

## Paraguay (country code +595)

Communications of 17.VIII.2021:

The *Comisión Nacional de Telecomunicaciones (CONATEL)*, Asunción, announces the following updates to the national ITU-T E.164 numbering plan for Paraguay (in accordance with Recommendation ITU-T E.129).

### Presentation of ITU-T E.164 National Numbering Plan (NNP) for country code +595

- a) Overview  
 Minimum number length (excluding the country code): **3** digits  
 Maximum number length (excluding the country code): **9** digits
- b) Detailed description of the numbering plan:

NDC (national destination code) or leading digits of N(S)N [national (significant) number]	N(S)N number length		Usage of ITU-T E.164 number	Additional information
	Maximum length	Minimum length		
21 X Y Z M C D U	9 digits	9 digits	National number (basic telephone service)	Where: 21 = NDC ; XYZMCDU = SN ; X ≠ 0 y 1 ; Assigned to COPACO S.A.
9 X Y Z W M C D U	9 digits	9 digits	Mobile telephone service number	Where: 9 = NDC ; XYZWMCDU = SN ; X ≠ 0 y 1 ; Procedure for access to service 0 + NDC + SN ; Assigned to TELECEL S.A.E., NÚCLEO S.A., AMX PARAGUAY S.A., HOLA PARAGUAY S.A., COPACO S.A.
8 W X Y Z M C D U	9 digits	9 digits	IP telephone service	Where: W ≠ 0 ; Procedure for access to Service: 8 + WXYZMCDU
600 ABC	6 digits	6 digits	Non-geographic services (access to Internet)	Where: 600 = NDC y ABC = SN ; Procedure for access to Service: 0 + 600 + ABC
800 A B C D E F	9 digits	9 digits	Non-geographic services (collect calls)	Where: 800 = NDC ; SN = ABCDEF ; Procedure for access to service: 0 + 800 + ABCDEF
9 0 A B C D E	7 digits	7 digits	Non-geographic services (audiotext voice)	Procedure for access to service: 0 + 90A + BCDE
A B C D or A B C D E	5 digits	4 digits	Non-geographic services (audiotext messages)	Procedure for access to service: ABCD or ABCDE

NDC (national destination code) or leading digits of N(S)N [national (significant) number]	N(S)N number length		Usage of ITU-T E.164 number	Additional information
	Maximum length	Minimum length		
A B C	3 digits	3 digits	Non-geographic services Unstructured supplementary service data (USSD)	<p>The following numbers will be held in reserve. There will be one assignment for all telephone networks: 0BC, 21C, 25C, 27C, 28C, 29C, 31C, 33C, 34C, 35C, 37C, 38C, 39C, 41C, 42C, 47C, 48C, 49C, 51C, 52C, 53C, 54C, 56C, 57C, 58C, 59C, 60C, 62C, 63C, 66C, 67C, 68C, 69C, 70C, 71C, 74C, 75C, 76C, 79C, 80C, 81C, 82C, 83C, 84C, 85C, 87C, 89C, 90C, 91C, 92C, 93C, 94C, 95C, 96C, 97C, 98C ; B and C = 0, 1, 2, 3, 4, 5, 6, 7, 8, 9 ;</p> <p>The following 260 numbers are assigned for use at the discretion of telephone providers. The assignment may be different for each telephone network: 11C, 12C, 13C, 14C, 20C, 22C, 23C, 24C, 26C, 30C, 32C, 36C, 40C, 43C, 44C, 45C, 46C, 50C, 61C, 64C, 65C, 72C, 73C, 78C, 86C, 88C; C = 0, 1, 2, 3, 4, 5, 6, 7, 8, 9 ;</p> <p>The following 50 numbers are assigned for the exclusive use of public entities and/or matters of national social interest. There will be one assignment for all telephone networks: 15C, 16C, 17C, 18C, 19C; C = 0, 1, 2, 3, 4, 5, 6, 7, 8, 9</p>
A B C	3 digits	3 digits	Non-geographic services Unstructured supplementary service data (USSD) for electronic payment companies	<p>Where A B = 10, 55, 77, 99 C = 0, 1, 2, 3, 4, 5, 6, 7, 8, 9 ; 40 numbers will be designated for user access and progress of PUSH instructions for wallets managed by CONATEL ;</p> <p>The use of the numbering resource for electronic payment companies will be exclusively for the mobile financial services;</p> <p>Procedure for access to service: (* ) + (Service code) + [(*)...] + (#) + (SEND) ;</p> <p>Note: Asterisks (*) and hashtags (#) are used for the beginning and end of the instructions respectively. e.g.: * A B C #. Intermediate asterisks (*) are for selecting functions. e.g.: * ABC * D... E* ... *F...G#.</p>

