**Eswatini (country code +268)**

Communication of 11.VII.2025:

The *Eswatini Communications Commission*, Ezulwini, announces update to the National Numbering Plan in Eswatini.

*Description of introduction of new resource
for national E.164 numbering plan for country code 268:*

| **NDC (national destination code) or leading digits of N(S)N (national (significant) number)** | **N(S)N number length** | **Usage of ITU-T E.164 number** | **Time and date of introduction** |
| --- | --- | --- | --- |
| **Maximum length** | **Minimum length** |
| 75 | 8 | 8 | Non-geographic number for Eswatini Mobile GSM operator | 2025-06-21 |

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Communications of 8.II.2018:

The *Swaziland Communications Commission,* Mbabane, hereby announces the entry into service of the National Numbering Plan in Swaziland.

1. **THE NATIONAL NUMBERING AND ADDRESSING PLAN TABLE – BROAD STRUCTURE**

The structure of the Numbering Plan is shown in Table 1 below. The broad structure shows the generic allocation of the various services against the number range 0 to 9. Table 2 shows the detailed structure of the Plan.

| **Leading Digit** | **Main Purpose (the Purpose for parts which are not identified as Protected in this table is detailed in the Schedules of the Plan below)**  |
| --- | --- |
| **“+”** | International Access Prefix  |
| **0** | Access Numbers and Type B Short Codes (and Carrier selection if adopted) |
| **1** | Type C Short Codes (non-geographic) and Special services |
| **2** | Geographic Numbers - (Fixed) |
| **3** | Geographic Numbers - (Fixed) |
| **4** | ***Protected*** |
| **5** | ***Protected*** |
| **6** | Future Services |
| **7** | Nationwide (non-geographic) Numbers – Mobile |
| **8** | Freephone (non-geographic) and Special Services Numbers |
| **9** | Type A Short Codes – Emergency and Type B Short codes-Special Services |
| **\*** | Supplementary Service Codes |
| **#** | Supplementary Service Codes |

