## Seychelles (country code +248)

Communication of 21.XI.2022:
The Office of the President, Department of Information Communications Technology, Victoria, announces the following updated National Numbering Plan (NNP) for Seychelles:

Summary of the National Numbering Plan

| Leading Digit | Services |
| :---: | :---: |
| 0 | International dialling prefix code International operator selection International ISDN access code |
| 1 | Short Dialling Codes (To access customer oriented telecommunication services e.g. customer support and directory services) |
| 2 | Mobile Services (Including Fixed Cellular Services) |
| 3 | Reserved for future services |
| 4 | Fixed Services |
| 5 | Reserved for future Services |
| 6 | Fixed VoIP ${ }^{1}$ Services |
| 7 | Reserved for future Services |
| 8 | Freephone Services and possible future Services |
| 9 | Premium Rate Services <br> (Short Codes for VAS ${ }^{2}$ SMS $^{3} /$ MMS $^{4}$ and Audiotext Services) <br> Emergency Services <br> (Note: The rest of the " 99 " range is reserved to protect the integrity of " 999 ".) |


| Status | Description |
| :---: | :--- |
| Unallocated | Not allocated to any Operator / Service provider |
| Reserved | Reserved for future services |
| Indicating Operator <br> (e.g. KOKONET) | Allocated to an Operator / Service provider |
| ALL | Allocated to all Operators / Service provider |

## Digit Length

The digit lengths of numbers used for the services are defined in the appropriate columns in the National Numbering Plan. Seychelles utilizes a 7 digit numbering scheme and unless specifically defined otherwise in the appropriate columns, numbers for mobile, fixed, fixed cellular, fixed VoIP and freephone services shall be 7 digits long.

[^0]International Codes Assigned by the International Telecommunication Union (ITU) to Seychelles

| International <br> Codes | Type of Services | Remarks |
| :---: | :--- | :--- |
| $6-066$ | International Signalling Area - SANC | For assignment of International Signalling Point <br> Codes (ISPC) |
| $6-067$ | Data Country Code - DCC | For assignment of Data Network Identification Code <br> (DNIC) |
| $6-155$ | Mobile Country Code - MCC | For assignment of Land Mobile Station identities <br> such as the International Mobile Station Identity <br> (IMSI for international roaming) |
| 633 | Maritime Identification Digits - MID | For assignment of ship station identities such as <br> INMARSAT Mobile Service Identity (MMSI) |
| 633 | Telex Destination Code | For call routing purpose in the provision of <br> international automatic telex service |
| 664 | Country Code | For international call routing to Seychelles |
| 965 | Issuer Identifier Number - IIN | For assignment of IIN for international <br> telecommunications charge cards issuers |
| 248 | Country Code | For Public Message Handling Services |
| $89248 X X$ |  |  |
| SC |  |  |

Number Assignment for Leading Digit 0

| Leading Digits | Digit Length | Type of Services | Status | Category |
| :--- | :---: | :--- | :---: | :---: |
| 00 | 2 | International Outgoing Code | ALL | 3 |
| 01 | 2 | Access Code to International Gateway | CWS* | 2 |
| 010 | 3 | ISDN International access code | ALL | 3 |
| 02 | 2 | Access Code to International Gateway | AIRTEL | 2 |
| $0(3-9)$ | 2 | Reserved for future expansion | Reserved | - |

Category 1 Codes which are universally accessible and universally allocated to all operators.
Category 2 Codes which are universally accessible and allocated to a single operator.
Category 3 Codes which in general will not be passed across networks and are universally allocated to all operators.

