

# Our Digital Signage "Tokyo Media"

Cross Ocean Media, Inc.
President
Yoshifumi Ichihara
13-Dec-2011





# **Our Company**



■ Company Name Cross Ocean Media, Inc.

■ Capital \$10,064,102

■ Shareholders Lawson(42%), ADK(38%),

NTT Docomo(20%)

■ Establishment March-1-2010

■ Business Start May-29-2010

■ Headquater Dai28 Arai building 4F, 2-4-5, Ebisu-nishi,

Shibuya-ku, Tokyo, 150-0021, Japan

■ TEL +81-3-6416-3193

■ HP www.xom.co.jp



### ~Property from shareholders~

#### LAWSON

Outlets network, Pulling power, Customer knowledge.

#### **ADK**

Know-how of AD sales activities, Media analytical skills, Contents planning.

#### **NTT Docomo**

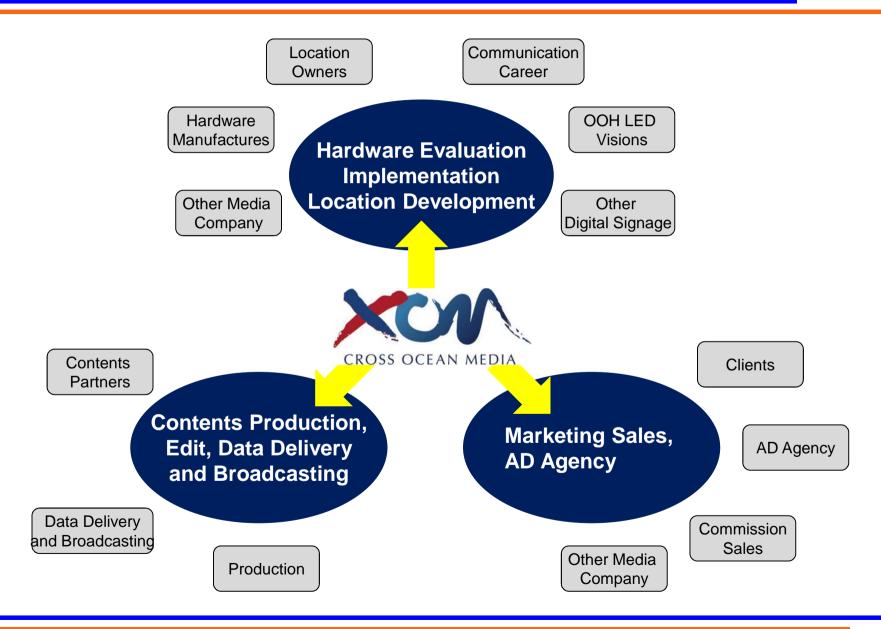
Linkage with mobile phone (FeliCa®, WEB coupon etc)





### **Our Business Functions**















# Big frequent $\times$ Short time contact.





**(46 inch / high brightness monitor)**Monitor size 1,015mm × 570mm
1.500 cd.



(Linkage mobile phone)
Questionnaire,
Application campaign
etc.



[Directional Speaker]
Limited area
communication
around monitor.

# Point 1

### Locations

# of outlets:approx.300outlets and 4 mil./day target.

### Point 2

### Media of bulletin board and AD

Numerous eye-catching contents.

# Point 3

# Alter the delivery contents by time zone and/or each area

Focusing on passenger behavior and local area situation. Point 4

### Linkage w/mobile phone

Audience participation media.