1. **THE NATIONAL NUMBERING AND ADDRESSING PLAN TABLE – DETAILED STRUCTURE**

| **Digit Grouping** | **Application/Use** | **Operator/User** | **Comment** | **Min. Digits** | **Max. Digits** |
| --- | --- | --- | --- | --- | --- |
| **0** | Access Numbers | All Operators | “00” or "+" for international Access and  | 2 | 2 |
| All Operators | "0X" for Carrier Selection (X= 1 to 5) | 1 | 2 |
|  |   |   |   |   |   |
| **1** | Special Service Codes | All Operators | Off Net Type A 112 and 116 | 3 | 6 |
| On-Net Type C Codes, 1XX to 8XX, X= 0 to 9 (Except 112 and 116) | 3 | 6 |
|  |   |   |   |   |   |
| **2** | Fixed Network Operator (Geographic Codes) | SPTC | 22XX XXXX - Shiselweni ***( X= 0 to 9)*** | 8 | 8 |
| SPTC | 23XX XXXX - Lubombo **( X= 0 to 9)** | 8 | 8 |
| SPTC | 24XX XXXX - Hhohho ***( X= 0 to 9)*** | 8 | 8 |
| SPTC | 25XX XXXX - Manzini **( X= 0 to 9)** | 8 | 8 |
|  |  |  |  |  |  |
| **3** | Fixed Network Operator (Geographic Codes) | Swazi Mobile Ltd | 32YX XXXX - Shiselweni ***(Y=0 to 4; X=0 to 9)*** | 8 | 8 |
| Swazi Mobile Ltd | 33YX XXXX - Lubombo ***(Y=0 to 4; X=0 to 9)*** | 8 | 8 |
| Swazi Mobile Ltd | 34YX XXXX - Hhohho ***(Y=0 to 4; X=0 to 9)*** | 8 | 8 |
| Swazi Mobile Ltd | 35YX XXXX - Manzini ***(Y=0 to 4; X=0 to 9)*** | 8 | 8 |
|   |   |   |   |   |
| Fixed Network Operator (Geographic Codes) | Swazi MTN Ltd | 32YX XXXX - Shiselweni  ***(Y=5 to 9; X=0 to 9)*** | 8 | 8 |
| Swazi MTN Ltd | 33YX XXXX - Lubombo ***(Y=5 to 9; X=0 to 9)*** | 8 | 8 |
| Swazi MTN Ltd | 34YX XXXX - Hhohho ***(Y=5 to 9 X=0 to 9)*** | 8 | 8 |
| Swazi MTN Ltd | 35YX XXXX - Manzini **(Y=5 to 9 X=0 to 9)** | 8 | 8 |
|  |   |   |   |   |   |
| **4** | Protected/Spare | Not In Use | Spare |   |   |
| **5** | Protected/Spare | Not In Use | Spare |   |   |
| **6** | Future Services | Not In Use | Spare |   |   |
|  |   |   |   |   |   |
| **7** | Voice Over IP (VoIP) Services | All Operators | 70XX XXXX **(X = 0 to 9)** | 8 | 8 |
|   |   |   |   |   |
| Mobile Network Operators (Non-Geographic) | Swazi MTN Ltd | 76XX XXXX **(X = 0 to 9)** | 8 | 8 |
| Swazi MTN Ltd | 78XX XXXX **(X = 0 to 9)** | 8 | 8 |
| SPTC  | 77XX XXXX **(X = 0 to 9)** | 8 | 8 |
| Swazi Mobile Ltd | 79XX XXXX **(X = 0 to 9)** | 8 | 8 |
|  |   |   |   |   |   |
| **8** | **Free-Phone/Toll Free**  | All Operators | 800 XXXX **(X = 0 to 9)** | 8 | 8 |
|   |   |   |   |   |
| Internet Access- ISP Dial Up | All Operators | 860 - A = XXXX , A=1,2,3 and X=0 to 9 | 8 | 8 |
|   |   |   |   |
| Call Centre Business | 861X XXXX | 8 | 8 |
|   |   |   |   |
| Tele-Banking | 869 -A-9XXX, A=1,2,3. | 8 | 8 |
|   |   |   |   |
| Mass Calling | 87XX (Where XX = 00 to 99) | 4 | 6 |
|   |   |   |   |
| Future Special Services | 801 A XXXX to 899 A XXXX (except 860 AXXX) | 8 | 8 |
|  |   |   |  |   |   |
| **9** | Premium Services | All Operators | 900 A B XXXX (A = Operator, B = Operator Tariff Code) | 9 | 9 |
|   |   |   |   |
| Emergency Services | Type A Codes - 99X, X = 0 to 9, | 3 | 6 |
|   |   |   |   |
| Internal Services | Type B Codes- 9YX, Y= 0 to 8, X=0 to 9' and 9YXX, Y=0 to 8, X= 0 to 9 | 3 | 6 |
|  |   |   |   |   |   |
| **\* and # PAIR** | Supplementary Codes (USSD) | All Operators | XXX (Where X = 0 to 9) | 3 | 6 |

The *Swaziland Communications Commission*, Mbabane, announces update of numbering resources for Swaziland. The effective date of the new numbering resources is 2018-03-1 00:00.

a) Overview:

• Notification of new numbering resources 32Y, 33Y, 34Y and 35Y (Y= 5 to 9) for new Fixed line operator in Swaziland, Swazi MTN Limited;

b) Details of new numbering resources:

Description of introduction of new resource for national E. 164 numbering plan for country code +268:

|  |  |  |  |
| --- | --- | --- | --- |
| **NDC (national destination code) or leading digits of N(S) N (National significant number)** | **N(S)N number length** | **Usage of E.164 number** | **Time and date of introduction** |
| **Maximum length** | **Minimum length** |
| 32Y (Y= 5 to 9) | 8 | 8 | Fixed Geographic number for Shiselweni Region for Fixed network operator Swazi MTN | 2018-01-29 00:00 |
| 33Y (Y= 5 to 9) | 8 | 8 | Fixed Geographic number for Lubombo Region for Fixed network operator Swazi MTN | 2018-01-29 00:00 |
| 34Y (Y= 5 to 9) | 8 | 8 | Fixed Geographic number for Hhohho Region for Fixed network operator Swazi MTN | 2018-01-29 00:00 |
| 35Y (Y= 5 to 9) | 8 | 8 | Fixed Geographic number for Manzini Region for Fixed network operator Swazi MTN | 2018-01-29 00:00 |

The *Swaziland Communications Commission*, Mbabane, announces update of numbering resources for Swaziland. The effective date of the new numbering resources is 2018-01-29 00:00.

c) Overview:

• Notification of changes in fixed number ranges for fixed and mobile telecommunications service provider in Swaziland, Swazi Mobile Limited from 26, 27, 28 and 29 to 32Y, 33Y, 34Y and 35Y (Y = 0 to 4), respectively.

d) Details of changes in numbering resources:

