**ITU-Academia Partnership Meeting** 

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### Developing Skills for the Digital Era: the Role of Academic Institutions

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# **Role of Academic Institutions**

#### Timely discussion

- role of on-campus teaching in the MOOCs era
- teaching emerging technologies
- exploring ethical and societal challenges

#### My focus: IoT and AI

- new and transformative technologies
- by 2020, the installed base of the IoT will exceed 26
  billion units worldwide [Gartner]
- by 2020, 4.5 million IoT developers will be needed [VisionMobile ]
- IoT demands technologies that are unfamiliar to most IT organizations [Gartner]

# **My Experience**

- Master in the IoT, Royal Holloway University of London
- **First** in the United Kingdom
- One of the first masters of this type in the world
- Run from 2016/17
- 10 students in 2016/17, 20 students in 2017/18
- Lessons learnt via questionnaires and talking to my students



### Structure



# **Skills Acquired**

#### Skills in three critical areas:

- data analytics techniques
- distributed and networked systems;
- cybersecurity

Outling

	Taught modules	Credits
Term 1	Data analysis	20
	Interconnected devices	10
	Advanced distributed systems	20
	Electives	(+)
Term 2	Wireless, sensor and actuator networks	20
	Smart cards, RFIDs and embedded systems security	20
	Electives	(+)
Exams		
Placement (for Year-in-Industry degree), up to one year		
Individual project / dissertation (12 weeks) – 60 credits		

### **IoT in Context**



#### **Data Science Revolution**

# **Beyond Technical Skills**

- IoT is not all about technology!
- Business models for the IoT
- Successful case studies of IoT companies
- How to create an **IoT start-up**?
- Risks and ethical challenges
- Soft skills
  - presentation skills
  - communication skills
  - teamwork



# **Risks and Issues of IoT**

- Privacy
- Security
- Lack of actual benefits
- Maintenance and dependability
- Sustainability
- Bias
- Ethical challanges
  - Social isolation

Sara Bernardini



"We should be careful to make a world we actually want to live in." - Stu Card.

# **Risks and Issues**

#### Dependability



#### theguardian

Court sets legal precedent with evidence from Fitbit health tracker

Activity data from a fitness tracker will be used as evidence in a personal injury lawsuit for the first time

#### **Privacy**



### Nest is permanently disabling the Revolv smart home hub

Starting May 15th, the Revolv hub and app won't work

By Nick Statt on April 4, 2016 03:40 pm 🛛 Email 🎽 @nickstatt





#### Obsolescence

FDA tells hospitals to ditch IV pumps that can be hacked remotely

by Jessica Conditt | @jessconditt | July 31st 2015 At 8:42pm





# **Ethical Challenges**



Wang, Y., & Kosinski, M. (in press) Deep neural networks are more accurate than humans at detecting sexual orientation from facial images Journal of Personality and Social Psychology

Datta A., Tschantz M., Datta A. (2015) Automated Experiments on Ad Privacy Settings: A Tale of Opacity, Choice, and Discrimination Proceedings on Privacy Enhancing Technologies



# **Role of Academic Institutions**

- Encourage and support entrepreneurship
- Promote development of algorithms in AI and IoT that are safe, reliable and fair
- Advertise three ethical principles:
  [by Prof Virginia Dignum "Al for Good" Summit]
  - Accountability
  - Responsibility
  - Transparency

Advocate multidisciplinary approach

Motivation more than information!

# **How? Project Work**

- Project work at the core of our degree program
- Students gain hands-on experience in using a wide range of techniques, paradigms, and tools

#### Team work

- Mandatory requirements:
  - consider ethical and societal impact of the project
  - how to market it
  - consider the point of view of all the stakeholders



## Thanks!

### **Questions?**