Feature

# Target passengers approx. 4 million / day.

Morning 5:00 - 11:00

Daytime 11:00 - 15:00

Evening 15:00 - 19:00 Night 19:00 - 25:00

起床·朝食·散步

通勤·通学

仕事·自宅

昼食・昼休み

仕事・買い物 仕事・抗

仕事・放課後 アフ

アフター・夕食

帰宅·就寝



### **Target Media Contact passengers**

Approx. 4million / day

# of the visit of an outlet: 1,300/day in Tokyo Met area. # of passengers in front of an outlet: 10 times of visit.

→approx. 13,000

(Lawson's survey in 2009

→Approx.13,000×approx. 300outlets



#of visit/day: 6.88million (National Ave. 800 visit /day) Main consumer: 20s•30s

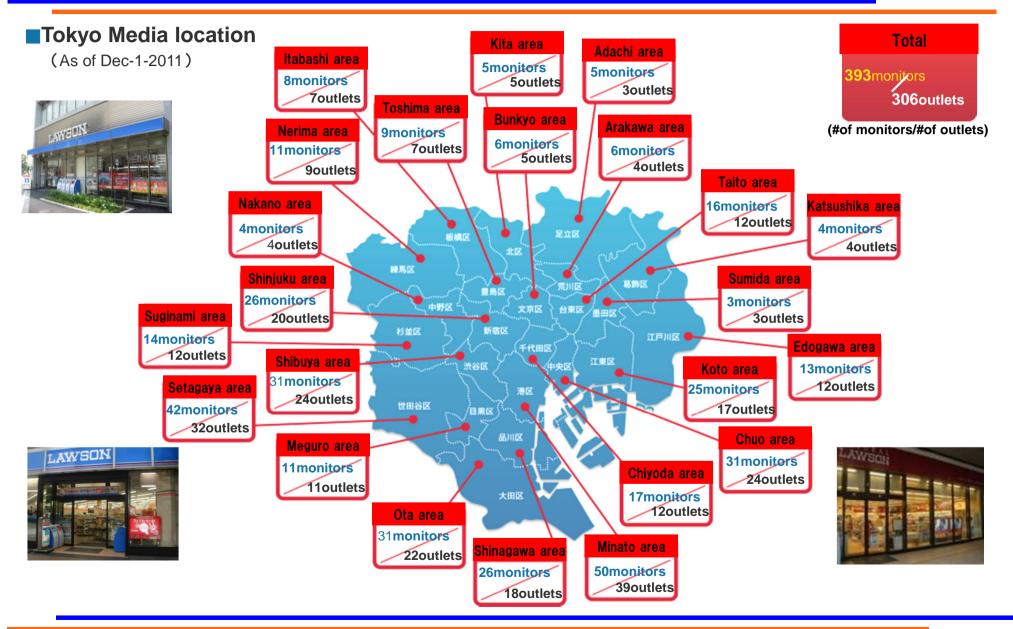
Outlets: 9,994 (2011/Feb end)





# **Advantage of Our Services**





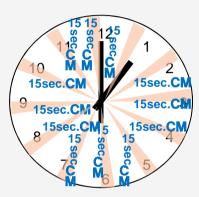


#### 魅力

# Alter the contents by time zone and/or each area.



### 12 times/hour $\times$ 20hours = 240times/day



#### **December**

Sun	Mon	Tue	Wed	Thu	Fri	Sat
11/27	11/28	11/29	11/30	1	2	3 NEW
44	5	6	7	8	<b>9</b>	10 NEW
11	12	13	14	15	<b>1</b> 6	17 NEW
18	19	20_	_21	_22_	23	24 NEW
25	26	27	_28	_29_	> 30	31 NEW

1 week Program: Update on Saturdays.

# **■**Feature of Tokyo Media

- 1. Area Segment
- 2. Update on Saturdays, but possible to specify day of week.
- 3. Possible to specify the time zone.
- 4. Possible to broadcast at specified outlet.

# Who watch on Tokyo Media?



### Questionnaire results for Tokyo Media

■ Recognition Rate n=1,000

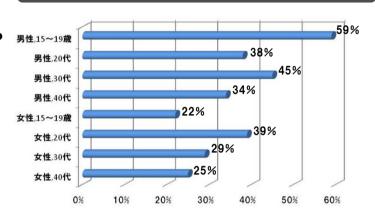
Q:Do you know about Tokyo Media?

Total:36% (Aug/2010 survey:22.4%)

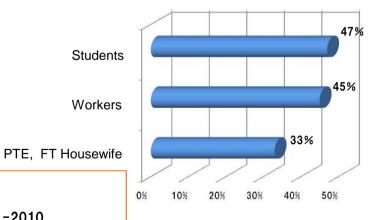
Male: 41%

Female:30%

Recognition Rate by age n=1.000



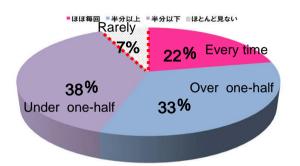
Recognition Rate by occupation n=1,000



Frequency of viewing n=261

(\*n=#of viewers who experienced Tokyo Media)

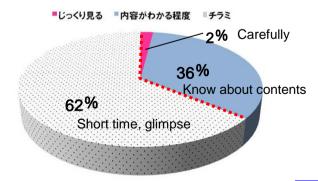
Q: How often do you watch the Tokyo Media when passing in front of outlets?



Watch Attitude n=261

(%n=#of viewers who experienced Tokyo Media)

Q:How much attention do vou see the Tokyo Media?



