ITU Annual Regional Human Capacity Building Workshop on *"Strengthening Capacities in Internet Governance in Africa"*

Abuja, 27-29 August 2018

Session 1: Setting the Scene

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Outline

❑ ITU capacity building activities – mandate and overview

    ❑ Internet governance

❑ Objectives of this workshop

❑ Workshop approach and methodology
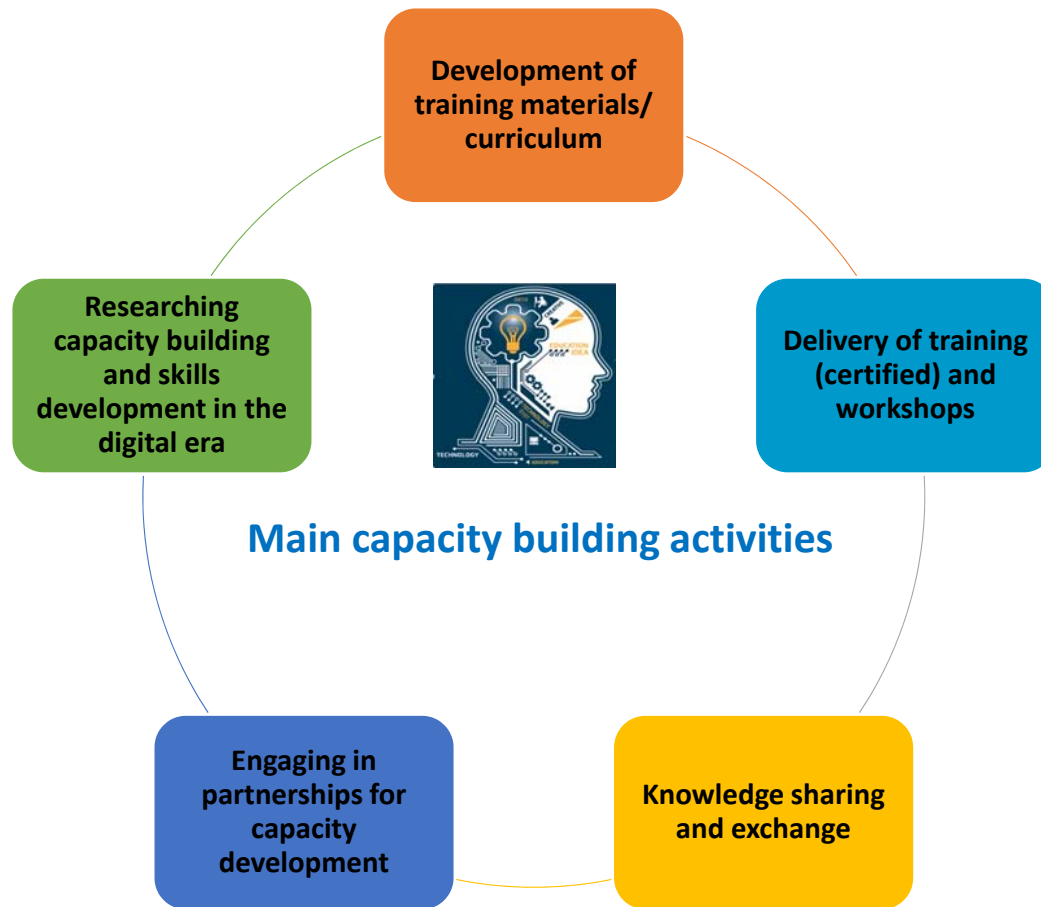
Our mandate: WTDC-17 and capacity building

- ❑ ITU World Telecommunication Development Conference (WTDC) 2017

- ❑ ITU-D contribution to the ITU Strategic Plan and ITU-D Action Plan for the next 4 years were adopted

  - ❑ Include capacity building as a major objective/outcome

- ❑ Regional Initiatives were agreed (all have capacity building elements) (5 in each region)

