

Timor-Leste (country code +670)

Communication of 27.III.2013:

The *Ministry Transport and Communication*, Dili, announces the following changes to the numbering plan for Timor-Leste that has been introduced since 01 January 2013:

Description of number change for national numbering plan for country code +670

a) Non-geographic number for cellular mobile:

The minimum number length (excluding the country code): 7 digits

The maximum number length (excluding country code): 8 digits

Details of numbering plan

| (1) | (2) | | (3) | (4) | | (5) | (6) |
|---|-------------------|-------------------|---|-------------------------|-------------|-------------------------|---|
| <i>Communicated time and date of change</i> | <i>N(S) N</i> | | <i>Usage of E.164 number</i> | <i>Parallel running</i> | | <i>Operator</i> | <i>Proposed wording of announcement</i> |
| | <i>Old number</i> | <i>New number</i> | | <i>Begins</i> | <i>Ends</i> | | |
| 01 January 2013 00:00 | | 73XXXXXX | Non-geographic number for cellular mobile | None | None | TELIN/ TELKOM CEL | None |
| 01 January 2013 00:00 | | 74XXXXXX | Non-geographic number for cellular mobile | None | None | TELIN/ TELKOM CEL | None |
| 01 January 2013 00:00 | | 75XXXXXX | Non-geographic number for cellular mobile | None | None | VIETTEL/ TELMOR | None |
| 01 January 2013 00:00 | | 76XXXXXX | Non-geographic number for cellular mobile | None | None | VIETTEL/ TELMOR | None |
| 01 January 2013 00:00 | – | 78XXXXXX | Non-geographic number for cellular mobile | None | None | Timor Telecom | None |

| (1) | (2) | | (3) | (4) | | (5) | (6) |
|--------------------------------------|------------|------------|---|------------------|------|---------------|---|
| Communicated time and date of change | N(S) N | | Usage of E.164 number | Parallel running | | Operator | Proposed wording of announcement |
| | Old number | New number | | Begins | Ends | | |
| 01 January 2013 00:00 | 7XXXXXX | 77XXXXXX | Non-geographic number for cellular mobile | None | None | Timor Telecom | For national calls: "O número que marcou foi alterado. Por favor desligue e adicione 7, seguido dos restantes dígitos. The number you dialed has changed. Please hang up and dial 7, followed by the other digits". For international calls: "O número que marcou foi alterado. Por favor desligue e adicione 7 depois de 670, seguido dos restantes dígitos. The number you dialed has changed. Please hang up and dial 7 after 670, followed by the other digits". |
| 01 January 2013 00:00 | - | 78XXXXXX | Non-geographic number for cellular mobile | None | None | Timor Telecom | None |

b) Geographic numbering

The *Ministry of Transport and Communications*, Dili, announces that the *Timor-Leste* has adopted the following revised numbering plan for Timor-Leste that have been used on since 28 September 2003

- The country code for Timor-Leste is +670.
- The numbering plan in Timor-Leste shall be a closed plan.
- The National Significant Number (NSN) will consist of seven (7) digits with no area code.

The country will comprise three regions with a number of sub-regions. Until such time as full geographic number portability is introduced, the regions and sub-regions will be recognizable from the numbers as follows:

Western Region

| | |
|----------|-----------|
| 21X XXXX | Manufahi |
| 22X XXXX | Cova Lima |
| 23X XXXX | Bobonaro |
| 24X XXXX | Ainaro |
| 25X XXXX | Oekuse |

Central Region

| | |
|----------|---------|
| 31X XXXX | Dili |
| 32X XXXX | Dili |
| 33X XXXX | Dili |
| 36X XXXX | Liquica |
| 37X XXXX | Aileu |
| 38X XXXX | Ermera |

Eastern Region

| | |
|----------|----------|
| 41X XXXX | Baucau |
| 42X XXXX | Manatuto |
| 43X XXXX | Viqueque |
| 44X XXXX | Lautem |

The international prefix will be "00" instead of "001".

To conform to the seven (7) digit subscriber number, all current local six (6) digits subscriber numbers will be extended to seven (7) digits by adding digit "3" in front of the existing subscriber numbers. No subscriber number may begin with "1", "7", "8" or "9".

c) Non-geographic numbering

The following non-geographic destination codes and number ranges are assigned in accordance with international trends:

| | |
|----------|---|
| 80X XXXX | freephone and specially tariffed services (including Internet dial-up access numbers) |
| 90X XXXX | premium rate services |
| 70X XXXX | personal numbering |
| 71X XXXX | voicemail |
| 7YX XXXX | cellular mobile (Y=2, 3... as required) |
| 79X XXXX | paging |

The code 112 shall be provided as a general emergency number, but the existing emergency numbers will continue to be in service whether or not they are advertised.

Short codes in use are:

- 100 – Prepaid service PPS Recharge
- 102 – Prepaid service PPS Balance
- 112 – General emergency number
- 115 – Fire Brigade number
- 120 – Operator assistance
- 121 – Fault report
- 123 – Customer service
- 128 – Directory Enquiries
- 172 – Timor Telecom Customer Care
- 190 – TT Internal technical support (Switching)
- 197 – TT Internal technical support (Local network)

Short codes beginning with "1" which connect to information services will be moved to "800" or "900".

In order to allow for competition by different operators on the whole territory of Timor-Leste, telecommunication operators will be allocated blocks of subscriber numbers in areas where they wish to operate. Number blocks will be a minimum of 10,000 numbers, but any operator may be allocated more than one block.

No numbers should be used for any purpose in Timor-Leste without prior allocation by the *National Communication Authority or Ministry of Transport and Communications*. The exception to this will be regarding numbers already in use, in which case a retrospective allocation will be made.

The inconvenience to subscribers associated with the introduction of the new numbering plan will be kept to a minimum by ensuring that for the first three months, old and new numbers will be used in parallel (i.e. both the old numbering system “three-digit area code + six-digit subscriber number” will remain in operation in parallel with the new numbering scheme “seven-digit subscriber number”). Thereafter the operator will take all necessary measures to ensure that subscribers experience a minimum of inconvenience.

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