rwanda issues visas to all African Nationals upon arrival at Kigali International Airport.

Entry visa are applied for online:

<https://www.migration.gov.rw/tracking/single-entry-visa/>

Currency and Banks

There is no limit to how much you can bring into country. Rwandan currency is denominated in Rwandan Francs (FRW). There are authorized currency exchange centers at Kigali International Airport and throughout the city center; currency exchange is also available at Kigali Serena Hotel. ATM machines around the city also accept Visa cards; for Master Card and American Express, make sure to visit the Bank of Kigali Main Branch in the city center and three-minute drive from Kigali Serena hotel. Please note that it is highly advisable to carry adequate cash in local currency as acceptance of credit cards is limited to a few hotels and restaurants.

The Rwandan currency consists of:

Notes: 5000, 2000, 1000 and 500

Coins: 100, 50, 20, 10, 5 and 1

Exchange Rates can be found at National Bank of Rwanda website on the following link:

http://bnr.rw/index.php?id=204&no_cache=1

Airline Reservations

The National carrier, RwandAir Express, has a flight network that reaches all regions of the continent as well as Dubai and Brussels.

Visit RwandAir at www.rwandair.com

A number of other International Airlines operate to and from Kigali International Airport:

- Air Uganda
- Kenya Airways
- Ethiopian Airlines
- South African Airways
- KLM
- Brussels Airlines
- Qatar Airlines
- Turkish Airlines

ICT services

Kigali Serena Hotel provides wireless connectivity at no charge. The Business center offers secretarial services, photocopying as well as a range of global communications,

all at a reasonable fee. A number of coffee shops around the city provide wireless connectivity and cyber cafes are available in most parts of the city.

Hotel Accommodation

Participants will be responsible for hotel accommodation costs and all incidental costs to be paid directly to service providers. For the best rooms, it is advised to book early enough ahead of arrival.

Affordable Hotels around the venue

	Hotel	Room Type	Amount
1.	Hill View Hotel & Apart Tel: +250 280 501 501 Cell: +250 783 462 500 Email: reservation@hillviewhotelrwanda.com Website: www.hillviewhotelrwanda.com	Apartment (2beds) Apartment (1bed) Executive suite Single, twin or Double	\$150 \$130 \$150 \$100
2.	STIPPAG/STIPPHOTEL Tel: +250 252 0277 Cell: +250 788 305 682, +250 788 300 322 Email: management@stipphotelrwanda.com Website: www.stipphotelrwanda.com	Any	\$120
3.	KALISIMBI Hotel Cell: +250 788 517 073, +250 789 410 888 Website: www.hotelkalisimbi.com	Any	\$130
4.	Gorilla City Centre Hotel Cell: +250 788 200 511, +250 788 487 777 Email: reservation@girillahotels.com	Single Double Twin	\$80 \$110 \$110
5.	Hotel des Mille Collines by Kempinski Tel: +250 788 192 000 Email: reservation.kigali@kempinski.com Website: http://www.kempinski.com/en/kigali/hotel-des-mille-collines-managed-by-kempinski/welcome/	Different types	\$240 - \$440

6.	CityBlue Hotels Cell: +250 787 811 111, +250 787 822 222 Email: reservations.rw@citybluehotels.com Website: www.citybluehotels.com	Garden twin rooms \$180 Club rooms (double bed) \$180 Executive rooms \$220
7.	GALAXY HOTEL Tel: +250 252 571003 Cell: +250 788 382 553, +250 788 389 023 Email: reservations@galaxyhotelrwanda.com Website: www.galaxyhotelrwanda.com	Twin room – \$180 Double \$140 Standard rooms \$150 Deluxe rooms \$200 Junior suites \$250 Superior suites

All prices above are special prices negotiated for this event, therefore, they may differ from the one available on the Hotels' websites. Exception is made to Hotel des Mille Collines by Kempinski which can only provide a discount upon reservation.

Mobile Phone Services

Participants will be able to obtain and register SIM cards with pre-charged airtime at the Kigali International Airport, Kigali Serena hotel and a number of hotels; please present passport to register for SIM cards. Rwanda supports phones suited for dual-band GSM technology (900/1800MHz).

