**PARTICIPANTS’ INFORMATION**

## DATE AND VENUE OF THE WORKSHOP

The workshop will take place on 2 April 2012 .

Venue:   
 **Gulf Course Hotel** Plot 64-68, Garden City   
 P O Box 22884, Kampala   
 Tel: +256 414 563500; 0312 265490/1   
 Fax: +256 414 252352  
 Email: [rm@golfcoursehotel.com](mailto:rm@golfcoursehotel.com) / Website: [www.spurcorp.nl](http://www.spurcorp.nl)

Eva Birabwa  
 Sales and Marketing Executive  
 Tel.: 0772 504584, 0701 507584 / E-mail: [marketing@golfcoursehotel.com](mailto:marketing@golfcoursehotel.com)

## UGANDA IN GENERAL

## The Republic of Uganda is located in East Africa and lies astride the equator. It is land-locked and bordered by Kenya in the East, Tanzania in the South, Rwanda in the Southwest, Democratic Republic of Congo in the West and Sudan in the North. The country has a surface area of 241,039 square kilometres and divided administratively into decentralised districts. The Time Zone is: Greenwich Meridian Time (GMT) + 3. Uganda’s population is 33 million (2010 estimates). Females constitute 12.5 million and males 12.1 million, with the youth being the majority. The country is governed under a multiparty system of governance.

[](http://www.lonelyplanet.com/destinationRedirector?openMap=true&ethylCobjId=3613)

## CLIMATE AND VEGETATION

Uganda enjoys a tropical climate, with abundant sunshine all year round. Uganda's temperatures are moderate throughout the year. In Kampala, near Lake Victoria, average daily temperatures range from 18° to 28° C (65° to 83° F) in January and from 17° to 25° C (62° to 77° F) in July. The rainy seasons occur from March through May and from October through November.

1. **OTHER INFORMATION**

* **ARRIVAL AND DEPARTURE DETAILS**

Please fill the **Hotel Booking Form**, **at the buttom of this document,** indicating your arrival and departure information for purposes of any planning and assistance from the host.

* **TRANSPORTATION**

Most hotels provide hotel courtesy buses upon arrival and departure to and from Entebbe Airport. **Upon request**, airport transfers will be provided to participants who book their hotel rooms and indicate their transportation requirements in the **Hotel Booking Form (below)**. Otherwise taxis, which provide transportation between Kampala and the Airport (42km) at an average rate of US $ 50, are also available at the airport and are clearly marked “Airport Taxis”.

Any other arrival information will be communicated to participants by the host in due course.

* **ACCOMODATION**

The Uganda Communications Commission has negotiated special rates at the following hotels which are within range of the **Golf Course Hotel**, which is the meeting venue. However there are several other hotels that may be further but in general, Kampala city is a compact city and hotels usually provide shuttle bus services to their guests (**upon request**) for personal errands within the city centre. Otherwise please use the Hotel Booking Form to book your hotel and follow up with the hotel using the hotel contact (email provided in the list of hotels) to confirm your reservation.

**Participants are requested to provide their confirmed reservation information to Mr Simon Bugaba, the Rapporteur of Q.15/13 by email to:** [**simon.bugaba@ties.itu.int**](mailto:simon.bugaba@ties.itu.int) **or** [**stripleb@ucc.co.ug**](mailto:stripleb@ucc.co.ug)

