

**Amela Odobašić** is communication and regulation specialist with 17 years of working experience in public affairs, media relations and outreach in Bosnia and Herzegovina and abroad. In the capacity of Head of Public Affairs of Communications Regulatory Agency, Amela has devised and implemented numerous communication and advocacy strategies, PR activities, research, media and ICT projects for and in cooperation with the leading relief, peace-building and development organizations worldwide. Since September 2014, Amela has been actively participating in the work ITU-D Study Group Question 7/1 on "Access to telecommunications/ICT Services by persons with disabilities and with specific needs" as one of the rapporteurs. She is also a leading author of the Final Report of Question 7/1 for the study period 2014-2017. In Bosnia and Herzegovina, she initiates raising awareness campaigns and contributes to building capacity on this topic. She believes that by joining forces in creating the accessible ICT ecosystem, the stakeholders can ensure digital and social inclusion not only to the persons with disabilities, but to all citizens.