

Benin (country code +229)

Communication of 24.IV.2024:

The *Autorité de Régulation des Communications Electroniques et de la Poste (ARCEP-BENIN)*, Cotonou, announces, for **30 November 2024 at 0000 hours (UTC+1)**, the migration of the current national numbering plan of eight (8) digits in format ABPQMCDU to a **new plan of ten (10) digits in format EZABPQMCDU**.

In accordance with Recommendation ITU-T E.129, tables 9.1, 9.2, 9.3, A.1 et B.1 related respectively to introduction of new resource, deletion of resource, number change, important numbers related to emergency services and other services of social value and implementation of number portability, are available below, including the description of short numbers for access to value-added services and number portability routing codes.

Table 9.3 – Description of change for existing (allocated) numbers for national numbering plan for country code +229

Communicated date and time of change	National (significant) number (N(S)N)		Usage of ITU-T E.164 number	Parallel running		Operator	Proposed wording of announcement
	Old number	New number		Begins	Ends		
2024-08-31-23:00 (UTC)	20XXXXXX	0120XXXXXX	Long numbers for access to electronic communication services (fixed)	2024-11-29-23:00 (UTC)	2024-12-29-23:00 (UTC)	SBIN	The number you have dialled has been changed. Please redial using the prefix 01 followed by the phone number.
	21XXXXXX	0121XXXXXX				SBIN	
	22XXXXXX	0122XXXXXX				SBIN	
	23XXXXXX	0123XXXXXX				SBIN	
	24XXXXXX	0124XXXXXX				SBIN	
	25XXXXXX	0125XXXXXX	Long numbers for access to electronic communication services (fixed and mobile)			N/A	
	26XXXXXX	0126XXXXXX				N/A	
	27XXXXXX	0127XXXXXX				N/A	
	28XXXXXX	0128XXXXXX				N/A	
	29XXXXXX	0129XXXXXX				N/A	
	40XXXXXX	0140XXXXXX	Long numbers for access to electronic communication services (mobile)			SBIN	
	41XXXXXX	0141XXXXXX				SBIN	
	42XXXXXX	0142XXXXXX				MTN	
	43XXXXXX	0143XXXXXX				SBIN	
	44XXXXXX	0144XXXXXX				SBIN	
	45XXXXXX	0145XXXXXX				MOOV	
	46XXXXXX	0146XXXXXX				MTN	
	47XXXXXX	0147XXXXXX				SBIN	
	48XXXXXX	0148XXXXXX				N/A	
	49XXXXXX	0149XXXXXX				N/A	
	50XXXXXX	0150XXXXXX				MTN	
	51XXXXXX	0151XXXXXX				MTN	
	52XXXXXX	0152XXXXXX				MTN	
	53XXXXXX	0153XXXXXX				MTN	
	54XXXXXX	0154XXXXXX				MTN	
	55XXXXXX	0155XXXXXX				MOOV	
	56XXXXXX	0156XXXXXX				MTN	
	57XXXXXX	0157XXXXXX	MTN				
	58XXXXXX	0158XXXXXX	MOOV				
	59XXXXXX	0159XXXXXX	MTN				
	60XXXXXX	0160XXXXXX	MOOV				
	61XXXXXX	0161XXXXXX	MTN				
62XXXXXX	0162XXXXXX	MTN					
63XXXXXX	0163XXXXXX	MOOV					
64XXXXXX	0164XXXXXX	MOOV					

	65XXXXXX	0165XXXXXX				MOOV	
	66XXXXXX	0166XXXXXX				MTN	
	67XXXXXX	0167XXXXXX				MTN	
	68XXXXXX	0168XXXXXX				MOOV	
	69XXXXXX	0169XXXXXX				MTN	
	90XXXXXX	0190XXXXXX				MTN	
	91XXXXXX	0191XXXXXX				MTN	
	92XXXXXX	0192XXXXXX				N/A	
	93XXXXXX	0193XXXXXX				N/A	
	94XXXXXX	0194XXXXXX				MOOV	
	95XXXXXX	0195XXXXXX				MOOV	
	96XXXXXX	0196XXXXXX				MTN	
	97XXXXXX	0197XXXXXX				MTN	
	98XXXXXX	0198XXXXXX				MOOV	
	99XXXXXX	0199XXXXXX				MOOV	

Notes:

X can be any digit between 0 and 9

N/A: spare

It is important to note that, in the number series 0ZXXXXXXXX, it is mandatory to dial the leading zero digit "0" when calling from abroad. International dialling format for the number series: +229 0ZXXXXXXXX

Table 9.1 – Description of introduction of new resources for national numbering plan for country code +229

National destination code (NDC) or leading digits of national (significant) number (N(S)N)	N(S)N length		Usage of ITU-T E.164 number	Date and time of introduction
	Maximum length	Minimum length		
0100XXXXXX	10	10	Long numbers for access to electronic communication services (fixed and mobile)	2024-11-29-23:00 (UTC)
0101XXXXXX	10	10		
0102XXXXXX	10	10		
0103XXXXXX	10	10		
0104XXXXXX	10	10		
0105XXXXXX	10	10		
0106XXXXXX	10	10		
0107XXXXXX	10	10		
0108XXXXXX	10	10		
0109XXXXXX	10	10		
0110XXXXXX	10	10		
0111XXXXXX	10	10		
0112XXXXXX	10	10		
0113XXXXXX	10	10		
0114XXXXXX	10	10		
0115XXXXXX	10	10		
0116XXXXXX	10	10		
0117XXXXXX	10	10		
0118XXXXXX	10	10		
0119XXXXXX	10	10		
0130XXXXXX	10	10		
0131XXXXXX	10	10		
0132XXXXXX	10	10		