- ❑ **Strong mandate on capacity building and skills development**

ITUWTDC
BUENOS AIRES 2017
9-20 October

ITU capacity building and skills development

Development of training materials/ curriculum

Delivery of training (certified) and workshops

Researching capacity building and skills development in the digital era

Main capacity building activities

Engaging in partnerships for capacity development

Knowledge sharing and exchange

Spectrum management

Internet governance

IoT

Broadband access

ICT applications & services

Quality of Service

Cybersecurity

ICT policy & regulation

ICT and climate change

Conformance & interoperability
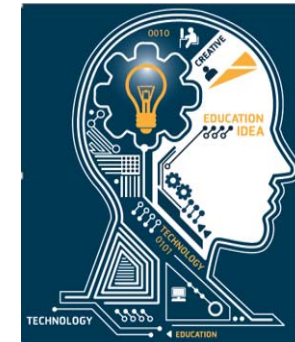
E-waste

Digital broadcasting

Delivery of training

Main delivery entities:

- 32 Centers of Excellence
- Partners (academic institutions, private companies, specialized training institutes)
- ITU

Main delivery channels:

- ITU Academy platform
- Face-to-face trainings and capacity building workshops

Capacity building through partnerships

- ❑ Governments
- ❑ Private sector
- ❑ Academic institutions
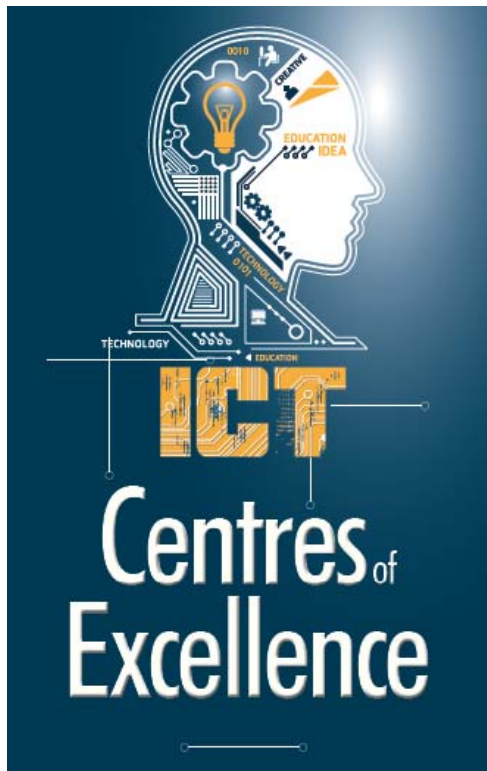- ❑ Centers of Excellence
- ❑ International and regional organizations

Development of training materials

Funding of capacity building activities

Delivery of training programmes

Partnerships

Hosting capacity building events

Certification of training

Quality assurance and control

ITU Academy

- ❏ The ITU Academy is **ITU's platform for training** and capacity development activities

- ❏ The ITU Academy offers a growing number of **courses related to ICT**, ranging from broadband access, spectrum management and IoT to cybersecurity, Internet governance and digital services

- ❏ Courses are delivered in **several modalities**: face-to-face, online and blended

- ❏ With over **10'000 users from over 130 countries**, the ITU Academy equips participants with relevant skills in the digital world

- ❏ ITU Academy services are constantly **expanding**, new knowledge resources and training activities are regularly added

- ❏ ITU Academy **participants** come from various sectors:
  - ❏ Government
  - ❏ Academic institutions
  - ❏ Private sector