* Refer to Appendix A1 for the full name of all operators


## Number Assignment for Leading Digit 1

| Leading Digits | Digit Length | Type of Services | Status | Category |
| :--- | :---: | :--- | :---: | :---: |
| 100 | 3 | National Operator Assistance/Prepaid IVR ${ }^{5} /$ <br> Administrative Menu for Customer Services | ALL | 3 |
| 101 | 3 | Voice Mail | ALL | 3 |
| 102 | 3 | Voice Mail | CWS | 2 |
| 103 | 3 | Voice Mail | ALL | 3 |
| 104 |  | Reserved | Unallocated |  |
| 105 |  | Reserved | Unallocated |  |
| 106 | 3 | PSTN Prepaid Calling Card (Outer Islands) | ALL | 3 |
| 107 | 3 | International Prepaid Calling Card | ALL | 3 |
| 108 | 3 | PSTN Prepaid Calling Card (Inner Islands) | ALL | 3 |
| 109 | 3 | Mobile Prepaid Services | ALL | 3 |
| 110 | 3 | Mobile Prepaid Services | ALL | 3 |
| 111 | 3 | Emergency code for all mobile services | ALL | 1 |
| 112 |  |  |  | 1 |

[^1]| Leading Digits | Digit Length |  | Status | Category |
| :--- | :---: | :--- | :---: | :---: |
| 113 |  | Reserved | Unallocated |  |
| 114 | 3 | Trafficking in Persons Hotline | ALL | 1 |
| 115 |  | Reserved | Unallocated |  |
| 116 | 3 | Child Helpline | ALL | 1 |
| 117 | 3 | PSTN Prepaid Services | ALL | 3 |
| 118 | 3 | Elderly \& Disabled Helpline | ALL | 1 |
| 119 |  | Reserved | Unallocated |  |
| 120 | 3 | Faults Report (Corporate customers) | CWS | 2 |
| 121 | 3 | Faults report | CWS | 2 |
| 122 |  | Reserved | Unallocated |  |
| 123 |  | Customer helpline | CWS | 2 |
| $12(4-9)$ |  | Reserved | Unallocated |  |
| $13(0-2)$ |  | Reserved | Unallocated |  |
| 133 |  | Reserved | ALL | 1 |
| $13(4-9)$ |  | Reserved | Unallocated |  |
| 140 |  | Medical Information Services | ALL | 1 |
| 141 |  | Reserved | Unallocated |  |
| $14(2-9)$ |  | Reserved | Unallocated |  |
| 150 | 3 | Medical Emergency Services | ALL | 1 |
| 151 | 3 | Reserved | Unallocated |  |
| $15(2-9)$ | Department of Risk and Disaster | ALL | 1 |  |
| 160 | 3 | Management | Unting | Unallocated |

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Number Assignment for Leading Digit 2

| Leading Digits | Digit Length | Type of Services | Status |
| :---: | :---: | :---: | :---: |
| 2(0) | 7 | Mobile Services | Unallocated |
| 21(0-9) |  | Mobile Services | INTELVISION |
| 22(0-9) |  | Mobile Services | INTELVISION |
| 2(3-4) |  | Mobile Services | Unallocated |
| 25(0-4) |  | Mobile Services | CWS |
| 255(0-5)* |  | Fixed Cellular | CWS |
| 255(6-9) |  | Mobile Services | CWS |
| 25(6-9) |  | Mobile Services | CWS |
| 26(0-9) |  | Mobile Services | CWS |
| 27(0-7) |  | Mobile Services | AIRTEL |
| 278(0-1)* |  | Fixed Cellular | AIRTEL |
| 2782 |  | Mobile Services | AIRTEL |
| 2783* |  | Fixed Cellular | AIRTEL |
| 278(4-9) |  | Mobile Services | AIRTEL |
| 279(0-9) |  | Mobile Services | AIRTEL |
| 28(0-9) |  | Mobile Services | AIRTEL |
| 29(0-9) |  | Mobile Services | Unallocated |

*Note that fixed cellular services are tariffed as fixed line services.

