**Côte d'Ivoire (country code +225)**

Communication of 24.XII.2020:

The *Autorité de Régulation des Télécommunications/TIC de Côte d’Ivoire (ARTCI)*, Abidjan, wishes to reiterate its announcement of July 2020 regarding the change in format and the introduction of the new national numbering plan, effective as of **0000 hours GMT on 31 January 2021**.

All administrations, recognized operating agencies and service providers are requested to initiate the necessary programming of the changes announced in July 2020 (see below) into their networks by **31 January 2021
(0000 hours GMT)** to enable subscribers to access related services.

In complement to the communication issued in July 2020, ARTCI wishes to emphasize that, following the changeover to the new dialling format, all calls to Côte d'Ivoire mobile numbers must include the digit "0" after the ITU-T E.164 country code "225", as it is part of the national (significant) number (N(S)N). The numbers for mobile telephone service providers will therefore be as follows:

+225 **01** XX XX XXXX, +225 **05** XX XX XXXX and +225 **07** XX XX XXXX for MOOV CI, MTN CI and ORANGE CI respectively.

Communication of 13.VII.2020:

The *Autorité de Régulation des Télécommunications/TIC de Côte d’Ivoire (ARTCI)*, Abidjan, hereby announces the modification of the national numbering plan of Côte d’Ivoire, from eight (8) to ten (10) digits, effective
**31 January 2021** in Côte d’Ivoire (country code: 225).

The change to ten (10) figures is being made in order to cope with the saturation of mobile service number resources on the one hand and ensure the availability of numbers on the other, thereby meeting the ever increasing demands of mobile telephone operators and future services, such as the Internet of Things.

Under the new ten-digit numbering plan, numbers will be structured as follows: **XZABPQMCDU**.

The theoretical maximum capacity of the ten-digit numbering plan is ten (10) billion numbers for all telecommunication services.

The minimum number length (excluding country code) is **3 digits** and the maximum number length (excluding country code) is **10 digits**.

**1. Presentation of national ten-digit numbering plan**

a) General

The method by which the numbering plan is used is based on sharing according to service type.

In the chain **XZABPQMCDU**, X denotes the services as follows:

* X = 0 for mobile telephone services;
* X = 1 for assistance and emergency services;
* X = 2 for fixed telephone services (geographic and non-geographic);
* X = 3, 4, 5, 6 and 7 for future services (future reserves);
* X = 8, 9 for value-added services.

b) Detailed presentation of new national numbering plan

(see Annex 1)

**2. Changeover**

Aside from the country code (225) preceding the subscriber number in the event of calls originating from abroad, the changeover will consist in adding a prefix **XZ** to the old eight-digit numbers (ABPQMCDU) of the fixed and mobile telephone services. After the changeover on 31 January 2021, this will result in the following:

a) Mobile telephone services

* To call a MOOV CI subscriber, it is necessary to dial "**01**" followed by the old eight-digit number;
* To call an MTN CI subscriber, it is necessary to dial "**05**" followed by the old eight-digit number;
* To call an ORANGE CI subscriber, it is necessary to dial "**07**" followed by the old eight-digit number;

b) Fixed telephone services

* To call a MOOV CI subscriber, it is necessary to dial "**21**" followed by the old eight-digit number;
* To call an MTN CI subscriber, it is necessary to dial "**25**" followed by the old eight-digit number;
* To call an ORANGE CI subscriber, it is necessary to dial "**27**" followed by the old eight-digit number;

c) Emergency, assistance and value-added services

The numbers for emergency, assistance and value-added services, which vary in length from three to eight digits, remain unchanged.

(see Annex 2)

**Annex 1**

*Detailed presentation of new national number plan (according to Rec. ITU-T E.129)
(31 January 2021)*

|  |  |  |  |
| --- | --- | --- | --- |
| *National destination code (NDC) or leading digits of national (significant) number (N(S)N)* | *N(S)N number length* | *Usage of ITU-T E.164 number* | *Additional information* |
| *Minimum length* | *Maximum length* |
| 00 | - | - | International access prefix |  |
| 01 (NDC) | 10 | 10 | Mobile telephony | Operator Atlantique Telecom CI |
| 05 (NDC) | 10 | 10 | Mobile telephony | Operator MTN CI |
| 07 (NDC) | 10 | 10 | Mobile telephony | Operator Orange CI |
| 1 (LDS) | 3 | 4 | Assistance, emergency, social, health and other services |  |
| 21 021 1 21 2 (NDC)21 321 4 | 10 | 10 | Fixed telephony (geographic numbers) | Operator Atlantique Telecom CI |
| 25 025 1 25 2 (NDC)25 325 4 | 10 | 10 | Fixed telephony (geographic numbers) | Operator MTN CI |
| 27 027 1 27 2 (NDC)27 327 4 | 10 | 10 | Fixed telephony (geographic numbers) | Operator Orange CI |
| 21 521 6 21 7 (NDC)21 821 9 | 10 | 10 | Fixed telephony (non-geographic numbers) | Operator Atlantique Telecom CI |
| 25 525 6 25 7 (NDC)25 825 9 | 10 | 10 | Fixed telephony (non-geographic numbers) | Operator MTN CI |
| 27 527 6 27 7 (NDC)27 827 9 | 10 | 10 | Fixed telephony (non-geographic numbers) | Operator Orange CI |
|  8 (LDS) | 8 | 8 | Value-added services | - |
|  9 (LDS) | 4 | 8 | Value-added services | - |

