

## Croatia (country code +385)

Communication of 21.III.2016:

The *Croatian Regulatory Authority for Network Industries (HAKOM)*, Zagreb, announces the new numbering plan for Croatia.

- a) Overview:  
The minimum number length (excluding the country code) is 6 digits.  
The maximum number length (excluding the country code) is 10 digits.
- b) Link to the national database with assigned ITU-T E.164 numbers within the national numbering plan:  
<http://www.hakom.hr/default.aspx?id=817>
- c) Link to the real-time database reflecting ported ITU-T E.164 numbers:  
<http://www.hakom.hr/default.aspx?id=62>
- d) Detail of numbering plan:

(1) NDC (national destination code) or leading digits of N(S)N (national (significant) number)	(2) N(S)N number length <sup>1</sup>		(3) Usage of E.164 number	(4) Additional information
	Maximum length	Minimum length		
1	8	8	Geographic number	Zagreb County and the City of Zagreb
20	9	8	Geographic number	Dubrovnik-Neretva County
21	9	8	Geographic number	Split-Dalmatia County
22	9	8	Geographic number	Šibenik-Knin County
23	9	8	Geographic number	Zadar County
2x	-	-	Reserved	x = 4-9
31	9	8	Geographic number	Osijek-Baranja County
32	9	8	Geographic number	Vukovar-Srijem County
33	9	8	Geographic number	Virovitica-Podravina County
34	9	8	Geographic number	Požega-Slavonia County
35	9	8	Geographic number	Brod-Posavina County
3x	-	-	Reserved	x = 0, 6-9
40	9	8	Geographic number	Međimurje County
42	9	8	Geographic number	Varaždin County
43	9	8	Geographic number	Bjelovar-Bilogora County
44	9	8	Geographic number	Sisak-Moslavina County
47	9	8	Geographic number	Karlovac County
48	9	8	Geographic number	Koprivnica-Križevci County
49	9	8	Geographic number	Krapina-Zagorje County
4x	-	-	Reserved	x = 1, 5-6

<sup>1</sup> Length of NSN number also includes NDC digits

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	Maximum length	Minimum length		
51	9	8	Geographic number	Primorsko-goranska County
52	9	8	Geographic number	Istra County
53	9	8	Geographic number	Lika-Senj County
5x	-	-	Reserved	x = 0, 4-9
60	8	6	Non-geographic number – premium rate	General services
609 <sup>2</sup>	8	6	Non-geographic number – premium rate	Humanitarian services
61	8	6	Non-geographic number – premium rate	Televoting services
64	8	8	Non-geographic number – premium rate	Adult Services
65	8	8	Non-geographic number – premium rate	Games of Fortune Services
69	8	8	Non-geographic number – premium rate	Services for Children
6x	-	-	Reserved	x = 2, 3, 6-8
72	8	8	Non-geographic number	Universal access number services
74	8	8	Non-geographic number	Personal number services
75	8	8	Non-geographic number	Personal number services
76	8	8	Non-geographic number	Internet access services
77	8	8	Non-geographic number	Internet access services
7x	-	-	Reserved	x = 0, 1, 3, 8, 9
800	9	7	Non-geographic number – Freephone service	-
801	9	7	Non-geographic number – Freephone service	Calling card services
890xy	10	10	Non-geographic number – M2M services	Available x, y = 0-9
89xy	10	10	Non-geographic number – M2M services	Available x = 1-4, y = 0-9
89xy	10	10	Non-geographic number – M2M services	Reserved x = 5-9, y = 0-9
8x	-	-	Reserved	x = 1-8
901	9	9	Non-geographic number – services in mobile electronic communications network	Assigned

<sup>2</sup> In accordance with the Humanitarian Aid Act

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	Maximum length	Minimum length		
90x	9	9	Non-geographic number – services in mobile electronic communications network	Available x = 2-9
91	9	9	Non-geographic number – services in mobile electronic communications network	Assigned
92	9	9	Non-geographic number – services in mobile electronic communications network	Assigned
93	9	9	Non-geographic number – services in mobile electronic communications network	Available
94	9	9	Non-geographic number – services in mobile electronic communications network	Available
95	9	9	Non-geographic number – services in mobile electronic communications network	Assigned
96	9	9	Non-geographic number – services in mobile electronic communications network	Available
970	9	9	Non-geographic number – services in mobile electronic communications network	Assigned
9751	9	9	Non-geographic number – services in mobile electronic communications network	Assigned
975x	9	9	Non-geographic number – services in mobile electronic communications network	Available x = 2-9
976	9	9	Non-geographic number – services in mobile electronic communications network	Assigned
977	9	9	Non-geographic number – services in mobile electronic communications network	Assigned
979	9	9	Non-geographic number – services in mobile electronic communications network	Assigned
97x	9	9	Non-geographic number – services in mobile electronic communications network	Available x = 1-4, 8
98	9	8	Non-geographic number – services in mobile electronic communications network	Assigned
99	9	9	Non-geographic number – services in mobile electronic communications network	Assigned

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	Maximum length	Minimum length		
112	3	3	Harmonized European Short Code	Single European emergency call number
116	6	6	Harmonized European Short Code	Reserved
116000	6	6	Harmonized European Short Code	Hotline for missing children
116006	6	6	Harmonized European Short Code	Hotline for victims of crime
116111	6	6	Harmonized European Short Code	Child Helpline
116117	6	6	Harmonized European Short Code	Non-Emergency Medical Services
116123	6	6	Harmonized European Short Code	Emotional Support Helpline
118	5	5	Standard rate /premium rate	Directory Enquiry Services
192	3	3	Emergency services	Police
193	3	3	Emergency services	Firefighters
194	3	3	Emergency services	Emergency assistance
195	3	3	Emergency services	National Centre for Search and Rescue at Sea
1987	4	4	Emergency services	Road assistance

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