* **LIST OF HOTELS**

**ACCOMMODATION/HOTEL RATES IN KAMPALA**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Hotel** | **Room Type** | **Single** | **Double** |
|  | **Golf Course Hotel-Venue Hotel**  Plot 64-68 Garden City P O Box 22884, Kampala Tel: +256 414 563500; 0312 265490/1 Fax: +256 414 252352  Email: [rm@golfcoursehotel.com](mailto:rm@golfcoursehotel.com) Website: [www.spurcorp.nl](http://www.spurcorp.nl)  Eva Birabwa, Sales and Marketing Executive, Tel: 0772 504584, 0701 507584  E-mail: [marketing@golfcoursehotel.com](mailto:marketing@golfcoursehotel.com) | Business Suite  Family Suite Executive  Deluxe | $225  $175  $180  $159 | $225  $175  $180 |
|  | **Serena Hotel**International Conference Centre Kampala Kintu Road P. O. Box 7814, Kampala Tel: +256-41-4309000; +256-31-2309000 Fax: +256-41-4259130 E-mail: [kampala@serena.co.ug](mailto:kampala@serena.co.ug) Website: [www.serenahotels.com](http://www.serenahotels.com) | Deluxe room  Executive room | $256.06    $338.66 | $279.66  $362.26 |
|  | **Sheraton Hotel** Hotel Building Ternan Avenue P. O. Box 7041, Kampala Tel: 41-344590/6 Fax: 41-256656 Mob: 075-780010  E-mail: [saleskampala@sheraton.com](mailto:saleskampala@sheraton.com) Website: [www.sheraton.com/kampala](http://www.sheraton.com/kampala) | Standard | $161.3 | $186.3 |
|  | **Grand Imperial** Plot 6/6A Nile Ave., Box 7195, Kampala Tel: 41-250681/8 Fax: 41-250606 E-mail: [imperial@starcom.co.ug](mailto:imperial@starcom.co.ug) | Standard | $129.25 | $143 |
|  | **Africana Hotel** Plot 2 to 4 Wampewo Ave., Kololo P. O. Box 10218, Kampala Tel: 41-348080/6, 348082, 348083 Fax: 41-348090/1 | Standard | Single $100  Deluxe $100 | Twin $100  Suite $250 |
|  | **Speke Hotel** Plot 7-9 Nile Avenue P. O. Box 7036, Kampala Tel: 41-343828, 259221/4 Fax: 41-235345 E-mail: [spekehotel@spekehotel.com](mailto:spekehotel@spekehotel.com) Website: [www.spekehotel.com](http://www.spekehotel.com) | Standard | $125 | $138 |
|  | **Equatoria Hotel** Plot 37/39 William Street/Kyaggwe Road Kampala P. O. Box 7503, Kampala Tel: 41-250780/8; 077-509902; Fax: 41-250146;  E-mail: [equator@starcom.co.ug](mailto:equator@starcom.co.ug) | Standard  Deluxe  Executive | $83  $94  $104 | $104  $114  $141 |
|  | **Kabira Country Lodge** Tel: 41-343828, 259221/4 Fax: 41-235345  E-mail: [spekehotel@spekehotel.com](mailto:spekehotel@spekehotel.com) Website: [www.spekehotel.com](http://www.spekehotel.com) | Standard  Deluxe | $85  $85 | $85  $85 |
|  | **Fairway Hotel** Plot 3 Kafu Road P. O. Box 4595, Kampala Tel: 41-259571, 257171, 259574,257172 Fax: 41-234160, 23356  E-mail: [fairway@fairwayhotel.com](mailto:fairway@fairwayhotel.com) or [fairway@starcom.co.ug](mailto:fairway@starcom.co.ug) | Deluxe | $67 | $87 |
|  | **Tourist Hotel** Plot 9 Market Street, Nakasero P. O. Box 7036, Kampala Tel: 41-251471; 077-777792; Fax: 41-251473 E-mail: [tourist@spekehotel.com](mailto:tourist@spekehotel.com) Website: [www.touristhotel.net](http://www.touristhotel.net) | Standard  Deluxe | $25  $35 | $40  $50 |
|  | **College Inn** Plot 359 Bombo Road, Wandegeya P. O. Box 2980, Kampala Tel: 41-533837 Fax: 41-341287 E-mail: [kangaroo@swiftuganda.com](mailto:kangaroo@swiftuganda.com) | Standard  Executive | $30  $35 | $40  $45 |
|  | **Hotel City Square** Africa House Plot 42 Kampala Road P. O. Box 2246, Kampala Tel: 41-856257, 251440  E-mail: [hotelcitysquare@yahoo.com](mailto:hotelcitysquare@yahoo.com) | Standard | $25 | $35 |
|  | **Hotel Havana** Plot 28 Mackay Road (behind New Taxi Park) P. O. Box 2251, Kampala Tel: 41-250762 077-470015 Fax: 41-343532  E-mail: [salhassanali2000@yahoo.com](mailto:salhassanali2000@yahoo.com) | Standard    Luxury Suite  Non-self- contained | $35  $40  $30 | $45  $40 |
|  | **Hotel Diplomate** Muyenga Tank Hill P. O. Box 6968, Kampala Tel: 41-267655 Bookings: 41-572828 Fax: 41-266040/255288 Website: [www.diplomatekampala.com](http://www.diplomatekampala.com)  E-mail: [nabbagalacottage@yahoo.com](mailto:nabbagalacottage@yahoo.com) | Standard  Superior  Suite  Honeymoon suite | $39  $46 | -  -  $55  $79 |
|  | **Hotel Catherine** Bombo Road, Wandegeya P. O. Box 1148, Kampala Tel: 41-530871; 077-509902 Fax: 41-257473 E-mail: [hotelcathy@yahoo.co.uk](mailto:hotelcathy@yahoo.co.uk) | Standard  Deluxe | $20  - | $40  $45 |
|  | **Ivy’s Hotel** Mugalaasi Place 90/91 Sir Albert Cook Road, Wakaliga P. O. Box 16698, K’la Tel: 041-273664, Fax: 041-270061 E-mail: [ivyhotel@infocom.ug](mailto:ivyhotel@infocom.ug) or [gf@ivyshotel.co.ug](mailto:gf@ivyshotel.co.ug) Website: ivyshotel.co.ug | Standard | Single $82  Deluxe $82 | Suite $142 |
|  | **Tal Cottages** Rubaga-Kabusu Road, P. O. Box 71777, Kampala Tel: 41-273330; 071/75/77-609999 Website: [www.talcottages.com](http://www.talcottages.com) | Standard  Superior | $35  $45 | $55  $79 |
|  | **Fang Fang Hotel** Plot 9 Ssezibwa Road P. O. Box P. O. Box 6323, Kampala Te: +256-41-4235828; 4233315 Fax: +256-41-4233620; 4250422  E-mail: [fangfang@africaonline.co.ug](mailto:fangfang@africaonline.co.ug)  Contact: Fiona Yeyez | Standard  Superior | $89  $100 |  |

