Children and young people are increasingly turning to the online world when at risk of any form of violence, online or offline. They access helplines, hotlines, counseling services, and violence reporting systems. But they also use digital platforms to create solutions for the protection needs of their peers. However, there is little information about how these systems operate. POP aims at closing this gap to make sure children and youth are being able to access the protection they need.

Through intersectoral cooperation and an evidence-based approach, POP will provide insights into how online protection systems function, in order to share recommendations to the world on how to implement and improve these services.

WHY? 😊

Because protecting children and young people is a shared responsibility, and evidence is showing that children and young people are increasingly turning to the online world to access safety and protection - including helplines, support networks, and resources - yet there’s a need to make that information widely available to child protection entities, and to better understand how these systems work to make effective recommendations for implementing them.

POP’s ROADMAP

POP is currently mapping helplines and services that function online, and has received almost 2000 responses already. Then it will map child and youth led solutions, and finally A.I. driven systems that provide support to children and youth.

All information gained about these three different types of systems, will be made available on a digital map. Their effectiveness will be assessed and recommendations will be shared on how to improve and implement successful online support systems for children and youth.

THIS REQUIRES A COLLABORATIVE APPROACH INVOLVING:

Industry, in the provision of safe and empowering systems through their platforms.

Member States to leverage the opportunities of online platforms to provide support from official services to children and young people.

Children and young people that have the skills, empowerment, and resilience, to use, access and provide support.

CSOs, UN Agencies and communities of supporters of children’s rights to be aware and engaged on the opportunities provided by these systems.

BY WHEN WILL POP DO THIS? 😊

2022: Mapping of online protection systems, and of child and youth-led solutions
2023 The data will be made available, and a report will be published with recommendations on how to implement and improve these systems.

HOW CAN YOU DO NOW? HELP US MAP!

If you’re a service providing support to children and young people through online means you can support our mapping efforts by responding to our survey, or by sharing it with partners who you think might be interested. The form is available in all 6 UN official languages, and can be found through the following QR codes:

English  Arabic  Chinese (Simplified)  French  Russian  Spanish

DO YOU WANT TO BE INVOLVED?
Write to cop@itu.int / srg-bac@un.org