0133XXXXXX	10	10		
0134XXXXXX	10	10		
0135XXXXXX	10	10		
0136XXXXXX	10	10		
0137XXXXXX	10	10		
0138XXXXXX	10	10		
0139XXXXXX	10	10		
0170XXXXXX	10	10		
0171XXXXXX	10	10		
0172XXXXXX	10	10		
0173XXXXXX	10	10		
0174XXXXXX	10	10		
0175XXXXXX	10	10		
0176XXXXXX	10	10		
0177XXXXXX	10	10		
0178XXXXXX	10	10		
0179XXXXXX	10	10		
0180XXXXXX	10	10		
0181XXXXXX	10	10		
0182XXXXXX	10	10		
0183XXXXXX	10	10		
0184XXXXXX	10	10		
0185XXXXXX	10	10		
0186XXXXXX	10	10		
0187XXXXXX	10	10		
0188XXXXXX	10	10		
0189XXXXXX	10	10		
02XXXXXXXX	10	10		
03XXXXXXXX	10	10		
04XXXXXXXX	10	10		
05XXXXXXXX	10	10		
06XXXXXXXX	10	10		
07XXXXXXXX	10	10		
08XXXXXXXX	10	10		
09XXXXXXXX	10	10		
2XXXXXXXXX	10	10		
4XXXXXXXXX	10	10		
5XXXXXXXXX	10	10		
6XXXXXXXXX	10	10		
8XXXXXXXXX	10	10		
9XXXXXXXXX	10	10		

Notes:

X can be any digit between 0 and 9

Clarification on the service (fixed or mobile) for each number series specified upon allocation.

*Table 9.2 – Description of deletion of resource
for national numbering plan for country code +229*

National destination code (NDC) or leading digits of national (significant) number (N(S)N)	Usage of ITU-T E.164 number	Date and time of deletion
8XXXXXXX	Long numbers of eight (8) digits for access to value-added services and service providers	2024-11-29-23:00 (UTC)
0X or 0XY (where X ≠ 0)	Carrier selection prefix, ...	2024-11-29-23:00 (UTC)

X and Y can be any digit between 0 and 9

*Table A.1 – Description of important numbers related to emergency services
and other services of social value*

Important number	Service	Allocated or assigned	ITU-T E.164 number or national-only number	Note
105	Ministry of the Digital and Digitalization	Assigned	National-only number	Assigned 01/12/2021
112	Emergency medical services of Benin	Assigned	National-only number	Assigned 30/03/2010
114	Emergency service (<i>Institut National de la Femme</i>)	Assigned	National-only number	Assigned 11/04/2022
115	Office of the President of the Republic	Assigned	National-only number	Assigned 22/07/2011
116	Republican Police	Assigned	National-only number	Assigned 19/07/2013
117	Republican Police	Assigned	National-only number	
118	Fire service	Assigned	National-only number	
131	ARCEP BENIN	Assigned	National-only number	Assigned 02/03/2015
132	United Nations Office at Benin	Assigned	National-only number	Assigned 22/10/2015
136	Emergency service (Ministry of Health)	Assigned	National-only number	Assigned 26/09/2018
137	National Agency for the Promotion of Heritage and Development of Tourism	Assigned	National-only number	Assigned 19/04/2017
138	Emergency service (Ministry of Social Affairs and Microfinance)	Assigned	National-only number	Assigned 20/08/2018
150	Personal-Data Protection Authority	Assigned	National-only number	Assigned 22/06/2022
155	Office of the President of the Republic	Assigned	National-only number	Assigned 24/11/2022
160	Emergency service (Juvenile Squad)	Assigned	National-only number	
166	Emergency service (Ministry of the Interior and Public Security)	Assigned	National-only number	Assigned 14/07/2016
189	World Food Programme (WFP)	Assigned	National-only number	Assigned 22/02/2023

Table B.1 – Description of the implementation of number portability (NP) of ITU-T E.164 numbers in the national numbering plan (NNP)

	Geographic numbers	Non-geographic numbers other than mobile numbers (e.g., premium rate services, freephone services)	Mobile numbers
State of number portability (NP)	N/A	N/A	Functional: 28 September 2018
Regulatory obligation for operators to implement NP	N/A	N/A	Yes
Type of NP implementation	N/A	N/A	ACQ (All Call Query)
NP database solution (if any)	N/A	N/A	Centralized database approach
Limitations	N/A	N/A	None (no limitation)
Specifications available on website	N/A	N/A	https://arcep.bj/wp-content/uploads/2019/05/DEC2016-025-fixant-les-lignes-directrices-et-modalite%CC%81s-de-mise-en-oeuvre-de-la-portabilite%CC%81-des-nums%CC%81ros.pdf https://arcep.bj/wp-content/uploads/2018/12/N%2%B0222-2018-ARCEP-BENIN.pdf
Contact information for national administration/ numbering plan administrator (NPA)	N/A	N/A	ARCEP BENIN +229 21 31 01 65 01 BP 2034 Cotonou contacts@arcep.bj
Central reference database (CRDB) (if any) managed/ operated by PORTING BENIN SARL	N/A	N/A	PORTING BENIN SARL +229 60 30 53 53 +229 69 79 23 23 contact@portingbenin.bj

Other information:

1. Description of number portability routing codes

Important number	Service	Total number assigned	ITU-T E.164 number or national-only number	Note
3W	Number portability routing code	3	National-only number	Number portability routing codes are made available to operators by ARCEP BENIN

W can be any digit between 0 and 9

2. Description of numbers for access to value-added services

Important number	Service	Total number assigned	ITU-T E.164 number or national-only number	Note
7XYZ	Value-added services	76	National-only number	Numbers for value-added services are assigned to service providers registered with ARCEP BENIN

X, Y are Z can be any digit between 0 and 9

Contact:

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