**Sao Tome and Principe (country code +239)**

Communication of 11.XII.2018:

The *Autoridade Geral de Regulação (AGER)*, São Tomé, announces the following dialling procedures and Legal Time:

Country Code: 239

International Prefix: 00

National Prefix: Not available

Length of national (significant) number (excluding the national prefix): minimum 3 digits

maximum 7 digits

Universal Time Coordinated/Summer Time: **UTC+00**

Remarks: Legal Time that is currently UTC+01, will be set from **1st January 2019** at 02:00H AM to **UTC** according to the Government **Decree no. 34/2018** of 11th December 2018.

Contact:

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President

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Avenida 12 de Julho N° 54

SÃO TOMÉ

Sao Tome and Principe

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##### Communication of 19.I.2018:

The *Autoridade Geral de Regulação (AGER)*, São Tomé, announces the following dialling procedures and Legal Time:

Country Code: 239

International Prefix: 00

National Prefix: Not available

Length of national (significant) number (excluding the national prefix): minimum 3 digits

maximum 7 digits

Universal Time Coordinated/Summer Time: UTC+01

Remarks: Legal Time has been changed from UTC to UTC+01 since 1st January 2018 by Government Decision, Decree no. 25/2017

Contact:

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##### Communication of 28.XII.2009:

The *Autoridade Geral de Regulação (AGER)*, São Tomé, announces that a new national numbering plan will be introduced on 31 January 2010 in São Tomé and Principe with the increase of the National (Significant) Number from six to seven digits as follows:

 Fixed network

| Old subscriber number (prior to 31 January.2010) | New subscriber number (as from 31 January.2010) |
| --- | --- |
| +239 2 XXXXX | +239 22 XXXXX |

 Mobile network

| Old subscriber number (prior to 31 January.2010) | New subscriber number (as from 31 January.2010) |
| --- | --- |
| +239 9 XXXXX | +239 98 XXXXX +239 99 XXXXX |

Standard Time and Daylight saving time

Time Zone is UTC.

##### Communication of 8.I.2010:

The *Autoridade Geral De Regulação (AGER)*, Sao Tome, announces an updated national numbering plan for Sao Tome and Principe, as follows:

• *General information*

After the country code +239 for Sao Tome and Principe, all subscriber numbers will be seven (7) digits in length. The following prefixes (first digit after country code) identify the network/service:

| First digit | Description |
| --- | --- |
| 0 | Reserved (future use) |
| 1 | Special numbering and short numbers (e.g., emergency, information, …) |
| 2 | Fixed telephone service numbers |
| 3 | Reserved (Nomadic services) |
| 4 | Reserved (future use) |
| 5 | Reserved (future use) |
| 6 | Non-geographic numbers (premium rate services, audiotex, …) |
| 7 | Non-geographic numbers (VPN, UPN, ...) |
| 8 | Non-geographic numbers (national freephone numbers, IFS, HCD, UPS, … |
| 9 | Mobile services |

*• Special numbering*

| Service | Service Number |
| --- | --- |
| Provider Codes (X1 ≠ 0 and X2 ≠ 0) | 10X1X2 |
| Emergency and Public Utility | 11X1 |
| Reserved | 12X1 |
| Reserved | 13X1 |
| Reserved | 14X1 |
| Hourly Signal (X1 ≠ 1) | 15X1 |
| Information Services (X1 ≠ 1) | 15X1X2X3 |
| Reserved | 16X1 |
| Reserved | 17X1 |
| Reserved | 18X1 |
| Internal Services to the Network | 19X1X2X3 |

• *Fixed/Geographic telephones service numbers*

Companhia Santomense de Telecomunicações (CST) – new fixed numbers:

| Numbering Area | Serial Number |
| --- | --- |
| Santo Amaro | 2220000 to 2220199 |
| Água Grande | 2221000 to 2228999 |
| Guadalupe | 2231000 to 2231199 |
| Neves, Santa Catarina | 2233000 to 2233299 |
| Água Grande | 2240000 to 2249999 |
| Região Autonoma do Príncipe | 2251000 to 2251399 |
| Angolares, Porto Alegre | 2261000 to 2261199 |
| Santana, Ribeira Afonso | 2265000 to 2265299 |
| Trindade | 2271000 to 2271999 |
| Madalena | 2272100 to 2272199 |
| Água Grande | 2280000 to 2289999 |
| Água Grande | 2290000 to 2299999 |

• *Non-geographic numbers*

Premium rate services, Audiotex, …

ISP Companhia Santomense de Telecomunicações (CST) new number:

| Service | Service Number |
| --- | --- |
| ISP – Companhia Santomense de Telecomunicações (CST) | 624 + (four digits) |

*• Mobile number*

Mobile Companhia Santomense de Telecomunicações (CST) new number:

| Service | Service Number |
| --- | --- |
| Mobile GSM – CST | 99 + (five digits) 98 + (five digits) |

• *Assístance operator codes*

Inward operator code 11

Information code 11

Transit code 11

• *Test numbers*

| Automatic Answer/CB |
| --- |
| Tone 800Hz – dbm, continuous |
| Trm 600 Ohms |
|  |
| Automatic Answer (mobile networks) |
| Tone 800Hz – 10 dbm, during 9 seconds |
| Release (CLB) |
| Trm 600 Ohms |

*• National network tones*

| Ring Tone 1 sec. On and 5 sec. Off (400Hz) |
| --- |
| Busy Tone 0.5 sec. On and 0.5 sec. Off (400Hz) |
| Congestion Tone 200 msec. On and 200 msec. Off (400Hz) |

*• Standard Time and Daylight saving time*

Time Zone is UTC

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