## Number Assignment for Leading Digit 3

| Leading Digits | Digit Length |  | Type of Services |
| :---: | :---: | :--- | :---: |
| $3(0-9)$ |  | Reserved | Snallus |

Number Assignment for Leading Digit 4

| Leading Digits | Digit Length | Type of Services | Status |
| :---: | :---: | :---: | :---: |
| 4(0-1) | 7 | Fixed Services | Unallocated |
| 42(0-9)* |  | Fixed Services | CWS |
| 43(0-9) |  | Fixed Services | CWS |
| 44(0-9) |  | Fixed Services | INTELVISION |
| 45(0-9) |  | Fixed Services | Unallocated |
| 46(0-9) |  | Fixed Services | AIRTEL |
| 4(7-9) |  | Fixed Services | Unallocated |

*Note that numbers with the leading digits $\underline{\mathbf{4 2 2 9}}$ are being used to access the Outer Islands and have a different tariff from that of fixed line services offered on the Inner Islands (principle group) of Seychelles.

## Number Assignment for Leading Digit 5

| Leading Digits | Digit Length |  | Type of Services |
| :---: | :--- | :--- | :---: |
| $5(0-9)$ |  | Reserved | Unallocated |

Number Assignment for Leading Digit 6

| Leading Digits | Digit Length | Type of Services | Status |
| :---: | :---: | :---: | :---: |
| 6(0-3) | 7 | Fixed VoIP | Unallocated |
| 64(0-9) |  | Fixed VolP | KOKONET |
| 6(5-9) |  | Fixed VolP | Unallocated |

## Number Assignment for Leading Digit 7

| Leading Digits | Digit Length | Type of Services | Status |
| :---: | :--- | :--- | :--- |
| $7(0-9)$ |  | Reserved | Unallocated |

Number Assignment for Leading Digit 8

| Leading Digits | Digit Length | Type of Services | Status |
| :---: | :---: | :---: | :---: |
| 800(0) | 7 | Freephone Services | AIRTEL |
| 800(1-7) |  | Freephone Services | Unallocated |
| 800(8) |  | Freephone Services | CWS |
| 800(9) |  | Freephone Services | Unallocated |
| 80(1-9) |  | Reserved | Unallocated |
| 8(1-9) |  | Reserved | Unallocated |

Number Assignment for Leading Digit 9

| Leading Digits | Digit Length |  | Type of Services |
| :--- | :---: | :--- | :---: |
| $9(0-4)$ |  | Reserved | Unallocated |
| $95(0-9)$ | 7 | International Audiotext Services | CWS |
| $96(0-9)$ | 4 | Short Codes for VAS SMS/MMS Services | See A.2 |
| 970 |  | Reserved | Unallocated |
| 971 | 7 | Audiotext Services | CWS |
| $97(2-9)$ |  | Reserved | Unallocated |
| $98(0-9)$ |  | Reserved | Unallocated |
| $99(0-8)$ |  | Reserved | Unallocated |
| 999 | 3 | Emergency Services | ALL |

Data Network Identification Codes (DNIC) Assignments

| DNIC <br> Assignment | Service | Status |
| :---: | :---: | :---: |
| 6330 | - | Unallocated |
| 6331 | Packet Switched Network (INFOLINK) | CWS |
| 6332 | - | Unallocated |
| 6333 | - | Unallocated |
| 6334 | - | Unallocated |
| 6335 | - | Unallocated |
| 6336 | - | Unallocated |
| 6337 | - | Unallocated |
| 6338 | - | Unallocated |
| 6339 | - | Unallocated |

