

Saudi Arabia (country code +966)

Communication of 3.IX.2014:

The *Communications and Information Technology Commission (CITC)*, Riyadh, announces that the following number ranges for mobile services have been allocated to Mobile Virtual Network Operators (MVNOs) in Saudi Arabia:

NDC (national destination code) or leading digits of N(S)N (national (significant) number)	N(S)N number length		Usage of E.164 number	Additional information
	Maximum length	Minimum length		
57	9	9	Non Geographic Numbers Mobile	0570XXXXXX 0571XXXXXX 0572XXXXXX Assigned to Virgin Mobile Saudi consortium LLC
				0576XXXXXX 0577XXXXXX 0578XXXXXX Assigned to Etihad Jawraa (Lebara Mobile KSA)

Contact:

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Communication of 9.IV.2013:

The *Communication and Information Technology Commission (CITC)*, Riyadh, announces a new National Numbering Plan (NNP) of Saudi Arabia. The new NNP requires a change in the Geographic Numbers by adding one digit ('1') before the NDCs of Geographic Numbers. The change will take place in two phases as described below.

Changes to an existing resource

Table 9.3/E.129 – Description of number change for national numbering plan for country code (966)

Communicated time and date of change	N(S)N		Usage of ITU-T E.164 number	Parallel running		Operator	Proposed wording of announcement
	Old number	New number		Begins	Ends		
2013-05-13 01:00	1 ABC XXXX	11 ABC XXXX	Geographic number Zone Code (1)	2013-05-13 01:00	2013-07-13 01:00	STC, Atheb	Please dial 96611 in place of 9661. Please hold and we will connect your call now.

Communicated time and date of change	N(S)N		Usage of ITU-T E.164 number	Parallel running		Operator	Proposed wording of announcement
	Old number	New number		Begins	Ends		
2013-08-18 01:00	2 ABC XXXX	12 ABC XXXX	Geographic number Zone Code (2)	2013-08-18 01:00	2013-10-18 01:00	STC, Atheb	All Saudi area codes have been changed; dial 1 after the country code. Please hold and we will connect your call now.
	3 ABC XXXX	13 ABC XXXX	Geographic number Zone Code (3)				
	4 ABC XXXX	14 ABC XXXX	Geographic number Zone Code (4)				
	6 ABC XXXX	16 ABC XXXX	Geographic number Zone Code (6)				
	7 ABC XXXX	17 ABC XXXX	Geographic number Zone Code (7)				

Presentation of ITU-T E.164 numbers in the NNP

Detail of the numbering plan for country code 966

a) Overview:

The minimum number length (excluding the country code) is 9 digits.

The maximum number length (excluding the country code) is 12 digits.

b) Link to the national database:

<http://www.citc.gov.sa/English/RulesandSystems/RegulatoryDocuments/Numbering/Pages/default.aspx>

c) Detail of numbering plan:

NDC (national destination code) or leading digits of N(S)N (national (significant) number)	N(S)N number length		Usage of E.164 number	additional information
	Maximum length	Minimum length		
10	9	9	Reserved for Future	
11	9	9	Geographic Numbers Area (1)	Main Cities: Riyadh, Kharj
12	9	9	Geographic Numbers Area (2)	Main Cities: Makkah, Jeddah
13	9	9	Geographic Numbers Area (3)	Main Cities: Dammam, Khobar, Dahran
14	9	9	Geographic Numbers Area (4)	Main Cities: Madenah, Arar, Tabuk, Yanbu
15	9	9	Reserved for Future	
16	9	9	Geographic Numbers Area (6)	Main Cities: Hail, Qasim
17	9	9	Geographic Numbers Area (7)	Main Cities: Abha, Najran, Jazan
18	9	9	Reserved for Future	

NDC (national destination code) or leading digits of N(S)N (national (significant) number)	N(S)N number length		Usage of E.164 number	additional information
	Maximum length	Minimum length		
19	9	9	Reserved for Future	
2	10	12	Reserved for Future	
3	10	12	Reserved for Future	
4	10	12	Reserved for Future	
50	9	9	Non Geographic Numbers Mobile	Assigned for STC
51	9	9	Non Geographic Numbers Mobile: Trunking Services	
52	9	9	Non Geographic Numbers Mobile	Reserved for Future
53	9	9	Non Geographic Numbers Mobile	Assigned for STC
54	9	9	Non Geographic Numbers Mobile	Assigned for Mobily
55	9	9	Non Geographic Numbers Mobile	Assigned for STC
56	9	9	Non Geographic Numbers Mobile	Assigned for Mobily
58	9	9	Non Geographic Numbers Mobile	0581XXXXXX 0580XXXXXX Assigned for Zain
59	9	9	Non Geographic Numbers Mobile	Assigned for Zain
6	9	9	Non Geographic Numbers Mobile	To be opened once '05' (except '052') is fully assigned.
700	8	8	Non Geographic Numbers Premium rate services	
800	10	10	Non Geographic Numbers Freephone services	
811	11	11	Nomadic Services	
830	12	12	Non Geographic Numbers M2M	
831	12	12	Non Geographic Numbers Public Mobile Data	
891	11	11	Universal Personal Telecommunications	
9200 - 9209	9	9	Non Geographic Numbers Shared Cost Services	
9250 to 9259	9	9	Non Geographic Numbers Shared Revenue Services	

