

Eswatini (country code +268)

Communication of 11.VII.2025:

The *Eswatini Communications Commission*, Ezulwini, announces update to the National Numbering Plan in Eswatini.

*Description of introduction of new resource
for national E.164 numbering plan for country code 268:*

NDC (national destination code) or leading digits of N(S)N (national (significant) number)	N(S)N number length		Usage of ITU-T E.164 number	Time and date of introduction
	Maximum length	Minimum length		
75	8	8	Non-geographic number for Eswatini Mobile GSM operator	2025-06-21

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Communications of 8.II.2018:

The *Swaziland Communications Commission*, Mbabane, hereby announces the entry into service of the National Numbering Plan in Swaziland.

1. **THE NATIONAL NUMBERING AND ADDRESSING PLAN TABLE – BROAD STRUCTURE**

The structure of the Numbering Plan is shown in Table 1 below. The broad structure shows the generic allocation of the various services against the number range 0 to 9. Table 2 shows the detailed structure of the Plan.

Leading Digit	Main Purpose (the Purpose for parts which are not identified as Protected in this table is detailed in the Schedules of the Plan below)
“+”	International Access Prefix
0	Access Numbers and Type B Short Codes (and Carrier selection if adopted)
1	Type C Short Codes (non-geographic) and Special services
2	Geographic Numbers - (Fixed)
3	Geographic Numbers - (Fixed)
4	Protected
5	Protected
6	Future Services
7	Nationwide (non-geographic) Numbers – Mobile
8	Freephone (non-geographic) and Special Services Numbers
9	Type A Short Codes – Emergency and Type B Short codes-Special Services
*	Supplementary Service Codes
#	Supplementary Service Codes

2. **THE NATIONAL NUMBERING AND ADDRESSING PLAN TABLE – DETAILED STRUCTURE**

Digit Grouping	Application/Use	Operator/User	Comment	Min. Digits	Max. Digits
0	Access Numbers	All Operators	“00” or “+” for international Access and	2	2
		All Operators	“0X” for Carrier Selection (X= 1 to 5)	1	2
1	Special Service Codes	All Operators	Off Net Type A 112 and 116	3	6
			On-Net Type C Codes, 1XX to 8XX, X= 0 to 9 (Except 112 and 116)	3	6
2	Fixed Network Operator (Geographic Codes)	SPTC	22XX XXXX - Shiselweni (X= 0 to 9)	8	8
		SPTC	23XX XXXX - Lubombo (X= 0 to 9)	8	8
		SPTC	24XX XXXX - Hhohho (X= 0 to 9)	8	8
		SPTC	25XX XXXX - Manzini (X= 0 to 9)	8	8

Digit Grouping	Application/Use	Operator/User	Comment	Min. Digits	Max. Digits
3	Fixed Network Operator (Geographic Codes)	Swazi Mobile Ltd	32YX XXXX - Shiselweni (Y=0 to 4; X=0 to 9)	8	8
		Swazi Mobile Ltd	33YX XXXX - Lubombo (Y=0 to 4; X=0 to 9)	8	8
		Swazi Mobile Ltd	34YX XXXX - Hhohho (Y=0 to 4; X=0 to 9)	8	8
		Swazi Mobile Ltd	35YX XXXX - Manzini (Y=0 to 4; X=0 to 9)	8	8
	Fixed Network Operator (Geographic Codes)	Swazi MTN Ltd	32YX XXXX - Shiselweni (Y=5 to 9; X=0 to 9)	8	8
		Swazi MTN Ltd	33YX XXXX - Lubombo (Y=5 to 9; X=0 to 9)	8	8
		Swazi MTN Ltd	34YX XXXX - Hhohho (Y=5 to 9 X=0 to 9)	8	8
		Swazi MTN Ltd	35YX XXXX - Manzini (Y=5 to 9 X=0 to 9)	8	8
4	Protected/Spare	Not In Use	Spare		
5	Protected/Spare	Not In Use	Spare		
6	Future Services	Not In Use	Spare		
7	Voice Over IP (VoIP) Services	All Operators	70XX XXXX (X = 0 to 9)	8	8
	Mobile Network Operators (Non-Geographic)	Swazi MTN Ltd	76XX XXXX (X = 0 to 9)	8	8
		Swazi MTN Ltd	78XX XXXX (X = 0 to 9)	8	8
		SPTC	77XX XXXX (X = 0 to 9)	8	8
		Swazi Mobile Ltd	79XX XXXX (X = 0 to 9)	8	8
8	Free-Phone/Toll Free	All Operators	800 XXXX (X = 0 to 9)	8	8
	Internet Access-ISP Dial Up	All Operators	860 - A = XXXX , A=1,2,3 and X=0 to 9	8	8
	Call Centre Business		861X XXXX	8	8
	Tele-Banking		869 -A-9XXX, A=1,2,3.	8	8
	Mass Calling		87XX (Where XX = 00 to 99)	4	6
	Future Special Services		801 A XXXX to 899 A XXXX (except 860 AXXX)	8	8

Digit Grouping	Application/Use	Operator/User	Comment	Min. Digits	Max. Digits
9	Premium Services	All Operators	900 A B XXXX (A = Operator, B = Operator Tariff Code)	9	9
	Emergency Services		Type A Codes - 99X, X = 0 to 9,	3	6
	Internal Services		Type B Codes- 9YX, Y= 0 to 8, X=0 to 9' and 9YXX, Y=0 to 8, X= 0 to 9	3	6
* and # PAIR	Supplementary Codes (USSD)	All Operators	XXX (Where X = 0 to 9)	3	6

The *Swaziland Communications Commission*, Mbabane, announces update of numbering resources for Swaziland. The effective date of the new numbering resources is 2018-03-1 00:00.