Table– Description of introduction of new resource for national E. 164 numbering plan for
country code +268:

| *Communicated time and date of change* | *N(S)N* | *Usage of E.164 Number* | *Parallel running* | *Operator* | *Proposed wording of announcement* |
| --- | --- | --- | --- | --- | --- |
| *Old Number8 digits* | *New Number8 digits* | *Begins* | *Ends* |
| 29.I.201800:00 hours | 2 6XXXXXX | 3 4YXXXXX | Geographic Hhohho region | 29.II.2018-00:00 | 30.IV.2018-00:00 | Swazi Mobile -Fixed line | Swaziland fixed line phone numbers for Swazi Mobile have changed. Please redial placing 3 before all fixed line numbers for Swazi Mobile. |
| 29.I.201800:00 hours | 2 7XXXXXX | 3 5YXXXXX | Geographic Manzini region | 29.II.2018-00:00 | 30.IV.2018-00:00 | Swazi Mobile -Fixed line | Swaziland fixed line phone numbers for Swazi Mobile have changed. Please redial placing 3 before all fixed line numbers for Swazi Mobile. |
| 29.I.201800:00 hours | 2 8XXXXXX | 3 3YXXXXX | Geographic Lubombo region | 29.II.2018-00:00 | 30.IV.2018-00:00 | Swazi Mobile -Fixed line | Swaziland fixed line phone numbers for Swazi Mobile have changed. Please redial placing 3 before all fixed line numbers for Swazi Mobile. |
| 29.I.201800:00 hours | 2 9XXXXXX | 3 2YXXXXX | Geographic Shiselweni region | 29.II.2018-00:00 | 30.IV.2018-00:00 | Swazi Mobile -Fixed line | Swaziland fixed line phone numbers for Swazi Mobile have changed. Please redial placing 3 before all fixed line numbers for Swazi Mobile. |

The *Swaziland Communications Commission,* Mbabane, announces the updated national numbering plan of Swaziland.

Presentation of E.164 national numbering plan for country code +268:

| *NDC (National Destination Code) or leading digits of N(S)N (National (Significant) Number)* | *N(S)N number length* | *Usage of E.164 number* | *Additional information* |
| --- | --- | --- | --- |
| *Maximum length* | *Minimum length* |
| 22 | 8 | 8 | Geographic number for Fixed line Operator SPTC Shiselweni region | Effective 1.II.2011  |
| 23 | 8 | 8 | Geographic number for Fixed line Operator SPTC Lubombo region | Effective 1.II.2011  |
| 24 | 8 | 8 | Geographic number for Fixed line Operator SPTC Hhohho region | Effective 1.II.2011  |
| 25 | 8 | 8 | Geographic number for Fixed line Operator SPTC Manzini region | Effective 1.II.2011  |
| 32Y (Y=0 to 4) | 8 | 8 | Geographic number for Fixed line Operator Swazi Mobile Shiselweni region | 1.III.2018 |
| 33Y (Y=0 to 4) | 8 | 8 | Geographic number for Fixed line Operator Swazi Mobile Lubombo region | 1.III.2018 |
| 34Y (Y=0 to 4)  | 8 | 8 | Geographic number for Fixed line Operator Swazi Mobile Hhohho region | 1.III.2018 |
| 35Y (Y=0 to 4) | 8 | 8 | Geographic number for Fixed line Operator Swazi Mobile Manzini region | 1.III.2018 |
| 32Y (Y=5 to 9) | 8 | 8 | Geographic number for Fixed line Operator Swazi MTN Shiselweni region | 1.III.2018 |
| 33Y (Y=5 to 9) | 8 | 8 | Geographic number for Fixed line Operator Swazi MTN Lubombo region | 1.III.2018 |
| 34Y (Y=5 to 9) | 8 | 8 | Geographic number for Fixed line Operator Swazi MTN Hhohho region | 1.III.2018 |
| 35Y (Y=5 to 9) | 8 | 8 | Geographic number for Fixed line Operator Swazi MTN Manzini region | 1.III.2018 |
| 75 | 8 | 8 | Non-geographic number for Eswatini Mobile GSM operator | Effective 21.VI.2025 |
| 76 | 8 | 8 | Non-geographic number for GSM operator MTN Swaziland | Effective 1.IV.2010 |
| 77 | 8 | 8 | Non-geographic number for CDMA operator SPTC | Effective 15.VIII.2009 |
| 78 | 8 | 8 | Non-geographic – Mobile GSM Service for MTN Swaziland | Effective 1.X.2010 |
| 79 | 8 | 8 | Non-geographic – Mobile GSM Service for Swazi Mobile | Effective 1.V.2017 |

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