Presentation of important numbers related to emergency services and other services of social value

Table A.1 /E.129 - Description of important numbers related to emergency services and other services of social value

COUNTRY: Saudi Arabia				
Important number (1)	Service (2)	Allocated or assigned (3)	E.164 number or national-only number (4)	Note (5)
112	Emergency service	Assigned in the NNP	National-only number	
911	Emergency service	Assigned in the NNP	National-only number	
986	Ministry of Interior - Diplomatic Security	Allocated in the NNP	National-only number	
987	Command and Control Center for Security of Hajj in Holy Places	Allocated in the NNP	National-only number	
988	Presidency of Meteorology and Environment Protection	Allocated in the NNP	National-only number	
992	General Directorate for Passports	Allocated in the NNP	National-only number	
993	General Department for Traffic	Allocated in the NNP	National-only number	
994	General Directorate for Border Guard	Allocated in the NNP	National-only number	
995	General Department for Combating Drug	Allocated in the NNP	National-only number	
996	Road Security	Allocated in the NNP	National-only number	
997	Saudi Red Crescent	Allocated in the NNP	National-only number	
998	Civil Defense	Allocated in the NNP	National-only number	
999	Police	Allocated in the NNP	National-only number	
937	Ministry of Health (Emergency Call Center)	Allocated in the NNP	National-only number	
1919	Ministry of Social Affairs (Harm and Family Violence Reports)	Allocated in the NNP	National-only number	
116111	Family Safety Program (Child Helpline)	Allocated in the NNP	Allocated in the NNP	
19991	National Anti-Corruption Commission	Allocated in the NNP	Allocated in the NNP	
19922	Human Rights Commission	Allocated in the NNP	Allocated in the NNP	

COUNTRY: Saudi Arabia				
Important number (1)	Service (2)	Allocated or assigned (3)	E.164 number or national-only number (4)	Note (5)
199099	e-Government Program	Allocated in the NNP	Allocated in the NNP	
1900	Ministry of Commerce and Industry	Allocated in the NNP	Allocated in the NNP	
1918	Saudi Customs	Allocated in the NNP	Allocated in the NNP	
199099	Customer Protection Association	Allocated in the NNP	Allocated in the NNP	

NP applicability of ITU-T E.164 numbers in the NNP

Table B.1 /E.129 – Description of implementation of NP of ITU-T E.164 numbers in the NNP

<i>COUNTRY: Saudi Arabia</i>	<i>Geographic numbers</i>	<i>Non-geographic numbers other than mobile numbers (e.g., premium rate services, freephone services)</i>	<i>Mobile numbers</i>
State of NP (1)	Not Implemented yet	Not Implemented yet	Implemented since July 2006
Regulatory obligation for operator to implement NP (2)	Yes	Yes	Yes
Type of NP implementation (3)	NA	NA	All Call Query (ACQ)
Number Portability Database solution (if any) (4)	NA	NA	Solution C - Centralized Database approach
Limitations (4)	NA	NA	No Limitation
Specifications available on website (5)	www.citc.gov.sa	www.citc.gov.sa	www.citc.gov.sa
Contact information for national Administration/NP A (6)	National Numbering Plan Department Tel:+ 966 11 461 8050 Tel:+ 966 11 461 8015 email: numbering@citc.gov.sa	National Numbering Plan Department Tel:+ 966 11 461 8050 Tel:+ 966 11 461 8015 email: numbering@citc.gov.sa	National Numbering Plan Department Tel:+ 966 11 461 8050 Tel:+ 966 11 461 8015 e-mail: numbering@citc.gov.sa
CRDB (if any) managed/operated by (7)	NA	NA	Communications and Information Technology Commission (CITC) P.O Box 75606 – 11588 Riyadh Kingdom of Saudi Arabia

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