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|  | World Telecommunication Standardization Assembly (WTSA-24) New Delhi, 15–24 October 2024 | |  |
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| PLENARY MEETING | | Addendum 5 to Document 39-E | |
|  | | 13 September 2024 | |
|  | | Original: English | |
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| Member States of the Inter-American Telecommunication Commission (CITEL) | | | |
| Proposed retention of Resolution 95 | | | |
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| **Abstract:** | CITEL proposes “no overall change (NOC)” to Resolution 95 at WTSA-24. | |
| **Contact:** | Maria Celeste Fuenmayor  Inter-American Telecommunication Commission | E-mail: [mfuenmayor@oas.org](mailto:mfuenmayor@oas.org) |

NOC IAP/39A5/1

RESOLUTION 95 (Rev. Geneva, 2022)

ITU Telecommunication Standardization Sector initiatives   
to raise awareness on best practices and policies related   
to service quality

(Hammamet, 2016; Geneva, 2022)

The World Telecommunication Standardization Assembly (Geneva, 2022),

**Reasons:** CITEL proposes “no overall change (NOC)” to Resolution 95 at WTSA-24. Because we consider that the existing version of the Resolution fully meets its objective and establishes a suitable framework to promote the quality of service in telecommunications taking into consideration the importance of transparent information for users. CITEL believes that this Resolution will ensure the continuity of initiatives that promote the constant improvement of telecommunications services.