LDS = Leading digit of N(S)N

**Annex 2**

*Presentation of modifications made to the ITU-T E.164 numbering plan
of the Republic of Côte d’Ivoire (country code: 225) (according to Rec. ITU-T E.129)*

| *Announced time and date of change (UTC)* | *N(S)N* | *Usage of ITU-T E.164 number* | *Parallel running* | *Operator* |
| --- | --- | --- | --- | --- |
|
|
| *Old number* | *New number* | *Start* | *End* |
| 31 January 2021 – 00:00 | 01 PQ MCDU | 01 01 PQ MCDU | Mobile telephony | N/A | Atlantique Telecom CI |
| 02 PQ MCDU | 01 02 PQ MCDU | Mobile telephony | N/A |
| 03 PQ MCDU | 01 03 PQ MCDU | Mobile telephony | N/A |
| 40 PQ MCDU | 01 40 PQ MCDU | Mobile telephony | N/A |
| 41 PQ MCDU | 01 41 PQ MCDU | Mobile telephony | N/A |
| 42 PQ MCDU | 01 42 PQ MCDU | Mobile telephony | N/A |
| 43 PQ MCDU | 01 43 PQ MCDU | Mobile telephony | N/A |
| 50 PQ MCDU | 01 50 PQ MCDU | Mobile telephony | N/A |
| 51 PQ MCDU | 01 51 PQ MCDU | Mobile telephony | N/A |
| 52 PQ MCDU | 01 52 PQ MCDU | Mobile telephony | N/A |
| 53 PQ MCDU | 01 53 PQ MCDU | Mobile telephony | N/A |
| 70 PQ MCDU | 01 70 PQ MCDU | Mobile telephony | N/A |
| 71 PQ MCDU | 01 71 PQ MCDU | Mobile telephony | N/A |
| 72 PQ MCDU | 01 72 PQ MCDU | Mobile telephony | N/A |
| 73 PQ MCDU | 01 73 PQ MCDU | Mobile telephony | N/A |
| 31 January 2021 – 00:00 | 04 PQ MCDU | 05 04 PQ MCDU | Mobile telephony | N/A | MTN CI |
| 05 PQ MCDU | 05 05 PQ MCDU | Mobile telephony | N/A |
| 06 PQ MCDU | 05 06 PQ MCDU | Mobile telephony | N/A |
| 44 PQ MCDU | 05 44 PQ MCDU | Mobile telephony | N/A |
| 45 PQ MCDU | 05 45 PQ MCDU | Mobile telephony | N/A |
| 46 PQ MCDU | 05 46 PQ MCDU | Mobile telephony | N/A |
| 54 PQ MCDU | 05 54 PQ MCDU | Mobile telephony | N/A |
| 55 PQ MCDU | 05 55 PQ MCDU | Mobile telephony | N/A |
| 56 PQ MCDU | 05 56 PQ MCDU | Mobile telephony | N/A |
| 64 PQ MCDU | 05 64 PQ MCDU | Mobile telephony | N/A |
| 65 PQ MCDU | 05 65 PQ MCDU | Mobile telephony | N/A |
| 66 PQ MCDU | 05 66 PQ MCDU | Mobile telephony | N/A |
| 74 PQ MCDU | 05 74 PQ MCDU | Mobile telephony | N/A |
| 75 PQ MCDU | 05 75 PQ MCDU | Mobile telephony | N/A |
| 76 PQ MCDU | 05 76 PQ MCDU | Mobile telephony | N/A |
| 84 PQ MCDU | 05 84 PQ MCDU | Mobile telephony | N/A |
| 85 PQ MCDU | 05 85 PQ MCDU | Mobile telephony | N/A |
| 86 PQ MCDU | 05 86 PQ MCDU | Mobile telephony | N/A |
| 94 PQ MCDU | 05 94 PQ MCDU | Mobile telephony | N/A |
| 95 PQ MCDU | 05 95 PQ MCDU | Mobile telephony | N/A |
| 96 PQ MCDU | 05 96 PQ MCDU | Mobile telephony | N/A |
| 31 January 2021 – 00:00 | 07 PQ MCDU | 07 07 PQ MCDU | Mobile telephony | N/A | ORANGE CI |
| 08 PQ MCDU | 07 08 PQ MCDU | Mobile telephony | N/A |
| 09 PQ MCDU | 07 09 PQ MCDU | Mobile telephony | N/A |
| 47 PQ MCDU | 07 47 PQ MCDU | Mobile telephony | N/A |
| 48 PQ MCDU | 07 48 PQ MCDU | Mobile telephony | N/A |
| 49 PQ MCDU | 07 49 PQ MCDU | Mobile telephony | N/A |
| 57 PQ MCDU | 07 57 PQ MCDU | Mobile telephony | N/A |
| 58 PQ MCDU | 07 58 PQ MCDU | Mobile telephony | N/A |
| 59 PQ MCDU | 07 59 PQ MCDU | Mobile telephony | N/A |
| 67 PQ MCDU | 07 67 PQ MCDU | Mobile telephony | N/A |
| 68 PQ MCDU | 07 68 PQ MCDU | Mobile telephony | N/A |
| 69 PQ MCDU | 07 69 PQ MCDU | Mobile telephony | N/A |
| 77 PQ MCDU | 07 77 PQ MCDU | Mobile telephony | N/A |