NDC (national destination code) or leading digits of N(S)N [national (significant) number]	N(S)N number length		Usage of ITU-T E.164 number	Additional information
	Maximum length	Minimum length		
A B C	3 digits	3 digits	Non-geographic services SMS service for electronic payment companies	Where A B = 10, 55, 77, 99 C = 0, 1, 2, 3, 4, 5, 6, 7, 8, 9 ; 40 numbers will be designated for user access and progress of PUSH instructions for wallets managed by CONATEL; The use of the numbering resource for electronic payment companies will be exclusively for the mobile financial services.
A B C or A B C D E F or A B C D E F G	7 digits	3 digits	Non-geographic services SMS Service (broadcasting and information services, alerts and/or services that include interactivity with users, excluding audiotext message services)	The length of the SMS format and the preferred number will be indicated when making the request to CONATEL, which will evaluate its availability and assignment. There will be one assignment for all telephone networks.
1 X Y	3 digits	3 digits	Special services	Where X = 1, 2,...,9

**Identification code for basic long-distance service provider**

The identification code for the basic long-distance service provider consists of two (2) digits, as follows:

Service provider identification code
Q R
Where Q ≠ 0, 1, 8 and 9; P and R ≠ 0 and 9

The service provider identification code is not part of the numbering structure and will be dialled after the prefix 00 for each international long-distance call.

Procedure for dialling international long-distance calls

00 + Q R + international number
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Note:

- Q R will be used when there is more than one provider for the basic international long-distance service.

Procedure for making freephone calls

National calls

101 + 0 + mobile telephone service number
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International long-distance calls

100 + 00 + Q R + international number for destination country
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### Use of special characters

The assignment of the special characters (asterisk \* and hashtag #) to the unstructured supplementary service data (USSD), whose structure is defined as \*ABC#, will be regulated by the Basic Technical National Numbering Plan.

The assignment and use of other special characters (asterisk \* and hashtag #) not included in the provisions of the Basic Technical National Numbering Plan regulating USSD remain at the discretion of telephone service providers. Although the assignment and use of these special characters is not regulated, they may NOT be used in tariffed communications.

### **Description of deletion of resources for national E.164 numbering plan for country code +595:**

<b>NDC (national destination code) or leading digits of N(S)N [national (significant) number]</b>	<b>Usage of E.164 number</b>	<b>Time and date of deletion</b>
A B E X Y M C D U	National number (basic telephone service)	Directorate Resolution No. 1626/2011
109	Local freephone number	Directorate Resolution No. 1626/2011
X 0 A B C D E F G	Non-geographic services	Directorate Resolution No. 1626/2011

### **Presentation of important numbers related to emergency services and other services of social value:**

<b>Important Number</b>	<b>Service</b>	<b>Allocated or Assigned</b>	<b>ITU-T E.164 number or national- only number</b>	<b>Note</b>
111	Helpline	CUSTOMER CARE CENTRES	National-only number	Directorate Resolution No. 0256/1999
112	National information service	ENQUIRIES (COPACO S.A.)	National-only number	Information service
117	National information service	TELEPHONOGRAM (COPACO S.A.)	National-only number	Information service
118	National information service	COMPLAINTS REGARDING TELEPHONE SERVICE (COPACO S.A.)	National-only number	Information service
119	National information service	BILLING INFORMATION (COPACO S.A.)	National-only number	Information service
123	National information service	CITSA (COPACO S.A.)	National-only number	Information service
124	National information service	TESYS (COPACO S.A.)	National-only number	Information service
125	National information service	OFFICIAL TIME (COPACO S.A.)	National-only number	Information service
128	Emergency service	SERVICE FOR ANSWERING AND RESPONDING TO EMERGENCY CALLS, MERCOSUR AREA	National-only number	Directorate Resolution Nos. 0551/2000 and 1151/2003
130	Emergency service	POLICE	National-only number	Directorate Resolution No. 0039/1998

