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| INTERNATIONAL TELECOMMUNICATION UNION **TELECOMMUNICATION STANDARDIZATION SECTOR**  STUDY PERIOD 2009-2012 | | **Joint Coordination Activity on Accessibility and human Factors (JCA-AHF)** |
|  | | **Doc. 54** |
| **English only**  **Original: English** |
| **Source:** | ITU-T SG16 (Question 26) | |
| **Title:** | LS to ISO TC159/SC4 on Remote controllers for television systems | |

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| **TELECOMMUNICATION STANDARDIZATION SECTOR**  STUDY PERIOD 2009-2012 | | | |  | | |
| **English only**  **Original: English** | | |
| **Question(s):** | | 26/16 | | Geneva, 19 - 30 July 2010 | | | |
| **LIAISON STATEMENT** | | | | | | | |
| **Source:** | | ITU-T SG 16 | | | | | |
| **Title:** | | LS to ISO TC159/SC4 on Remote controllers for television systems. | | | | | |
| **LIAISON STATEMENT** | | | | | | | |
| **For action to:** | | | ISO TC159/SC4 | | | | |
| **For comment to:** | | | - | | | | |
| **For information to:** | | | ITU-T Q4/2, JCA-AHF | | | | |
| **Approval:** | | | **ITU-T SG 16 meeting (Geneva, 19-30 July 2010)** | | | | |
| **Deadline:** | | | 1 Mar 2011 | | | | |
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ITU-T Study Group 16 Question 26 (Accessibility to Multimedia Systems and Services) has been considering accessibility aspects of IPTV (Internet Protocol Television) and we received information that some of the remote controllers used in existing systems have very poor support of accessibility features such as captioning and audio description channels. One device was reported to require seven key presses to turn on captioning! In many cases there is no dedicated button for control of audio description or the button is rarely in a consistent location.

Q26/16 experts feel that there should be standards in this area to ensure that disabled users are considered properly. We wondered whether you have done any work in the past on the subject of TV remote controllers and, if not, whether you would consider some future work.

We would be pleased to offer whatever assistance we can.

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