



ITUwifi SSID – How to Log In

Step 1: Connect

Choose **ITUwifi** SSID

Step 2: Log In – (Mandatory)

Open a web browser to authenticate.

If authentication page does not load,
try to access a website you have not visited recently.

TIES or Guest Users

TIES or Guest
Username

ITU Staff

ITU_USERS\username
or
username@itu.int

Other Visitors

ITU Staff or Event
co-ordinator can
create an account for
the visitor.
<https://ngs.itu.int>

NOTES:

- Users are responsible for protecting their data, identity, and activities.
To be more secure, please use end-to-end encryption such as VPN, HTTPS.
Use firewall software and updated virus and malware scanners.
- 802.11 a/g/n are supported but NOT 802.11b-only equipment.
- **Browser settings:** HTTP Proxy: Turn it Off
- **SMTP Server:** smtp.itu.int (only valid while you are on ITU network)
- **Printers:** Are labeled with print queue name, server name and IP address
option 1. Do Start > Run and enter \\delprint
a list of available printers are displayed, select as required.
If you are prompted for authentication, use the same as for Wifi
option 2. Install a local printer using the IP address.
- **Delegate Services:** For a list of services, visit our website at <http://delservices.itu.int>
- **Support:** Please report all problems and issues to **Service Desk**
Room V29, Email: servicedesk@itu.int, Phone +41 22 730 6666
Hours: 09:00-12:30, 13:30-17:00 Mon-Fri.