<b>Important Number</b>	<b>Service</b>	<b>Allocated or Assigned</b>	<b>ITU-T E.164 number or national- only number</b>	<b>Note</b>
131	Emergency service	POLICE FIRE SERVICE	National-only number	Directorate Resolution No. 0039/1998
132	Emergency service	PARAGUAYAN VOLUNTEER FIRE SERVICE	National-only number	Directorate Resolution Nos. 039/1998 and 1696/2004
133	Helpline	OFFICE OF THE PUBLIC DEFENDER	National-only number	Directorate Resolution No. 2778/2019
134	National information service	HIGH COURT OF ELECTORAL JUSTICE	National-only number	Directorate Resolution No. 2874/2020
135	Helpline	STATE OF EMERGENCY DECLARED BY ACT No. 3.159/2007 (DENGUE EPIDEMIC)	National-only number	Directorate Resolution Nos. 0039/1998; 0288/2007; 0510/2013 and 0879/2013
136	Helpline	MINISTRY OF THE INTERIOR	National-only number	Directorate Resolution No. 878/2020
137	Helpline	MINISTRY FOR WOMEN	National-only number	Directorate Resolution No. 1438/2011
138	Helpline	MINISTRY OF PUBLIC HEALTH AND SOCIAL WELFARE	National-only number	Directorate Resolution No. 815/2021 (500/2021)
139	Helpline	PUBLIC PROSECUTION SERVICE	National-only number	Directorate Resolution No. 1697/2004
140	Emergency service	FIRST AID	National-only number	Directorate Resolution No. 0039/1998
141	Emergency service	Service of the emergency response centre under the Ministry of Public Health and Social Welfare	National-only number	Directorate Resolution No. 0941/2008
142	Emergency service	CLINICAL HOSPITAL	National-only number	Directorate Resolution No. 0039/1998
143	National information service	GENERAL NAVAL PREFECTURE	National-only number	Directorate Resolution No. 0141/2014
144	Emergency service	NATIONAL HOSPITAL	National-only number	Directorate Resolution No. 0039/1998

<b>Important Number</b>	<b>Service</b>	<b>Allocated or Assigned</b>	<b>ITU-T E.164 number or national- only number</b>	<b>Note</b>
145	Emergency service	NATIONAL SEARCH AND RESCUE SERVICE	National-only number	Directorate Resolution No. 1772/2004
146	Helpline	CANCER AND BURNS HOSPITAL	National-only number	Directorate Resolution No. 0039/1998
147	Helpline	HELPLINE OF THE NATIONAL SECRETARIAT FOR CHILDREN AND ADOLESCENTS	National-only number	Directorate Resolution Nos. 1133/2006 and 1604/2006
148	Emergency service	MILITARY HOSPITAL	National-only number	Directorate Resolution No. 0039/1998
149	Helpline	PARAGUAYAN SUICIDE PREVENTION ASSOCIATION	National-only number	Directorate Resolution No. 0940/2008
150	Emergency service	POLICE HOSPITAL	National-only number	Directorate Resolution No. 0039/1998
151	National information service	MINISTRY OF INFORMATION AND COMMUNICATION TECHNOLOGIES	National-only number	Directorate Resolution No. 864/2021
152	Emergency service	SOCIAL SECURITY INSTITUTE	National-only number	Directorate Resolution No. 0039/1998
153	Emergency service	MINISTRY OF PUBLIC HEALTH –TRAUMA HOSPITAL	National-only number	Directorate Resolution No. 1187/2016
154	Helpline	MINISTRY OF PUBLIC HEALTH – COVID-19 PROGRAMME	National-only number	Directorate Resolution No. 519/2020
155	Helpline	MINISTRY OF HEALTH – MENTAL HEALTH	National-only number	Directorate Resolution No. 1539/2021
160	National information service	NATIONAL ELECTRICITY ADMINISTRATION	National-only number	Directorate Resolution No. 0039/1998
161	National information service	DIRECTORATE GENERAL OF POSTS	National-only number	Directorate Resolution Nos. 0620/2000 and 0049/2010
162	National information service	PARAGUAYAN SANITARY SERVICES COMPANY	National-only number	Directorate Resolution No. 0039/1998
163	National information service	NATIONAL ANTI-CORRUPTION SECRETARIAT	National-only number	Directorate Resolution No. 0896/2013
164	National information service	MUNICIPALITY	National-only number	Directorate Resolution No. 0039/1998