International Signalling Point Code (ISPC) Assignments

| ISPC <br> Assignment | Node/Exchange | Status |
| :---: | :---: | :---: |
| $6-066-0$ | E1OS1 | CWS |
| $6-066-1$ | Seychelles MSC | CWS |
| $6-066-2$ | Media Gateway (MGW) | CWS |
| $6-066-3$ | INTV-MAHE-01 | Unallocated |
| $6-066-4$ | MEDIA GATEWAY-AIRTEL | INTELVISION |
| $6-066-5$ | TLS | AIRTEL |
| $6-066-6$ | MSC | AIRTEL |
| $6-066-7$ | KOKONET-0 | AIRTEL |
| $6-067-0$ |  | KSS Node |
| $6-067-1$ | MSC-SC 01 | Unallocated |
| $6-067-2$ | HLR1 | AIRTEL |
| $6-067-3$ | HLR2 | AIRTEL |
| $6-067-4$ | MSC1 | INTELVISION |
| $6-067-5$ | MSC2 | INTELVISION |
| $6-067-6$ |  | INTELVISION |
| $6-067-7$ |  | INTELVISION |
| $6-155-0$ |  | Unallocated |
| $6-155-1$ |  | Unallocated |
| $6-155-2$ |  | Unallocated |
| $6-155-3$ |  | Unallocated |
| $6-155-4$ |  | Unallocated |
| $6-155-5$ |  | Unallocated |
| $6-155-6$ |  | Unallocated |
| $6-155-7$ |  | Unallocated |

Issuer Identification Number (IIN) Assignments

| IIN <br> Assignment | Company Name |
| :---: | :---: |
| 8924801 | CWS |
| 8924810 | AIRTEL |
| 8924805 | INTELVISION |

Mobile Country Code (MCC) and Mobile Network Code (MNC) Assignments

| MCC - MNC <br> Assignment | Mobile Network | Mobile Operator |
| :---: | :---: | :---: |
| $633-01$ | $2 \mathrm{G} / 3 \mathrm{G} / 4 \mathrm{G} / 5 \mathrm{G}$ | CWS |
| $633-05$ | $2 \mathrm{G} / 4 \mathrm{G} / 5 \mathrm{G}$ | INTELVISION |
| $633-10$ | $2 \mathrm{G} / 3 \mathrm{G} / 4 \mathrm{G}$ | AIRTEL |

## A. 1 Full Name of Operators

## Operators

| CWS | Cable and Wireless (Seychelles) Ltd |
| :--- | :--- |
| AIRTEL | Airtel (Seychelles) Ltd |
| INTELVISION | Intelvision Ltd |
| KOKONET | Kokonet Ltd |

A. 2 Short Codes for VAS SMS/MMS Services

| Leading Digits | Digit Length | Type of Services | Status | Category |
| :---: | :---: | :---: | :---: | :---: |
| 960 | 4 | Cross-Network Services (See A.3) | See A. 3 | 1 or 2 |
| 96(1-2) |  | Network Specific Services | ALL | 3 |
| 963 |  | Cross-Network Services | Reserved | N/A |
| 96(4-5) |  | Network Specific Services | ALL | 3 |
| 966 |  | Cross-Network Services | Reserved | N/A |
| 96(7-9) |  | Network Specific Services | ALL | 3 |

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## A. 3 Short Codes for Cross-Network VAS SMS/MMS Services

| Code | Type of Services | Status | Category |
| :---: | :---: | :---: | :---: |
| 9600 | Electoral Commissioner's Office (ECO) <br> Voting Registration Information Service | All | 1 |
| 9601 | Seychelles Licensing Authority's (SLA) <br> Licensing Information Service | All | 1 |
| 9602 | Unallocated |  |  |
| 9603 | Unallocated |  |  |
| 9604 | Unallocated |  |  |
| 9605 | Unallocated |  |  |
| 9606 | Seychelles Pension Fund (SPF) Eservice | All | 1 |
| 9607 | Unallocated |  |  |
| 9608 | Unallocated |  |  |
| 9609 | Unallocated |  |  |

## Contact:

Vice-President's Office
Department of Information Communications Technology
Communications Division
3rd Floor, Caravelle House, Manglier Street
P.O. Box 737

VICTORIA, Mahé
Seychelles
Tel: +2484286600
Fax: +2484225325
E-mail: communications@ict.gov.sc
URL: www.ict.gov.sc


[^0]:    ${ }^{1}$ VoIP Voice Over Internet Protocol
    ${ }^{2}$ VAS Value Added Service
    ${ }^{3}$ SMS Short Message Service
    ${ }^{4}$ MMS Multimedia Messaging Service

[^1]:    ${ }^{5}$ IVR Interactive Voice Response

