INTERNATIONAL INTERACTIVE TRAINING SEMINAR

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Source: Russia (Azeem Sulaiman)

Title: GTO operational locations should be decentralized to better meet the needs of its membership.

Abstract

The decentralize operation of GTO has its own advantages & disadvantages. The proposal provides a solution on how decentralization can be done without compromising the current benefits of having centralize operation.

1. Introduction

The new GTO structure needs to address the issue below:

- a) Majority members are from all around the world
- b) Different region has different needs & issues, therefore is not effective to have a centralize operational location
- c) Frequent travelling by members in order to meet and resolve issues, therefore members are not focusing on their core business.
- d) High travelling cost for member from different parts of the world.

2. Discussion

<u>Advantage</u>

- The decentralize operation will enable issues to be discussed in a more effective way where members from same region will share the same issue but with different approach based on their experience.
- Member will save travelling cost & time, therefore more time can be spent on core business.

Disadvantage

- Lack of interaction with members from different regions. Therefore less opportunity to learn and share experience from countries from other regions.
- More regional operation centre will be developed and therefore require additional cost and resources

3. Proposal

- In order to addressed the issues above, below are the proposed mechanism:
- Meetings are organized based on format below :

i. Min of 1 Regional meeting are conducted at each quarter . The frequency is based on needs and requirements where 1 representative from HQ need to present. ii. Annual meeting where attendance are for all members. The venue shall be rotated every year.

• The operational offices are resided at regional telecommunication body or authority where the cost of operating & resources are shared among the members.