Visit the ITU Academy training catalogue: https://academy.itu.int

Centres of Excellence (CoE) programme

- Launched in 2001 to strengthen capacity building in the field of telecoms/ICTs
- Operates under the umbrella of the ITU Academy and is a key training delivery mechanism
- CoEs deliver face-to-face and e-learning training to ICT professionals and executives in the public and private spheres
- A new strategy was put in place to align training to the priorities of the ITU membership, for cycle 2015 - 2018
- Next cycle: 2019 – 2022 (linked to WTDC outcomes)
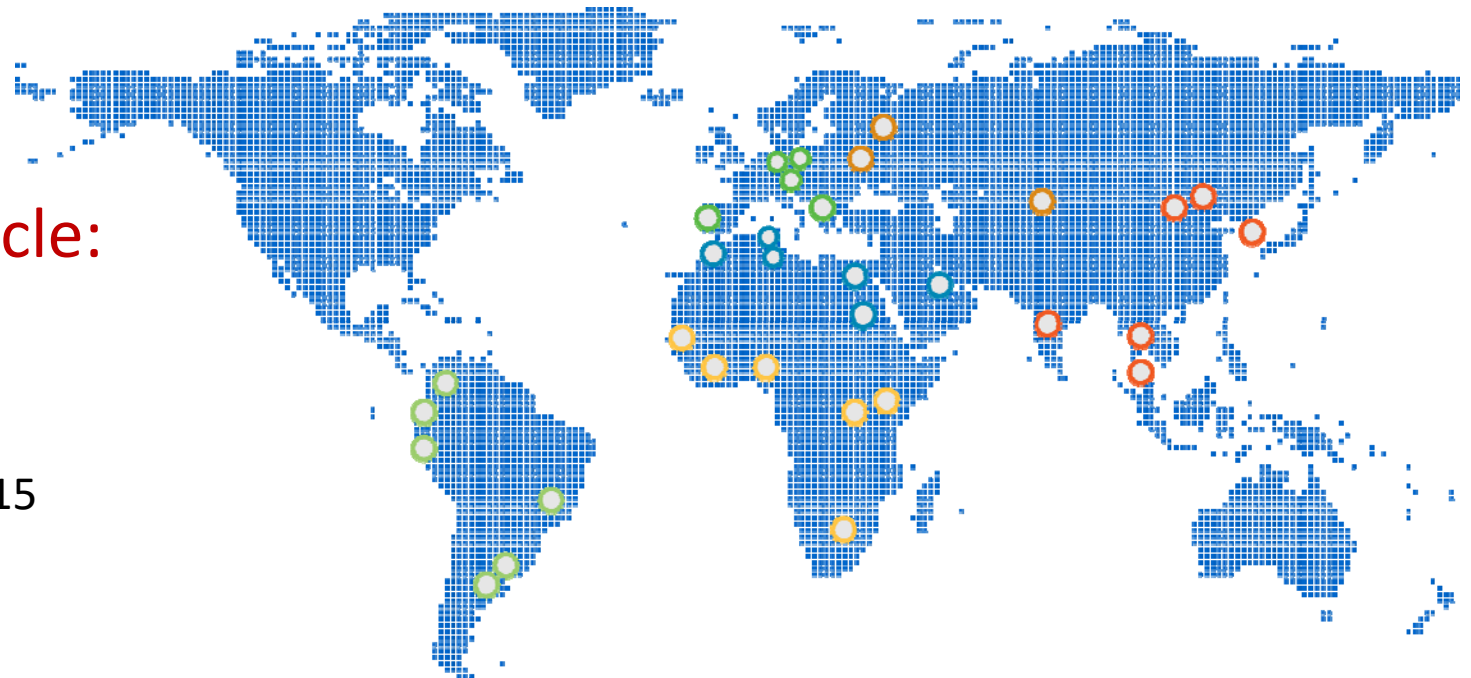
Centres of Excellence (CoE) network
32 CoEs in six regions (2015-2018 cycle)

Next CoE cycle:

2019-2022

(deadline for
applications was 15
August 2018)

CoE priority areas for the 2019-2022 cycle

Spectrum management	Smart cities and communities
Bridging the standardization gap	Artificial intelligence
Digital broadcasting	Digital financial services
Conformance and interoperability	Internet governance
Internet of Things	Innovation and entrepreneurship
Cybersecurity	ICTs and the environment
Digital inclusion	Digital transformation
Emergency telecommunication	Digital economy
ICT applications	Big data and statistics
Wireless and fixed broadband	

Development of curriculum

- Standardized training materials in priority areas as defined by ITU membership
- Training materials of the highest level and quality; materials undergo thorough peer review
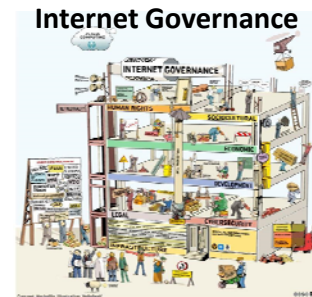- Up to date - using the expertise from membership and academia

Training programmes developed/ under development

Internet Governance

ICT and Climate Change

Complete and available soon

In progress

Complete and available

Complete and available

In progress

Internet governance capacity building: mandate

WTDC 2017, Buenos Aires Action Plan

- Objective 3 Outcome 3.3: Improved human and institutional capacity of the ITU membership to tap into the full potential of telecommunication/ICT.

  - Output 3.3: Products and services on capacity building and human skills development, including those on international Internet governance, such as online platforms, distance and face-to-face training programmes to enhance practical skills and shared material, taking into account partnerships with telecommunication/ICT education stakeholders.

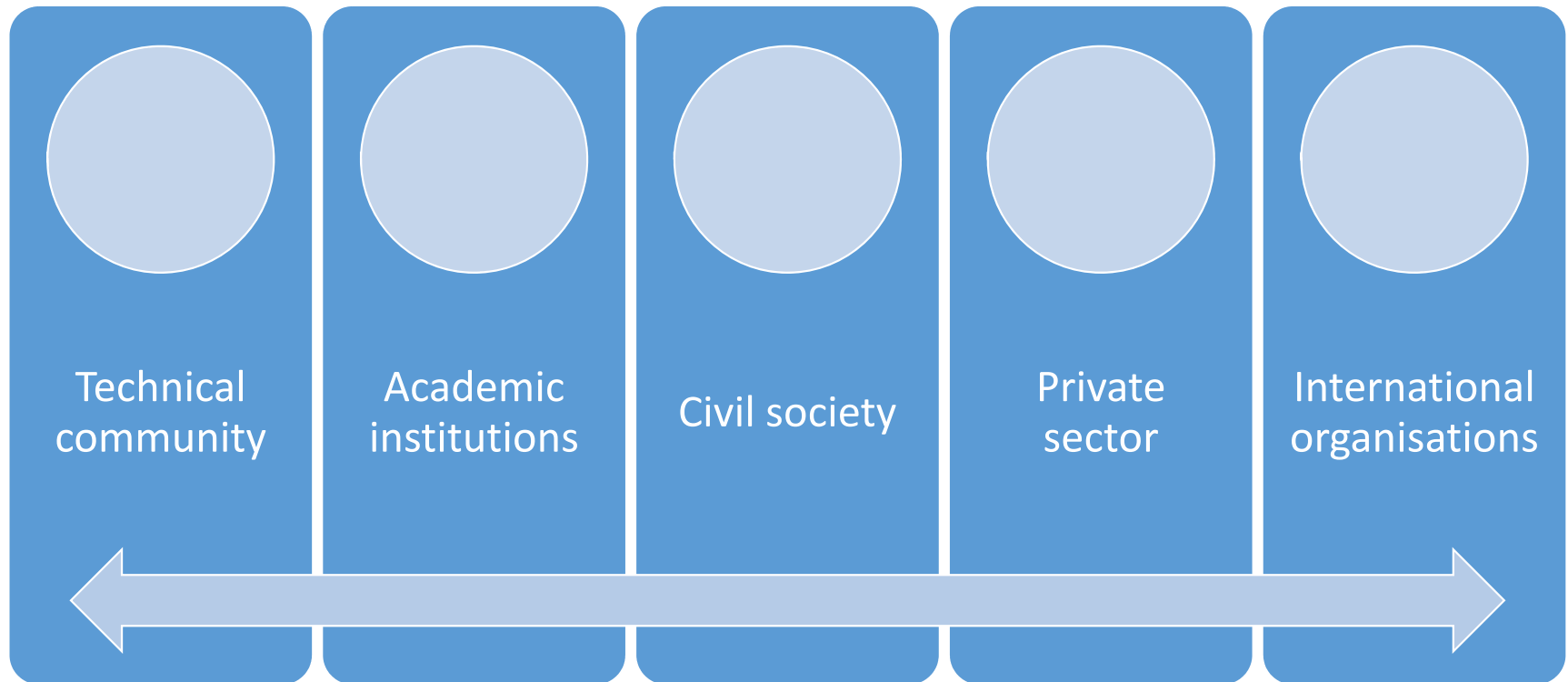# Global assessment report on IG capacity development 2017

❑ Provides a comprehensive overview of the core topics related to Internet governance

❑ Assesses a large number of existing capacity development programmes at global and regional levels

❑ Identifies gaps that need to be addressed in future work and makes recommendations to ITU and other stakeholders

❑ With DiploFoundation
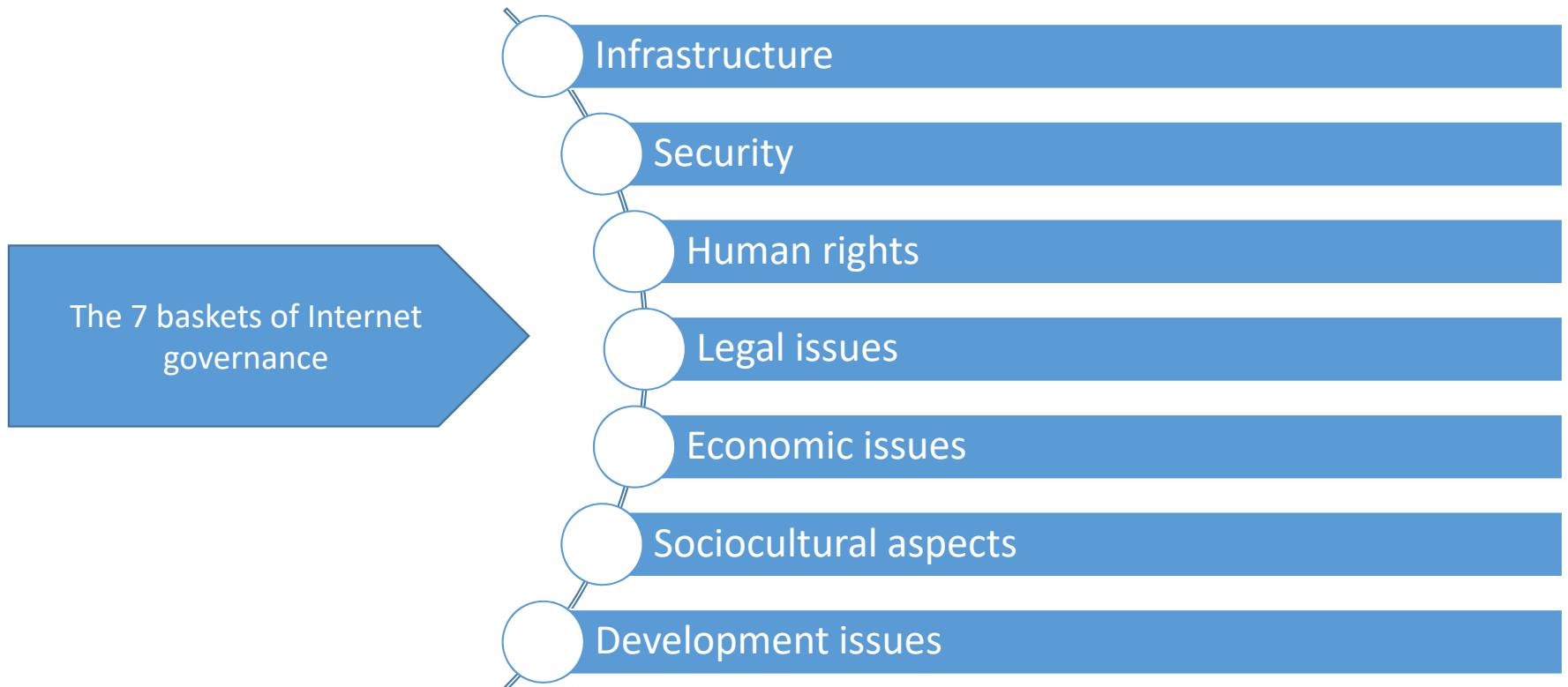
Reviewing Global Internet Governance Capacity Development and Identifying Opportunities for Collaboration

Final Report
*
April 2017

Prepared for ITU by DiploFoundation researchers
led by Marília Maciel and Alan Finlay

Internet governance capacity building actors

Technical community	Academic institutions	Civil society	Private sector	International organisations

Internet governance baskets

The 7 baskets of Internet governance

- Infrastructure
- Security
- Human rights
- Legal issues
- Economic issues
- Sociocultural aspects
- Development issues

Internet governance capacity building activities

- Delivery of technical trainings through CoEs

- Global ICT Capacity Building Symposium (CBS) 2016: Pre-event on "Capacity building in Internet governance: stakeholder perspectives", Nairobi, Kenya, 5 September 2016

- Organizing sessions at the IGFs (2017, 2018)

- Development and delivery of IG capacity building workshops at regional levels, in close collaboration with other stakeholders
  - Americas: Brasilia, Brazil (August 2017)
  - Africa: Abuja, Nigeria (August 2018)
  - Other regions (2019)

- ITU Academy website: dedicated page with resources and links to partners

Objectives of this workshop

➢ This workshop combines the **Annual HCB Workshop** organized in the Africa Region and the **IG training** as mandated by the WTDC
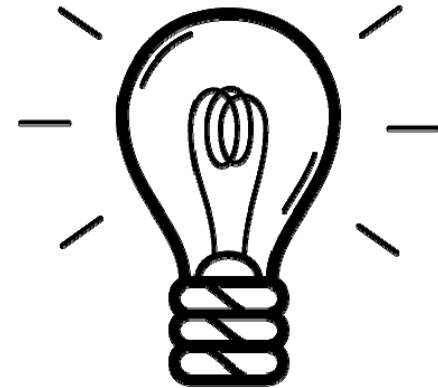
Main objectives:

❑ To enhance capacities in Internet governance among ITU Member States

  ➢ Targeted audience

❑ To involve different stakeholders in the delivery of the workshop

  ➢ Multistakeholder approach

❑ To provide a general overview of key aspects related to international Internet governance discussions

  ➢ Broad in scope, comprehensive overview

  ➢ Neutral approach based on evidence and facts

Expected outcomes

At the end of the workshop, you should:

- Have a better knowledge and understanding of key topics and issues relevant to international Internet governance debates

- Understand the diverse views and approaches that exist in the IG community

- Be able to participate actively in international forums that discuss IG related issues

- Know the key priority areas and needs for capacity development in IG in the region

Workshop method

- ❑ **Presentations by diverse group of stakeholders and experts**
  - ➢ 8 sessions covering all relevant IG topics

- ❑ **Break-out group discussions and fishbowl exercises**
  - ➢ to apply knowledge to real-life situations

- ❑ **Interactive nature of sessions is key**
  - ➢ ask questions!

Organization and logistics

- You are expected to attend all sessions (including break-out session)

- There will be translation into English and French

- Break-out rooms

- Copies of the presentations are available on workshop website

- Reference documents are provided

- Coffee and lunch facilities

We hope you enjoy the workshop!