Survey Company: Macromil

Survey date: Dec-8-2010~Dec-11-2010

Tagert: 15~49 male/female 1000people in Tokyo Met.

# Who watch on Tokyo Media?



### Questionnaire results for Tokyo Media

#### ■ View timing by time zone n=261

(%n=#of viewers who experienced Tokyo Media)

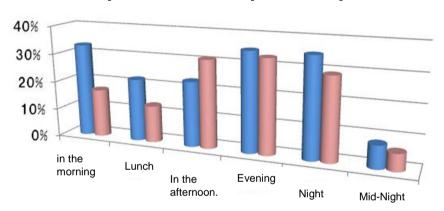
Weekday Weekend

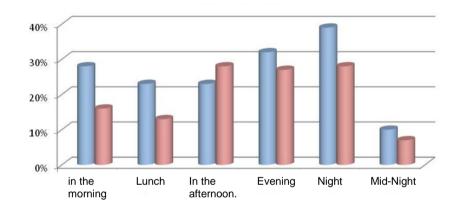
#### ■ View timing by gender n=261

(\*n=#of viewers who experienced Tokyo Media)

Weekday Weekend

Q:When do you watch on Tokyo Media by time zone? (MA)





### All-Day

	Week-day	Week-end
In the morning	33%	17%
Lunch	22%	13%
In the afternoon	23%	31%
Evening	35%	33%
Night	35%	29%
Mid-Night	8%	6%

### Male

	Week-day	Week-end
In the morning	28%	16%
Lunch	23%	13%
In the afternoon	23%	28%
Evening	32%	27%
Night	39%	28%
Mid-Night	10%	7%

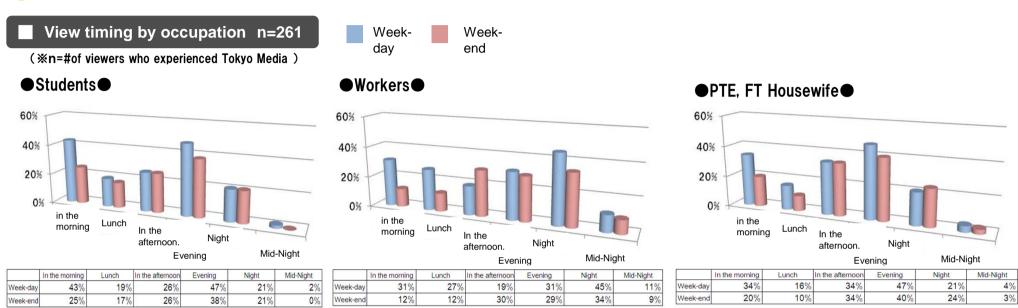
### **Female**

	Week-day	Week-end
In the morning	39%	18%
Lunch	20%	12%
In the afternoon	24%	35%
Evening	39%	41%
Night	31%	31%
Mid-Night	4%	4%

# Who watch on Tokyo Media?



### Questionnaire results for Tokyo Media



### [Consideration]

- Recognition rate is approx.40% in Tokyo Met area.
- Especially high rate of 10s, 30s male and 20s female.
- Over 50% of passengers watching on Tokyo Media when passing in front of monitors.
- Approx.40% of passengers watching carefully when passing.
- 3 peaks of view timing are "in the morning", "evening" and "night" on weekdays. It means the time zone of commuting to work. On the other hand, peaks are from afternoon to night time on weekends.

# Our challenges



- ◆Show more concrete cost-effectiveness further.
  - Effectiveness by cross media to become the media along with life work.
  - Continual the effectiveness survey.
- ◆Communication to clients and AD agency more carefully, and working with them as possible.

Currently in the contents initiatives phase.

- Original and unique contents needed for watch attitude of digital signage.
- Simple message.
- PDCA cycle.
- Consideration for society
  - Higher reliability as a media.
  - For mental environment.
  - Effort with all of industry-wide.

# **Expectation for Standardization**



Most important thing is the perspective from viewers, focusing on the effectiveness to them. It means the digital signage media enable viewers to obtain any useful information from any media whenever they need.

# [Our point of view]

- **♦**Advantage
- ✓ Cost reduction for distribution system
- ✓ Manpower reduction of program configuration work.
- ✓ Driving force for contents diversion due to no encode process etc.
- ✓ Simple operation to synchronize the timing for broadcasting among different media companies and systems.
- ✓ Faster cooperation for unexpected disasters.
- ✓Wide location outside, inside and "at home".
- ✓ No matter any media.

### **♦** Consideration

✓ Entry barrier to align the new rules of standardization for existing digital signage company.