**HOTEL BOOKING FORM  
( Please book your hotel directly and in advance to avoid disappointments)**

Please fill in this Hotel Booking Form and send it by email directly to the contact person in the hotel of your choice. A copy of your booking reference number and other details should be sent to:

Simon Bugaba

Q.15/13 Rapporteur

Uganda Communication Commission

Plot 42-44 , Spring Road, Bugolobi

P.O.Box 7376, Kampala

Phone: +256-41-4339000 ( General Line)

Fax: + 256-41-4348832

Emails: [simon.bugaba@ties.itu.int](mailto:simon.bugaba@ties.itu.int) or [stripleb@ucc.co.ug](mailto:stripleb@ucc.co.ug)

|  |  |
| --- | --- |
| **ITU Workshop on “Developments regarding telecommunication network  architectures and services”**  **2 April 2012, Kampala, Uganda** | |
|  |  |
| Title: | Miss  Ms.  Mrs.  Mr.  Dr. |
| Last Name: |  |
| First Name: |  |
| Company: |  |
| HOTEL BOOKED |  |
| BOOKING REFERENCE NO. |  |
| BOOKING CONTACT PERSON AT HOTEL |  |
|  |  |
| Mailing address: |  |
| Country: |  |
| Telephone: |  |
| Fax: |  |
| E-mail Address: |  |
| Arrival Date |  |
| Arrival Time |  |
| Arrival Flight Number |  |
| Departure date |  |
| Departure Flight Time |  |
|  |  |

**VISAS & TRAVELLERS REQUIREMENTS**

All travellers to Uganda must be in possession of a valid passport issued and recognised by their government. Visas are issued at Ugandan Missions abroad and also at entry/exit points. The duration for the visitor’s visa varies, with a maximum of three months. Here below are the various visa fees:

* Single Entry-US$ 30;
* Multiple-entry 6-month visa - US$80,
* Multiple-entry 1-year visa - US$160.

