UNDERSTANDING THE ONLINE SERVICE THAT CHILDREN AND YOUTH USE TO BE SAFE

**What do we want to do?**

Understand how children and young people use the Internet to access protection, and be safer from violence online or offline.

**Where Does POP Come in?**

Different partners have come together to gather evidence on (these systems) to make recommendations to the world on how to successfully implement or improve them.

**How Will POP Do this?**

1. By MAPPING these systems (already 1700+ responses).
2. Then, by amplifying all this information through a digital map for everyone to access the data.
3. By analyzing and understanding the data we collect, and publishing a report with recommendations for the industry, countries, and organizations EVERYWHERE to effectively implement and improve these services.

**And by when is POP doing this?**

- The mapping has already started and will continue throughout the rest of 2022.
- During 2023, POP will make the data available, analyze it and make recommendation.

**Can you be a part of this?**

YES! Write to us at cop@itu.int or srsg-vac@un.org

**Why do this?**

Because when at risk, children are increasingly looking for support online, and we need to support them in their efforts of doing so.

Tell the world how children and young people use digital platforms for good.

**Online helplines and services**

- Child and youth led digital solutions to protection needs
- A.I. driven solutions providing support to children and youth
The survey is already being responded to. We have over 1700 responses so far, from almost 50 countries.

What is the data telling us so far?

- Survey results are showing the important role of governments and official services.
- We are seeing that most services use social media channels or digital apps to provide support to children and young people.
- Most of the respondents of the survey so far see benefits in communicating through online channels, specifically: “Faster communication; Easy access; Audience gets to express thoughts and comments.”
- They also see challenges in communicating with children and youth through online means, specifically regarding poor Internet connection, people not always having access, and online risks.

Want to respond to the survey or help share it with partners?

You can access the survey here: