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| INTERNATIONAL TELECOMMUNICATION UNION **TELECOMMUNICATION STANDARDIZATION SECTOR**  STUDY PERIOD 2009-2012 | | **Joint Coordination Activity on Accessibility and human Factors (JCA-AHF)** | |
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| **Source:** | TSB | |
| **Title:** | Presentation made by Gunnar Hellström, Omnitor, REACH112 at the World Standard Cooperation Workshop (ITU ISO IEC), Geneva, 3 – 5 November 2010 | |

Mr. Hellstrom made his presentation called “Total Conversation – from user need to implemented Universal Service” in the break-out group “eAccessibility and eInclusion”, which was organized and led by ITU.

Full details of the event can be found at:

<http://www.iso.org/sites/WSC_Accessibility_2010/index.html>