Transportation

Transportation from and to the airport will be provided by the host (RDB). It will be responsibility of the participant to ensure that his/her flight information are communicated to the host on time to facilitate this activity. The organizer (ITU) shall coordinate the sharing of this information as participants register with ITU. Similarly, transportation to and from the venue, in the morning and evening respectively, will be provided by the host to all participants who will be staying in the Hotels proposed by the host or any other hotel not far from the venue. Participants will be responsible for any other transportation need unless a special program is planned by the organizing committee.



To arrange airport pickup, participants are requested to send detailed flight schedule to Mr. Vivien NIYOMUGENGA, his email address is vivien.niyomugenga@rdb.rw, Tel: +250-788528400

Health Care Information

The University Teaching Hospital of Kigali (CHUK) is a five-minute walk from the Kigali Serena Hotel. In case of medical or dental emergency during your stay, please call hotel services; Payment of medical services will be made at the visitor's cost.

For emergency and support, contact Mrs. Anatole GAHONGAYIRE, her email address is Anatole.gahongayire@rdb.rw, her Tel: +250-788473203 or Mr. MUGISHA Charles, his email address is Charles.mugisha@rdb.rw, his Tel: +250-788456659

Safety of Participants

Kigali is a very secure city and Rwanda National Police is committed to protecting and serving all visitors. However, like anywhere else, personal security is your responsibility within the conference premises and in Kigali as a whole.

Within the conference premises:

- Don't leave bags unattended
- Check your items before leaving meeting rooms
- If you lose any items, immediately alert Serena Security

Outside conference premises:

- In hotel rooms, safely keep away precious items and lock the door at all times. Deposit valuables at reception desk with a receipt.
- If you observe suspicious behavior, contact security
- Don't open unexpected packages delivered to you

Note that you will notice armed soldiers walk the streets of Kigali after dusk; this shouldn't cause alarm as they are night patrols charged with ensuring the city sleeps safe.

Kigali Attractions

Kigali is the heart and capital city of Rwanda. It is the economic, cultural and transport hub boasting a commercial center, art centers, nightlife and a bus hub with buses that reach all corners of the country.

Bustling with the life and activity of one million inhabitants, and yet contrastingly serene and secure, Kigali always feels like home away from home. Kigali boasts a number of attractions:

- Take the Kigali City tour bus
- Enjoy the atmospheric Muslim quarter

- Go shopping in the Commercial Center
- 5D Movie Experience at Century Cinema in the Kigali City Tower
- World-class bars and restaurants with delectable cuisine and a wide-selection of music
- Rwandan cultural performances and theater
- Bowling at Mambas club
- Treat yourself to Art pieces at Inema Arts Center and Ivuka Arts Center

Feature on the Kigali Genocide Memorial Center located in Gisozi, Kigali

The memorial center was opened on the 10th anniversary of the Rwandan genocide against Tutsi which claimed the lives of 1 million Rwandans in 100 days. The center is a memorial to the 1 million innocent lives; a place to grieve for those who survived the massacres; and a reminder to the world to never let it happen again. The center is a burial home to over a quarter million of fallen Rwandans and has an exhibition of the Rwandan genocide as well as other genocides in the world.

In addition to the Kigali memorial center, other memorial sites not far from the city center include:

- Nyamata Church
- Ntarama Church

Rwanda Attractions

Rwanda, the land of a thousand hills, sits on rolling verdant hills and lush valleys – such beauty to behold. Rwanda boasts many tourist attractions and fortunately, most of these attractions are within two hours' drive from Kigali city. One of Rwanda's pride and joy are the endangered Mountain Silverback Gorillas (which exist in only three countries in the world: Rwanda, Uganda and DRC). Make time and visit what Rwanda has to offer:

- Mountain Gorilla Trekking



- The King's palace, Nyanza



- National Museum, Huye



- Beach fun and relaxation, Gisenyi



- Forest Canopy walk and birds watching, Nyungwe forest



If you are interested in visiting attractions outside Kigali, your hotel reception desk should have sufficient information on tour packages and travel agents.

Miscellaneous

Electricity: 220 -240 volts, 50 cycles/s

Socket type: Type C Europlug and Type E/F Schuko.

Driving: Right hand traffic

Weather: Rwanda has two seasons, rainy and dry seasons. Early May falls within rainy season; a light sweater and an umbrella will suffice to keep you warm.

Language: Kinyarwanda is the predominant language but English, French and Swahili are widely spoken as well.

Time Zone: UTC +2 (Central Africa Time)

Emergency Toll free number: 112