<b>Important Number</b>	<b>Service</b>	<b>Allocated or Assigned</b>	<b>ITU-T E.164 number or national- only number</b>	<b>Note</b>
170	Helpline	CUSTOMER CARE CENTRE – CONATEL	National-only number	Directorate Resolution No. 0264/2015
171	National information service	DIRECTORATE OF SOCIAL WELFARE AND ASSISTANCE	National-only number	Directorate Resolution Nos. 0520/1999 and 0069/2010
172	Helpline	NATIONAL ANTI-DRUG SECRETARIAT– HELPLINE	National-only number	Directorate Resolution No. 2375/2018
173	National information service	NATIONAL ANTI-DRUG SECRETARIAT –COMPLAINTS	National-only number	Directorate Resolution No. 2408/2018
174	National information service	DIRECTORATE GENERAL OF THE CIVIL REGISTRY	National-only number	Directorate Resolution No. 109/2019
175	National information service	ACCESS TO THE COMPLAINTS CENTRE OF THE CIVIL SERVICE SECRETARIAT	National-only number	Directorate Resolution No. 0866/2011
177	National information service	Social Affairs Office of the President of the Republic	National-only number	Directorate Resolution No. 1095/2014
179	Helpline	Social Security Institute – customer services	National-only number	Directorate Resolution No. 2085/2020
180	Helpline	Social Security Institute – COVID-19 pandemic	National-only number	Directorate Resolution No. 527/2020

Contact:

Mr Alejandro Godoy  
Comisión Nacional de Telecomunicaciones (CONATEL)  
Presidente Franco N°780 y Ayolas – Edificio Ayfra – 16º Piso  
ASUNCIÓN  
Paraguay  
Tel: +595 21 432 2601  
E-mail: [agodoy@conatel.gov.py](mailto:agodoy@conatel.gov.py)  
URL: [www.conatel.gov.py/conatel/](http://www.conatel.gov.py/conatel/)

**Description of implementation of number portability of ITU-T E.164 numbers in the NNP:**

	<b>Geographic numbers</b>	<b>Non-geographic numbers other than mobile numbers (e.g. premium rate services, freephone services)</b>	<b>Mobile numbers</b>
<b>State of NP</b>	-	-	Implemented in 2012
<b>Regulatory obligation for operators to implement NP?</b>	-	-	YES
<b>Type of NP implementation</b>	-	-	(ACQ, all call query)
<b>Limitations</b>	-	-	-
<b>Specifications available on website</b>	-	-	<a href="https://www.conatel.gov.py/conatel/portabilidad/">https://www.conatel.gov.py/conatel/portabilidad/</a>
<b>Contact information for national Administration/ Numbering Plan Administrator (NPA)</b>			Gerencia de Servicios de Telecomunicaciones Tel.: +595 21 438 2601 E-mail: <a href="mailto:agodoy@conatel.gov.py">agodoy@conatel.gov.py</a>
<b>Central reference database (CRDB)</b>			Inetum for NP in Paraguay Postal address: Travesía de la Costa Brava 4, 28034, Madrid – Spain NPA E-mail : <a href="mailto:patricia.sanchezortega@inetum.world">patricia.sanchezortega@inetum.world</a> <a href="mailto:marceloe.comino@inetum.world">marceloe.comino@inetum.world</a>

NP = Number portability

Contact:

Mr Luis Alberto Cardozo Giménez  
Comisión Nacional de Telecomunicaciones (CONATEL)  
Presidente Franco N°780 y Ayolas – Edificio Ayfra  
ASUNCIÓN  
Paraguay  
Tel: +595 21 438 2606  
E-mail: [luis.cardozo@conatel.gov.py](mailto:luis.cardozo@conatel.gov.py)