



**Outcomes of the
Private Sector Chief Regulatory Officers' (CRO)
and
Industry Advisory Group For Development Issues (IAGDI)
Meeting**

Call for Action:

Facilitate access to connectivity for everyone in a sustainable manner

The meeting of private sector [Chief Regulatory Officers \(CRO\)](#) from the ICT industry, designed to facilitate discussion and information sharing on emerging digital technologies driving digital transformation, was held in conjunction with the first meeting of [the Industry Advisory Group for Development Issues \(IAGDI\)](#). The IAGDI meeting, called for action on facilitating access to connectivity for everyone in a sustainable manner by fostering inclusiveness, enabling ubiquitous deployment of infrastructure, driving up broadband adoption and creating an environment where innovation can flourish.

1. Process:

- Foster inclusiveness towards the achievement of Sustainable Development Goals, by:
 - Adopting a multi-stakeholder engagement approach
 - Harnessing the power of new technologies
 - Establishing an effective cross-sector collaboration and cooperation framework to enable new business models

This multi-stakeholder engagement and cross-sector collaboration should then address the following three areas:

1.1 Deployment:

- Enable ubiquitous deployment of infrastructure, by:
 - Removing regulatory barriers to affordable infrastructure deployment

- Creating incentives to upgrade infrastructure to offer full high-speed broadband
- Creating incentives for investment, including motivating and encouraging cross-sector collaboration
- Permit commercial collaboration to achieve cost reduction
- Encourage evolutions of regulatory regimes to cover cross –border interactions and the new digital environment

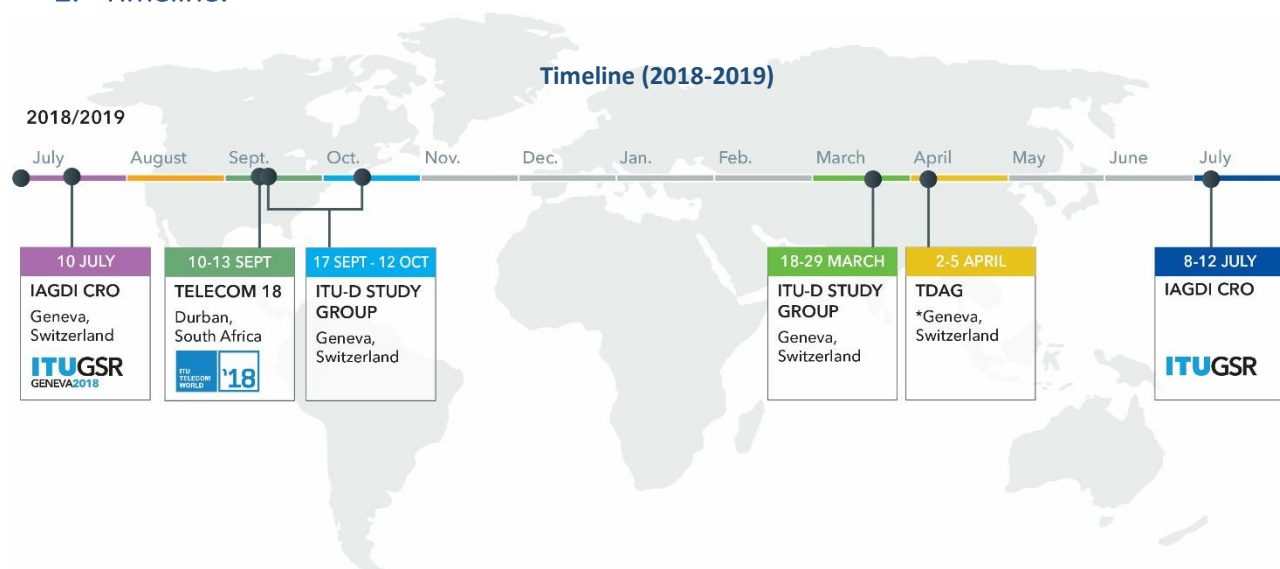
1.2 Adoption:

- Drive up broadband adoption and usage rates, by:
 - Removing regulatory barriers to affordable internet access
 - Raising awareness of the social and economic benefits of broadband
 - Encouraging the development of locally relevant content, including in local languages
 - Promoting digital skills, readiness and literacy

1.3 Innovation:

- Create an environment where innovation can flourish, by:
 - Stimulating investment in new technologies and services
 - Supporting a competitive marketplace
 - Encouraging the development of new sustainable business models

2. Timeline:



3. Collaborative tool for interaction:

<http://itu.int/go/private-sector-IAGDI> (restricted to TIES Users)

4. Synergy with [ITU-D Study Groups 1 and 2 Questions & SDGs](#):

Question 1/1 Strategies and policies for the deployment of broadband in developing countries



Question 3/1 Emerging technologies, including cloud computing: m-services, and OTTs: Challenges and opportunities, economic and policy impact for developing countries



Question 4/1 Economic policies and methods of determining the costs of services related to national telecommunication/ICT networks



Question 5/1 Telecommunications/ICTs for rural and remote areas



Question 6/1 Consumer information, protection and rights: Laws, regulation, economic bases, consumer networks



Question 7/1 Access to telecommunication/ICT services by persons with disabilities and other persons with specific needs



Question 1/2 Creating smart cities and society: Employing information and communication technologies for sustainable social and economic development



Question 3/2 Securing information and communication networks: Best practices for developing a culture of cybersecurity