It is possible to obtain your visitor’s visa on arrival at Entebbe airport. Multi-entry visas are not available at the airport, but can be obtained from Ugandan embassies in foreign countries. You should present your application and US$50 in cash to the immigration officer. The airline will normally have distributed the visa application form prior to landing in Entebbe. Delegates are able to obtain foreign exchange at the forex bureaux inside the arrival terminal.

Nationals from the COMESA (Common Market for Eastern and Southern Africa) member countries are exempt from visa requirement into Uganda. COMESA countries are Angola, Burundi, Comoros, Eritrea, Kenya, Malawi, Mauritius, Madagascar, Rwanda, Seychelles, Swaziland, Tanzania, Zambia, Zimbabwe.

Others countries exempt from visa requirements to Uganda are Antigua, Bahamas, Barbados, Belize, Fiji, Gambia, Grenada, Jamaica, Lesotho, Malta, Sierra Leone, Singapore, Solomon Islands, St Vincent & The Grenadines, Tonga, Vanuatu, Italy (Only Diplomatic Passports), Cyprus.

Please note that American nationals, British, and just about all Commonwealth nationals and European nationals that make up the vast majority of visitors to Uganda do need a visa to travel to Uganda.

* **HEALTH REQUIREMENTS**

There are no health requirements for temporary entry to Uganda. However, travellers to Uganda must have an international Inoculation Certificate against Yellow Fever (although a strict requirement to present it for inspection at any entry point into the country would be rare).

* **ELECTRICITY**

The electricity supply in Uganda is 240 Volts ac 50 Hz. Sockets are usually 13 Amp, square pins in most buildings.



* **PUBLIC TRANSPORT**

Commuter mini buses and taxis (special hire) are the main means of public transport in Kampala. There are both buses and mini buses for inter-city services. Distances are relatively short and road surfaces good.

* PARTICIPATION FEES

Participation to the workshop is free. However, participants are advised to settle their accommodation and related bills during their stay in Kampala.

# CURRENCY – EXCHANGE RATES

# The currency of Uganda is the Uganda Shillings (/-). The notes and coins that are currently in circulation are:

Bank notes UGX 50,000/=, UGX 20,000/- UGX 10,000/- UGX 5,000/- UGX 1,000/-

Coins 500 shillings, 200 shillings, 100 shillings, 50 shillings

The exchange rate varies but the forex bureaux are liberalized and there are several in the vicinity. On average by January 2012;

* 1 US $ buys 2450 UG SHS
* 1 Pound Sterling buys 3770 UG SHS
* 1 EURO buys 3120 UG SHS

Most current rates are available at the following websites: [www.newvision.co.ug](http://www.newvision.co.ug) and [www.monitor.co.ug](http://www.monitor.co.ug)

**TRAVEL INSURANCE**

It is strongly advisable that all visitors travel with full travel insurance coverage.

## TAXIS

UCC does provide transport to its visitors to and from the airport, hotels, and meeting venue. However, below is a list of recommended taxis for participants’ personal use:

* New Lines Tour and Travel taxi: **Tel**: +256-41-4251752/4254730
* Yellow Taxi: **Tel:** +256-41-4532437
* The Airport Taxi (yellow-striped)

# AIR TrAvEl

Entebbe International Airport, Uganda’s main international airport is located on the shores of Lake Victoria, about 32km (20 miles) south of Kampala, the capital city of Uganda. The Airport is opened 24 hours with full amenities of an international airport. Some of the international and regional flights that ply the Entebbe route are KLM, Emirates, Kenya Airlines, British Airways, South African Airways, SN Brussels, Egypt Air and Ethiopian Airlines, Turkish Airline and Qatar Airways.