| 78 PQ MCDU | 07 78 PQ MCDU | Mobile telephony | N/A |
| 79 PQ MCDU | 07 79 PQ MCDU | Mobile telephony | N/A |
| 87 PQ MCDU | 07 87 PQ MCDU | Mobile telephony | N/A |
| 88 PQ MCDU | 07 88 PQ MCDU | Mobile telephony | N/A |
| 89 PQ MCDU | 07 89 PQ MCDU | Mobile telephony | N/A |
| 97 PQ MCDU | 07 97 PQ MCDU | Mobile telephony | N/A |
| 98 PQ MCDU | 07 98 PQ MCDU | Mobile telephony | N/A |
| 31 January 2021 – 00:00 | 20 8 QMCDU | 21 20 8 QMCDU | Fixed telephony | N/A | Atlantique Telecom |
| 21 8 QMCDU | 21 21 8 QMCDU | Fixed telephony | N/A | Atlantique Telecom |
| 22 8 QMCDU | 21 22 8 QMCDU | Fixed telephony | N/A | Atlantique Telecom |
| 23 8 QMCDU | 21 23 8 QMCDU | Fixed telephony | N/A | Atlantique Telecom |
| 20 0 QMCDU | 25 20 0 QMCDU | Fixed telephony | N/A | MTN CI |
| 21 0 QMCDU | 25 21 0 QMCDU | Fixed telephony | N/A | MTN CI |
| 22 0 QMCDU | 25 22 0 QMCDU | Fixed telephony | N/A | MTN CI |
| 23 0 QMCDU | 25 23 0 QMCDU | Fixed telephony | N/A | MTN CI |
| 24 0 QMCDU | 25 24 0 QMCDU | Fixed telephony | N/A | MTN CI |
| 30 0 QMCDU | 25 30 0 QMCDU | Fixed telephony | N/A | MTN CI |
| 31 0 QMCDU | 25 31 0 QMCDU | Fixed telephony | N/A | MTN CI |
| 32 0 QMCDU | 25 32 0 QMCDU | Fixed telephony | N/A | MTN CI |
| 33 0 QMCDU | 25 33 0 QMCDU | Fixed telephony | N/A | MTN CI |
| 34 0 QMCDU | 25 34 0 QMCDU | Fixed telephony | N/A | MTN CI |
| 35 0 QMCDU | 25 35 0 QMCDU | Fixed telephony | N/A | MTN CI |
| 36 0 QMCDU | 25 36 0 QMCDU | Fixed telephony | N/A | MTN CI |
| 31 January 2021 – 00:00 | 20 2 QMCDU | 27 20 2 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 20 3 QMCDU | 27 20 3 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 21 2 QMCDU | 27 21 2 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 21 3 QMCDU | 27 21 3 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 21 5 QMCDU | 27 21 5 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 21 7 QMCDU | 27 21 7 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 22 4 QMCDU | 27 22 4 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 22 5 QMCDU | 27 22 5 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 23 4 QMCDU | 27 23 4 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 23 5 QMCDU | 27 23 5 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 24 3 QMCDU | 27 24 3 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 24 4 QMCDU | 27 24 4 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 24 5 QMCDU | 27 24 5 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 30 6 QMCDU | 27 30 6 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 31 6 QMCDU | 27 31 6 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 31 9 QMCDU | 27 31 9 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 32 7 QMCDU | 27 32 7 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 33 7 QMCDU | 27 33 7 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 34 7 QMCDU | 27 34 7 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 35 7 QMCDU | 27 35 7 QMCDU | Fixed telephony | N/A | ORANGE CI |
| 36 7 QMCDU | 27 36 7 QMCDU | Fixed telephony | N/A | ORANGE CI |

N/A = Not applicable

Contact:

Autorité de Régulation des Télécommunications/TIC de Côte d'Ivoire (ARTCI)
Marcory Anoumanbo

18 BP 2203 ABIDJAN

Côte d'Ivoire

Tel: +225 20344373

Fax: +225 20344375

URL: www.artci.ci