

**Kosovo\* (country code +383)**

Communication of 31.X.2019:

The *Regulatory Authority of Electronic and Postal Communications (ARKEP)*, announces the following National Numbering Plan of Kosovo\*.

**Presentation of national ITU-T E.164 numbering plan for country code: 383**

- a) Overview:  
The minimum number length (excluding the country code) is 8 digits.  
The maximum number length (excluding the country code) is 9 digits.
- b) Link to the national database (or any applicable list) with assigned ITU-T E.164 numbers within the national numbering plan (if any):  
(<http://www.arkep-rks.org/?cid=1,50>)
- c) Link to the real-time database reflecting ported ITU-T E.164 numbers (if any):  
(N/A)
- d) Detail of numbering plan:

| NDC (national destination code) or leading digits of N(S)N (national (significant) number) | N(S)N number length |                | Usage of E.164 number  | Additional information  |
|--|---------------------|----------------|--|---|
|  | Maximum length      | Minimum length |  |   |
| 28 (NDC)   | 8                   | 8              | Geographic numbers for Fixed Telephony Services – Mitrovica Region       |   |
| 29 (NDC)   | 8                   | 8              | Geographic numbers for Fixed Telephony Services – Prizreni Region        |   |
| 38 (NDC)   | 8                   | 8              | Geographic numbers for Fixed Telephony Services – Prishtina Region       |   |
| 39 (NDC)   | 8                   | 8              | Geographic numbers for Fixed Telephony Services – Peja Region            |   |
| 280 (NDC)  | 9                   | 8              | Geographic numbers for Fixed Telephony Services – Gjilani Region         |   |
| 290 (NDC)  | 9                   | 8              | Geographic numbers for Fixed Telephony Services – Ferizaj Region         |   |
| 390 (NDC)  | 9                   | 8              | Geographic numbers for Fixed Telephony Services – Gjakova Region         |   |
| 41 (NDC)   | 8                   | 8              | Non-Geographic numbers for Mobile Telephony Services – At National Level | Not Allocated   |
| 42 (NDC)   | 8                   | 8              | Non-Geographic numbers for Mobile Telephony Services – At National Level | Not Allocated   |
| 43 (NDC)   | 8                   | 8              | Non-Geographic numbers for Mobile Telephony Services – At National Level | <b>Operator: IPKO Telecommunications LLC</b><br>Numbering Blocks<br>43 2xx xxx,<br>43 3xx xxx and<br>43 4xx xxx<br>are allocated for usage by MVNO Dukagjini Telecommunications LLC |

\* This designation is without prejudice to positions on status, and is in line with UNSCR 1244 and the ICJ Opinion on the Kosovo declaration of independence.

| NDC (national destination code) or leading digits of N(S)N (national (significant) number) | N(S)N number length |                | Usage of E.164 number  | Additional information   |
|--|---------------------|----------------|--|--|
|  | Maximum length      | Minimum length |  |  |
| 44 (NDC)   | 8                   | 8              | Non-Geographic numbers for Mobile Telephony Services – At National Level | <b>Operator: Telecom of Kosovo* J.S.C.</b>   |
| 45 (NDC)   | 8                   | 8              | Non-Geographic numbers for Mobile Telephony Services – At National Level | <b>Operator: Telecom of Kosovo* J.S.C.</b>   |
| 46 (NDC)   | 8                   | 8              | Non-Geographic numbers for Mobile Telephony Services – At National Level | <b>Operator: Telecom of Kosovo* J.S.C.</b>   |
| 47 (NDC)   | 8                   | 8              | Non-Geographic numbers for Mobile Telephony Services – At National Level | Numbering block 47 100 000 – 159 999 is allocated for usage by operator mts D.O.O. with limited infrastructure and operation in the ground |
| 48 (NDC)   | 8                   | 8              | Non-Geographic numbers for Mobile Telephony Services – At National Level | <b>Operator: IPKO Telecommunications LLC</b>   |
| 49 (NDC)   | 8                   | 8              | Non-Geographic numbers for Mobile Telephony Services – At National Level | <b>Operator: IPKO Telecommunications LLC</b>   |

**Description of important numbers related to emergency services and other services of social value:**

| Important number | Service                                 | Allocated or assigned | E.164 number or national-only number | Note         |
|------------------|---|-----------------------|--------------------------------------|--------------|
| 112              | Emergency Services                      | Allocated in the NNP  | National only number                 | Assigned     |
| 192              | Police                                  | Allocated in the NNP  | National only number                 | Assigned     |
| 193              | Fire                                    | Allocated in the NNP  | National only number                 | Assigned     |
| 194              | Medical                                 | Allocated in the NNP  | National only number                 | Assigned     |
| 19xx             | Services of social value (e.g. Traffic) | Allocated in the NNP  | National only number                 |              |
| 116 000          | Hotline for missing children            | Allocated in the NNP  | National only number                 | Not assigned |
| 116 006          | Helpline for victims of crime           | Allocated in the NNP  | National only number                 | Not assigned |
| 116 111          | Child helplines                         | Allocated in the NNP  | National only number                 | Not assigned |
| 116 117          | Non-emergency medical on-call service   | Allocated in the NNP  | National only number                 | Not assigned |
| 116 123          | Emotional support helplines             | Allocated in the NNP  | National only number                 | Not assigned |

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