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| itu_logo | World Telecommunication Standardization Assembly (WTSA-16) Hammamet, 25 October - 3 November 2016 | | CCITT/ITU-T 60th Anniversary logo |
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| PLENARY MEETING | | Addendum 13 to Document 45-E | |
|  | | 26 September 2016 | |
|  | | Original: English | |
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| Member States of European Conference of Postal and Telecommunications Administrations (CEPT) | | | |
| Proposed modification of WTSA-12 Resolution 52 - Countering and combating spam | | | |
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| **Abstract:** | Europe proposes amendments to Resolution 52 that recognise that many stakeholders in many countries, particularly in developing countries, are affected by spam. We propose amendments to instruct the Director TSB to work in collaboration with all relevant stakeholders in order to help combat spam, including monitoring the activities of other international organisations in order to identify opportunities for ITU-T to support and raise awareness of such activities. We also propose to invite Member States to work collaboratively with all relevant stakeholders to counter and combat spam. |

Introduction

Europe has reviewed Resolution 52 (Rev. Dubai, 2012).

Europe believes spam is a problem which affects many stakeholders and that in order to counter it effectively we need to work collaboratively together.

Proposal

Europe proposes amendments to Resolution 52 to encourage the ITU-T to work in collaboration with all relevant stakeholders in order to hep combat spam, including monitoring the activities of other international organisations in order to identify opportunities for ITU-T to support and raise awareness of such activities..

MOD EUR/45A13/1

RESOLUTION 52 (REV. HAMMAMET, 2016)

Countering and combating spam

(Florianópolis, 2004; Johannesburg, 2008; Dubai, 2012; Hammamet, 2016)

The World Telecommunication Standardization Assembly (Hammamet, 2016),

recognizing

*a)* relevant provisions of the basic instruments of ITU;

*b)* that the Declaration of Principles of the World Summit on the Information Society (WSIS) states in § 37 that "Spam is a significant and growing problem for users, networks and the Internet as a whole. Spam and cybersecurity should be dealt with at appropriate national and international levels";

*c)* that the WSIS Plan of Action states in § 12 that "Confidence and security are among the main pillars of the information society", and calls for "appropriate action on spam at national and international levels",

recognizing further

*a)* the relevant parts of Resolution 130 (Rev.Busan, 2014) and Resolution 174 (Rev. Busan, 2014) of the Plenipotentiary Conference;

*b)* the report of the chairman of the two ITU WSIS thematic meetings on countering and combating spam, which advocated a comprehensive approach to combating spam, namely:

i) strong legislation

ii) the development of technical measures

iii) the establishment of industry partnerships to accelerate the studies

iv) education

v) international cooperation,

considering

*a)* that exchanging e-mails and other telecommunications over the Internet has become one of the main means of communication between people around the world;

*b)* that there are currently a variety of definitions for the term “spam”;

*c)* that spam has become a widespread problem causing potential loss of revenue to Internet service providers, telecommunication operators, mobile telecommunication operators and business users;

*d)* that countering spam by technical means burdens affected entities, including network operators and service providers, as well as users who unwillingly receive such spam, with significant investments in networks, facilities, terminal equipments and applications;

*e)* that spam creates problems of information and telecommunication network security, and is increasingly being used as a vehicle for phishing and spreading viruses, worms, spyware and other forms of malware, etc.;

*f)* that spamming is used for criminal, fraudulent or deceptive activities;

*g)* that spam is a global problem that requires international cooperation in order to find solutions;

*h)* that spam is a problem which affects many stakeholders and that all of them need to work collaboratively together in order to address it;

*i)* that addressing the issue of spam is a matter of urgency;

*j)* that stakeholders in many countries, in particular in developing countries[[1]](#footnote-1)1, need help when it comes to countering spam;

*k)* that relevant Recommendations of the ITU Telecommunication Standardization Sector (ITU‑T) and relevant information from other international bodies are available which could provide guidance for future development in this area, particularly with regard to lessons learned;

*l)* that technical measures to counter spam represent one of the approaches mentioned in *recognizing further* *b)* above;

*m)* that collaboration between the ITU and other standards bodies further strengthens the ability to combat spam by technical measures,

noting

the important technical work carried out to date in ITU-T Study Group 17, and in particular Recommendation ITU‑T X.1231 and the Recommendations ITU-T X.1240 series,

resolves to instruct the relevant study groups

1 to continue to support ongoing work, in particular in Study Group 17, related to countering spam (e.g. e-mail) and to accelerate their work on spam in order to address existing and future threats within the remit and expertise of ITU‑T, as appropriate;

2 to continue collaboration with ITU-D and with the relevant organizations (e.g. the Internet Engineering Task Force (IETF)), in order to continue developing, as a matter of urgency, technical Recommendations with a view to exchanging best practices and disseminating information through joint workshops, training sessions, etc.,

further instructs ITU-T Study Group 17

to report regularly to the Telecommunication Standardization Advisory Group on progress under this resolution,

instructs the Director of the Telecommunication Standardization Bureau

1 to provide all necessary assistance with a view to expediting such efforts, working collaboratively with relevant stakeholders;

2 to initiate a study – including sending a questionnaire to the ITU membership –indicating the volume, types (e.g. e-mail spam, SMS spam, spam in IP-based multimedia applications) and features (e.g. different major routes and sources) of spam traffic, in order to help Member States and relevant operating agencies identify such routes, sources and volumes and estimate the amount of investment in facilities and other technical means to counter and combat such spam, taking into account work that has already been carried out;

3 to continue to cooperate with the Secretary-General's initiative on cybersecurity and with the Telecommunication Development Bureau in relation to any item concerning cybersecurity under Resolution 45 (Rev. Dubai, 2014) of the World Telecommunication Development Conference, and to ensure coordination among these different activities;

4 to monitor the efforts of other international organisations and other stakeholders to combat and counter spam, with a view to identifying opportunities for ITU-T to support and raise awareness of such activities, as appropriate,

invites Member States, Sector Members and Associates

to contribute to this work,

further invites Member States

1 to take appropriate steps to ensure that appropriate and effective measures are taken within their national and legal frameworks to combat spam and its propagation;

2 to work collaboratively with all relevant stakeholders to counter and combat spam.

1. 1 These include the least developed countries, small island developing states, landlocked developing countries and countries with economies in transition. [↑](#footnote-ref-1)