- a) Overview:
- Notification of new numbering resources 32Y, 33Y, 34Y and 35Y (Y= 5 to 9) for new Fixed line operator in Swaziland, Swazi MTN Limited;

- b) Details of new numbering resources:

Description of introduction of new resource for national E. 164 numbering plan for country code +268:

NDC (national destination code) or leading digits of N(S) N (National significant number)	N(S)N number length		Usage of E.164 number	Time and date of introduction
	Maximum length	Minimum length		
32Y (Y= 5 to 9)	8	8	Fixed Geographic number for Shiselweni Region for Fixed network operator Swazi MTN	2018-01-29 00:00
33Y (Y= 5 to 9)	8	8	Fixed Geographic number for Lubombo Region for Fixed network operator Swazi MTN	2018-01-29 00:00
34Y (Y= 5 to 9)	8	8	Fixed Geographic number for Hhohho Region for Fixed network operator Swazi MTN	2018-01-29 00:00
35Y (Y= 5 to 9)	8	8	Fixed Geographic number for Manzini Region for Fixed network operator Swazi MTN	2018-01-29 00:00

The *Swaziland Communications Commission*, Mbabane, announces update of numbering resources for Swaziland. The effective date of the new numbering resources is 2018-01-29 00:00.

c) Overview:

- Notification of changes in fixed number ranges for fixed and mobile telecommunications service provider in Swaziland, Swazi Mobile Limited from 26, 27, 28 and 29 to 32Y, 33Y, 34Y and 35Y (Y = 0 to 4), respectively.

d) Details of changes in numbering resources:

Table– Description of introduction of new resource for national E. 164 numbering plan for country code +268:

<i>Communicated time and date of change</i>	<i>N(S)N</i>		<i>Usage of E.164 Number</i>	<i>Parallel running</i>		<i>Operator</i>	<i>Proposed wording of announcement</i>
	<i>Old Number 8 digits</i>	<i>New Number 8 digits</i>		<i>Begins</i>	<i>Ends</i>		
29.I.2018 00:00 hours	2 6XXXXXX	3 4YXXXXX	Geographic Hhohho region	29.II.2018-00:00	30.IV.2018-00:00	Swazi Mobile - Fixed line	Swaziland fixed line phone numbers for Swazi Mobile have changed. Please redial placing 3 before all fixed line numbers for Swazi Mobile.
29.I.2018 00:00 hours	2 7XXXXXX	3 5YXXXXX	Geographic Manzini region	29.II.2018-00:00	30.IV.2018-00:00	Swazi Mobile - Fixed line	Swaziland fixed line phone numbers for Swazi Mobile have changed. Please redial placing 3 before all fixed line numbers for Swazi Mobile.
29.I.2018 00:00 hours	2 8XXXXXX	3 3YXXXXX	Geographic Lubombo region	29.II.2018-00:00	30.IV.2018-00:00	Swazi Mobile - Fixed line	Swaziland fixed line phone numbers for Swazi Mobile have changed. Please redial placing 3 before all fixed line numbers for Swazi Mobile.
29.I.2018 00:00 hours	2 9XXXXXX	3 2YXXXXX	Geographic Shiselweni region	29.II.2018-00:00	30.IV.2018-00:00	Swazi Mobile - Fixed line	Swaziland fixed line phone numbers for Swazi Mobile have changed. Please redial placing 3 before all fixed line numbers for Swazi Mobile.

The Swaziland Communications Commission, Mbabane, announces the updated national numbering plan of Swaziland.

Presentation of E.164 national numbering plan for country code +268:

NDC (National Destination Code) or leading digits of N(S)N (National (Significant) Number)	N(S)N number length		Usage of E.164 number	Additional information
	Maximum length	Minimum length		
22	8	8	Geographic number for Fixed line Operator SPTC Shiselweni region	Effective 1.II.2011
23	8	8	Geographic number for Fixed line Operator SPTC Lubombo region	Effective 1.II.2011
24	8	8	Geographic number for Fixed line Operator SPTC Hhohho region	Effective 1.II.2011
25	8	8	Geographic number for Fixed line Operator SPTC Manzini region	Effective 1.II.2011
32Y (Y=0 to 4)	8	8	Geographic number for Fixed line Operator Swazi Mobile Shiselweni region	1.III.2018
33Y (Y=0 to 4)	8	8	Geographic number for Fixed line Operator Swazi Mobile Lubombo region	1.III.2018
34Y (Y=0 to 4)	8	8	Geographic number for Fixed line Operator Swazi Mobile Hhohho region	1.III.2018
35Y (Y=0 to 4)	8	8	Geographic number for Fixed line Operator Swazi Mobile Manzini region	1.III.2018
32Y (Y=5 to 9)	8	8	Geographic number for Fixed line Operator Swazi MTN Shiselweni region	1.III.2018
33Y (Y=5 to 9)	8	8	Geographic number for Fixed line Operator Swazi MTN Lubombo region	1.III.2018
34Y (Y=5 to 9)	8	8	Geographic number for Fixed line Operator Swazi MTN Hhohho region	1.III.2018
35Y (Y=5 to 9)	8	8	Geographic number for Fixed line Operator Swazi MTN Manzini region	1.III.2018
75	8	8	Non-geographic number for Eswatini Mobile GSM operator	Effective 21.VI.2025
76	8	8	Non-geographic number for GSM operator MTN Swaziland	Effective 1.IV.2010
77	8	8	Non-geographic number for CDMA operator SPTC	Effective 15.VIII.2009
78	8	8	Non-geographic – Mobile GSM Service for MTN Swaziland	Effective 1.X.2010
79	8	8	Non-geographic – Mobile GSM Service for Swazi Mobile	Effective 1.V.2017

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