

Lisbon, 4 May 2020

Ms. Doreen Bogdan Martin  
Director  
Telecommunication Development Bureau (BDT)  
International Telecommunication Union (ITU)

We hope this email finds you well, and that with the current COVID-19 pandemic, you and your family are healthy and safe.

In the last few weeks, we have had several countries coming to us requesting that we provide them with our security monitoring services for their hospitals, as well as real-time information about botnet infections affecting those hospitals (such as malicious communications originating from hospitals to Command and Control Servers).

With the current challenge we all face, we believe security vendors should do what they can to help other organizations and citizens.

In that regard, we hereby inform you that we are open to making available to certain eligible ITU Member States, at no cost three months' access to the BitSight CNI solution (You can learn more about the solution in the short video in the following link:

<https://bitsight.exceedlms.com/student/path/567544/activity/575220>).

This solution will allow an ITU Member State to monitor its own country's address space, health organizations, and any other critical national infrastructure for security issues.

Free access to the aforementioned BitSight CNI solution must be requested by July 31, 2020, and use must be in accordance with applicable laws and our terms of service

(<https://service.bitsighttech.com/accounts/tos/>). We do note however our obligation not to make the BitSight CNI solution available to any specific entities or countries (for example, due to our requirements to comply with export control and for any other reason).

We believe our BitSight CNI solution will enable your members to take important measures to provide the visibility countries need to protect themselves, their key industries, and their constituents, during a period where risk management is imperative.

If you believe that this offer can be of value for ITU members, we would like ITU support to facilitate the gathering of requests from the Member States and forward them to BitSight.

We are available for any additional clarification you may need.

We are here, available for anything you need, now more than ever.

Best regards,



Francisco Fonseca  
BitSight Technologies, Inc