



**Telecommunication
Development Bureau (BDT)**

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Geneva, 2 February 2014

To Regulatory Associations

Subject: Regulatory Associations meeting, Manama, Bahrain, 2 June 2014
Global Symposium for Regulators, Manama, Bahrain, 3-5 June 2014

Dear Sir/Madam,

I am pleased to invite you to participate in the annual meeting of Regulatory Associations that will precede the GSR. This meeting will take place at the Gulf Hotel, Manama, Bahrain in the afternoon of 2 June 2014 and will be organized by the International Telecommunication Union (ITU) in collaboration with the Telecommunications Regulatory Authority (TRA) of Bahrain.

The Regulatory Associations meeting provides an opportunity to discuss, exchange information and build bridges towards better and more active cooperation between the Regulatory Associations in the various regions.

The topics for discussion this year will include Broadband Service Regulation: consumer protection regarding quality of service, update on developments with regard to net neutrality, exploration discussion of OTT services and any impact on regulations; internet governance, gray market and terminals robbery within regional context.

Please find attached the provisional agenda of the meeting.

You are invited as well to participate in the 14th Global Symposium for Regulators (GSR) that will follow the Regulatory Associations meeting from 3 to 5 June 2014.

All information, including visa requirements for this meeting can be found at: www.itu.int/gsr14.

Interpretation will be provided based on the requests of participants. You are therefore invited to indicate on the registration form whether you require languages other than English by 20 April 2014. Based on the requests made by this deadline, and provided there is at least one request for a given language, interpretation will be provided in the requested language.

Should you require any information, please contact Mr Makhtar Fall, Head, Regulatory and Market Environment Division, by e-mail: gsr@itu.int or phone: +41 22 730 6256/730 5709.

The list of Focal Points can be accessed using a TIES log-in at this [address](#).

Designated Focal Points of the Regulatory Associations are requested to send the list of their delegates not later than 7 May 2014, by e-mail to: gsr@itu.int.

Registrations for GSR 2014 are open and Designated Focal Points of Regulatory Associations are requested to register their delegates via the GSR registration site to be found [here](#).

I am looking forward to meeting you in Manama.

Yours faithfully,

[Original signed]

Brahima Sanou
Director

Annex 1: Provisional programme

Gulf Hotel, Manama, Bahrain
2 June 2014

Regulatory Associations meeting – Provisional Programme

13:30 – 14:30 REGISTRATION

14:30 – 14:45 OPENING CEREMONY

Dr Mohammed Al Amer, Chairman of the Telecommunications Regulatory Authority (TRA) of Bahrain

Mr Brahima Sanou, Director, Telecommunication Development Bureau (BDT)

Chairman of the RA meeting

14:45 - 15:15 SESSION 1: PRESENTATION OF MAIN PROJECTS AND ACTIVITIES

Presentation of main projects and activities of each regulatory association with the aim of sharing good experiences and best practices

Interactive panel discussions

15:15 – 16:00 SESSION 2: BROADBAND SERVICE REGULATION: CONSUMER PROTECTION WITH REGARD TO QUALITY OF SERVICE AND IMPACT ON REGULATIONS

Presentation from Euro-Mediterranean Regulators Group (EMERG)

Experiences from other regions

16:00 – 16:15 COFFEE BREAK

16:15 – 17:00 SESSION 3: INTERNET GOVERNANCE

Presentation from Association of Communications and Telecommunications Regulators of the Community of Portuguese Speaking Countries (ARCTEL-CPLP)

Interactive panel discussions

17:00 – 17:45 SESSION 4: GRAY MARKET AND TERMINALS ROBBERY

Presentation from Association of Communications and Telecommunications Regulators of the Community of Portuguese Speaking Countries (ARCTEL-CPLP)

Experiences from other regions