

- 3. By analyzing and understanding the data we collect, and publishing a report with recommendations for the industry, countries, and organizations <u>EVERYWHERE</u> to effectively implement and improve these services.

And by when is POP doing this?

- The mapping has already started and will continue throughout the rest of 2022.
- During 2023, POP will make the data available, analyze it and make recommendation.

Can you be a part of this?

YESI Write to us at cop@itu.int or srsg-vac@un.org

The survey is already being responded to. We have <u>over 1700 responses</u> so far, from <u>almost</u> <u>50 countries</u>.

What is the data telling us so far?

- Survey results are showing the important role of governments and official services.
- We are seeing that most services use social media channels or digital apps to provide support to children and young people.
- Most of the respondents of the survey so far see benefits in communicating through online channels, specifically: "Faster communication; Easy access; Audience gets to express thoughts and comments."
- They also see challenges in communicating with children and youth through online means, specifically regarding poor Internet connection, people not always having access, and online risks.