# Shopping Centres

1. **The Shop rite** - Commercial Centre
2. **The Game** – Commercial Centre + Supermarket
3. **Garden City -** CBD
4. **Nakumatt Oasis** – CBD (24-hour shopping)

**TOURIST ATTRACTIONS**

**Wildlife:**

Uganda's beauty, wildlife diversity, and friendly people justify its reputation as ***"The Pearl of Africa"****.* The habitats are immensely varied and Uganda is one of the most biologically diverse nations on the Continent: primeval forest, rain forest, snow-capped mountains, savannah, crater lakes and volcanoes.

Uganda is home to the source of the Nile. It is also home to more than 1,000 species of birds, and there are more species of primates than you will see anywhere else in the world. It is in Uganda that the greatest percentage of Mountain Gorillas and Chimpanzees remain, with many other mammal species representative of both East and Central Africa.

**Gorilla Tracking**

[[](http://www.churchillsafaris.com/gorilla-safaris-uganda/uganda-gorilla-safaris.html)](http://www.churchillsafaris.com/gorilla-safaris-uganda/uganda-gorilla-safaris.html)Uganda is the only country where the endangered Mountain Gorilla can be seen in its natural habitat and we organise expeditions through the Bwindi Impenetrable Forest in the South of the country to search for this magnificent species and Parc de Nationale in the Virungas

**Bird Watching**

Uganda is one of the best bird watching destinations with an excellent Tropical climate and lies in the Albertine Rift region. A tiny landlocked country supporting more than 1000 species, Uganda deserves its reputation as “ birders Eden”. A short trip here to soak up the birrarre and mind blowing shoebills at Mabamba, Murchison falls or Albertine Rift endemics at Bwindi Natioal Park is incredibly rewarding. Uganda is a superb destination for rainforest fanatics and those in search of rare elusive species.

**Cultural and Eco Tourism**

Uganda has a very strong culture heritage. Many regions in Uganda have kingdoms including Buganda, Busoga, Bunyoro, Ankole, Toro, etc.

**Kasubi Royal Tombs** – The Kasubi tombs, traditionally known as Muzibu-Azaala-Mpanga, are a burial place for the four previous Kings of Buganda known traditionally as Kabakas, and are situated five km away from [Kampala](http://www.guideforafrica.com/uganda/kampala-travel.html) **city** centre on Kasubi hill. The cultures of the Baganda lie in the Magnificent Tombs. Other cultural places worth visiting are:

* **Karambi Tombs**, Fort Portal
* **Nyero Rock Paintings**
* **Baker’s Fort**, Patiko
* **Bigo bya Mugenyi**, Ntusi
* **Mparo Tombs**, Hoima
* The **Nommo Gallery** in Kampala
* The **Namugongo Martyrs Shrine** near Kampala
* Entebbe Wildlife Education Centre
* The Equator Line mark along Masaka road
* **National Museum** – This is a display of Uganda’s cultural heritage including ethnological and natural-historical exhibitions. It is a reminder of wonderful past of the country with a collection of musical instruments, photos, pictures, materials of the past. A visit to the museum will give you the country’s flash back.

**Forest Guided Walks**

These can be done in most of the National Parks in Uganda, Kenya , Tanzania, Rwanda and South Africa to look for various types of wildlife species.

**Fishing**  
Come to Uganda to fish one of the largest water predators on this earth; the Nile Perch on Lake Victoria and the Nile. On World records, the largest freshwater fish have been obtained in Ugandan waters.

**Mountaineering**  
Uganda’s evident extraordinary scenic diversity and richness of landscape compares favourably with everywhere on the African continent.

* **Mount Rwenzori** in the West
* **Mount Elgon** in the East
* **Virunga Volcanoes** in the south west
* There are also several hills around the country

**Spectacular Water Falls**

* ****

*Spectacular Ssezibwa Falls*

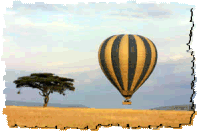
**Ssezibwa falls** – The falls are located about 20 miles along **Jinja Road** from Kampala; is a Buganda Heritage site, with an out span of sharp edged rocks and a magnificent sound of soothing waters flowing down the steep ridged stones. Local people attach cultural and traditional significance as well as spiritual beliefs onto the site.

