

Sao Tome and Principe (country code +239)

Communication of 11.XII.2018:

The *Autoridade Geral de Regulação (AGER)*, São Tomé, announces the following dialling procedures and Legal Time:

Country Code: 239

International Prefix: 00

National Prefix: Not available

Length of national (significant) number (excluding the national prefix): minimum 3 digits
maximum 7 digits

Universal Time Coordinated/Summer Time: **UTC+00**

Remarks: Legal Time that is currently UTC+01, will be set from **1st January 2019** at 02:00H AM to **UTC** according to the Government **Decree no. 34/2018** of 11th December 2018.

Contact:

Eng. Candido Frota

President

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Avenida 12 de Julho N° 54

SÃO TOMÉ

Sao Tome and Principe

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Communication of 19.I.2018:

The *Autoridade Geral de Regulação (AGER)*, São Tomé, announces the following dialling procedures and Legal Time:

Country Code: 239

International Prefix: 00

National Prefix: Not available

Length of national (significant) number (excluding the national prefix): minimum 3 digits
maximum 7 digits

Universal Time Coordinated/Summer Time: UTC+01

Remarks: Legal Time has been changed from UTC to UTC+01 since 1st January 2018 by Government Decision, Decree no. 25/2017

Contact:

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SÃO TOMÉ

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Communication of 28.XII.2009:

The *Autoridade Geral de Regulação (AGER)*, São Tomé, announces that a new national numbering plan will be introduced on 31 January 2010 in São Tomé and Príncipe with the increase of the National (Significant) Number from six to seven digits as follows:

- Fixed network

<i>Old subscriber number (prior to 31 January.2010)</i>	<i>New subscriber number (as from 31 January.2010)</i>
+239 2 XXXXX	+239 22 XXXXX

- Mobile network

<i>Old subscriber number (prior to 31 January.2010)</i>	<i>New subscriber number (as from 31 January.2010)</i>
+239 9 XXXXX	+239 98 XXXXX +239 99 XXXXX

Standard Time and Daylight saving time

Time Zone is UTC.

Communication of 8.I.2010:

The *Autoridade Geral De Regulação (AGER)*, Sao Tome, announces an updated national numbering plan for Sao Tome and Principe, as follows:

- *General information*

After the country code +239 for Sao Tome and Principe, all subscriber numbers will be seven (7) digits in length. The following prefixes (first digit after country code) identify the network/service:

<i>First digit</i>	<i>Description</i>
0	Reserved (future use)
1	Special numbering and short numbers (e.g., emergency, information, ...)
2	Fixed telephone service numbers
3	Reserved (Nomadic services)
4	Reserved (future use)
5	Reserved (future use)
6	Non-geographic numbers (premium rate services, audiotex, ...)
7	Non-geographic numbers (VPN, UPN, ...)
8	Non-geographic numbers (national freephone numbers, IFS, HCD, UPS, ...)
9	Mobile services

- *Special numbering*

<i>Service</i>	<i>Service Number</i>
Provider Codes ($X_1 \neq 0$ and $X_2 \neq 0$)	10X ₁ X ₂
Emergency and Public Utility	11X ₁
Reserved	12X ₁
Reserved	13X ₁
Reserved	14X ₁
Hourly Signal ($X_1 \neq 1$)	15X ₁
Information Services ($X_1 \neq 1$)	15X ₁ X ₂ X ₃
Reserved	16X ₁
Reserved	17X ₁
Reserved	18X ₁
Internal Services to the Network	19X ₁ X ₂ X ₃

- *Fixed/Geographic telephones service numbers*

Companhia Santomense de Telecomunicações (CST) – new fixed numbers:

<i>Numbering Area</i>	<i>Serial Number</i>
Santo Amaro	2220000 to 2220199
Água Grande	2221000 to 2228999
Guadalupe	2231000 to 2231199
Neves, Santa Catarina	2233000 to 2233299
Água Grande	2240000 to 2249999
Região Autónoma do Príncipe	2251000 to 2251399
Angolares, Porto Alegre	2261000 to 2261199
Santana, Ribeira Afonso	2265000 to 2265299
Trindade	2271000 to 2271999
Madalena	2272100 to 2272199
Água Grande	2280000 to 2289999
Água Grande	2290000 to 2299999

- *Non-geographic numbers*

Premium rate services, Audiotex, ...

ISP Companhia Santomense de Telecomunicações (CST) new number:

<i>Service</i>	<i>Service Number</i>
ISP – Companhia Santomense de Telecomunicações (CST)	624 + (four digits)

- *Mobile number*

Mobile Companhia Santomense de Telecomunicações (CST) new number:

<i>Service</i>	<i>Service Number</i>
Mobile GSM – CST	99 + (five digits) 98 + (five digits)

- *Assistance operator codes*

Inward operator code 11
Information code 11
Transit code 11

- *Test numbers*

Automatic Answer/CB
Tone 800Hz – dbm, continuous
Trm 600 Ohms

Automatic Answer (mobile networks)
Tone 800Hz – 10 dbm, during 9 seconds
Release (CLB)
Trm 600 Ohms

- *National network tones*

Ring Tone 1 sec. On and 5 sec. Off (400Hz)
Busy Tone 0.5 sec. On and 0.5 sec. Off (400Hz)
Congestion Tone 200 msec. On and 200 msec. Off (400Hz)

- *Standard Time and Daylight saving time*

Time Zone is UTC

Contacts:

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