

George Michaelides has more than 20 years of experience in IT. He holds a B.Eng in Computer Engineering and an MSc in Communication Systems. For the past 14 years, he was employed by international organizations holding various senior Regional Service Delivery and Service Management roles, accountable for the provision of impeccable service through, reorganizations, outsourcing and the implementation/adoption of IT Best Practices.

Currently he is leading the Cyprus national regulatory authority (OCECPR) for Electronic Communications and Postal Services, also being the coordinating body for the implementation of Cyprus Cybersecurity Strategy. As part of his regulatory duties, he is a Board member of the Body of European Regulators for Electronic Communications (BEREC), the European Mediterranean Regulators Group (EMERG) and the European Regulators Group for Postal Services (ERGP). Outside his regulatory duties he is the Vice President of itSMF Cyprus (IT Service Management Forum), tasked to promote IT Best practices in Cyprus. He is PMP®, ITIL® and COBIT5® certified.