* **Murchison Falls** in the Northwest
* **Source of the River Nile** – The Nile is more than the longest river in the world. The Nile is enthralling, with its majestic beauty and brutal power.
* **Sipi Falls** in Kapchorwa, East
* **Semliki Falls** in the west
* **Bujagali Falls** in Jinja
* **Lake Victoria** near Kampala

**Cycling**  
Your challenge is to cycle 300km in one of the most spectacularly beautiful countries of East Africa, through Lake Mburo National park which features some of the rare animals in Uganda including the Impalas, eland, antelopes as well as zebras, buffalo and hippos.

**White Water Rafting**

The thrill of churning rapids is one of the newest adventures in Uganda. As the Nile River flows through on its 6600km journey to the Mediterranean it alternates between a placid course and the swirling white water rapids. Rafting is available on Bujagali falls, more than 4000miles in length, the mighty Nile is the longest river on earth.

**Balloon safaris**  
This is an elegant and memorable form of air travel as an option in the many parks/game reserves. This is available in Kenya and Tanzania.

Day and night game drives where possible.

**ISLANDS**

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*Ssese Islands*

**Ssese Islands** – Ssese islands are a collection of 84 attractive Islands situated in the northwestern part of **Lake Victoria.** They are also amazingly a popular tourist destination in the country. They offer captivating scenic views, plenty of activities like nature walks, fishing volley ball and other games. Spending a weekend on this island can fun and an adventurous moment.

[**UGANDA NATIONAL PARKS**](http://www.guideforafrica.com/uganda/uganda-national-parks.html)

Uganda is not your ordinary safari destination; it is a country very rich in fauna and flora which are seen in the 10 national parks in the country .Come and explore a rich biodiversity in a single destination. Uganda is more importantly famous for the endangered mountain gorillas. Perhaps the most interesting park you can track the gorillas is the thick Bwindi impenetrable forests.

**Uganda National Parks** are:

* [Semliki National Park](http://www.guideforafrica.com/uganda/semliki.html)
* [Lake Mburo National Park](http://www.guideforafrica.com/uganda/lake-mburo-park.html)
* [Mgahinga Gorilla National Park](http://www.guideforafrica.com/uganda/mgahinga.html)
* [Bwindi Impenetrable National Park](http://www.guideforafrica.com/uganda/bwindi-park.html)
* [Queen Elizabeth National Park](http://www.guideforafrica.com/uganda/queen-elizabeth.html)
* [Murchison Falls National Park](http://www.guideforafrica.com/uganda/murchison-falls.html)
* [Kibale Forest National Park](http://www.guideforafrica.com/uganda/kibale-park.html)
* [Mount Elgon National Park](http://www.guideforafrica.com/uganda/elgon-park.html)
* [Rwenzori Mountains National Park](http://www.guideforafrica.com/uganda/rwenzori-park.html)
* [Kidepo Valley National Park](http://www.guideforafrica.com/uganda/kidepo.html)

## [Entebbe Wildlife Education Centre](http://www.igougo.com/b387570-attraction-reviews-entebbe-wildlife-education-centre-entebbe--uganda.html)

Set on the shores of Lake Victoria, Uganda Wildlife Education Centre is a must visit for anyone coming to Uganda for a leisure or educational tour. The centre which sits on 72 hectares, boasts of a wide variety of indigenous wildlife numbering well into thousands, and housed in natural settings which depict three of Uganda’s ecosystems: The Wetland, The Savannah and The Forest.

With all these **tourist attractions** that **Uganda** has at hand, it just confirms that the country is truly the pearl of Africa.

# GENERAL ENTERTAINMENT

1. National Theatre - **Tel:** +256-41 4225506

Parliament Avenue

Kampala

1. Cineplex Garden City, Yusuf Lule Road **Tel:** +256-31-2261 416 [www.cineplex.co.ug](http://www.cineplex.co.ug)
2. Ndere Troupe **Tel**: +256-41-4288123; +256- 41-488222. Mobile: +256-77-2200104
3. Ndere Centre for Development Theatre  
   Kigoowa (Take the Kisaasi road from Ntinda Trading Centre)  
   Kampala, Uganda   
   P.O. Box 11353, Kampala
4. **Restaurant Guide**

In Kampala, you can find a wide range of different restaurants:

***French***

* Café de Paris, Plot 7 Yusuf Lule Road, Tel: +256-41-4344240; +256-71-2344240
* Le Petiti Bistro, Ggaba Road Kansanga, Tel: +256-77-2403080

***Italian***

* Mamba Point Restaurant, 22 Akii Bua Rd, Nakasero Tel: +256-77-2243225
* Pizzeria Mammamia, Speke Hotel, Nile Avenue Tel: +256-41-4346340; +256-77-2630211
* Villa Flora, 62 Lumumba Avenue, Tel: +256-41-4347273 (open daily)

***Chinese***

* Fang Fang Restaurant, Roof Terrace Communication House, Plot 1 Colville Street

Tel: +256-41- 4344806, +256-31-2 260681

* China Plate, 11 Cooper Road, Kisementi, Tel: +256-41-4233888
* Chopsticks, Equatorial Hotel, William Street, Tel: +256-41-4250781/5

***Ethiopian***

* Fasika Restaurant, Kabalagala Gaba Road Tel: +256-41-4510441; +256-77-2303716

***Indian:***

* Khana Khazana, 20 Acacia Avenue, Kololo Tel: +256-41-4233049; +256-41-4347346
* Sam’s Restaurant, 78 Kampala Road, Tel: +256-41-4251694
* Restaurant Misono (Japanese), Lenana Road, Tel: +256-41 4568959

**Fast Food:**

* Dominos Pizza, Plot 14 Kampala Road, +256-41-4251513
* Steers Food Court, Kampala Road, Tel: +256-41-4231623; +256-77-2770011
* Krua Thai, Windsor Crescent (off Acacia Avenue) Kitante, Tel: +256-41-4234852; +256-71-2777433
* Food court, 2nd Floor Garden City, Yusuf Lule Road

**Lebanese:**

* Al-Fiesta, 12 Lumumba Avenue, Nakasero Kampala. Tel: +256-71-2664488; +256-75-2617772

**Security**

Ugandans are known for their hospitality and friendliness towards each other and visitors alike. Although all Ugandans are very helpful it is always advisable to be cautious when dealing with strangers. Police officers are very helpful and are easily identified by their uniforms and although some may be plain-clothes police. Like everywhere in the world valuables should always be safeguarded or left in the hotel safe box. If you do not know where to obtain a certain service or you are not sure always contact the Hotel Information Desk.

## FOREX BUREAUX AND BANKING

Uganda has a liberalised economy. Hence, there are numerous forex bureaux in Kampala and the main towns across the country. A number of international and regional banks exist. These include Bank of Africa, Barclays Bank, Standard Chartered, Stanbic, Tropical African Bank, and Cairo bank – just to mention a few. We also have money transfer services from Western Union and Money Gram in most of our local and international banks.

Mobile money transfer (e-banking) by major telecommunications operators, such as MTN Uganda, Uganda Telecom Limited and Airtel, is also a booming business. Almost all credit cards (Visa, Barclays, American Express, Master card, etc) are accepted in a few restaurants, hotels and shopping centres.

For all queries, please do not hesitate to ask any of the staff of the Commission using the contact numbers indicated below:

**Uganda Communications Commission  
UCC House  
Plot 42-44 Spring Road, Bugolobi  
P. O. Box 7376, Kampala**

**Tel: +256-41-4339000   
Tel: +256-31-2339000**

**Fax: +256-41-4348832**

**Email:** [**ucc@ucc.co.ug**](mailto:ucc@ucc.co.ug)  
**Website:** [**www.ucc.co.ug**](http://www.ucc.co.ug)

Enjoy your stay in Uganda.

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