Council Working Group
on child online protection
Twenty-fourth meeting – 19 January 2026

Revision 1 to
Document CWG-COP-24/INF/10
18 January 2026
English only

Contribution by CNIL

PRESENTATION OF FANTOMAPP

Purpose

To present FantomApp, the CNIL's first app designed to help teenagers protect their data on social media. The FantomApp developed by the CNIL in 2025 was funded by the European Union as part of the programme Citizens, Equality, Rights and Values Programme (CERV). Nine European data protection authorities have expressed interest and supported the project.

Young people themselves were the inspiration for the creation of FantomApp, which was designed to meet the specific requirements they have expressed with regard to the protection of their personal data.FantomApp is about:

- **tools and tutorials** to help them protect their accounts and "clean up" their online presence,
- **advice and content** to help them if they encounter any problems,
- **a free and secure application** that does not collect any data (except for the IP address, which is necessary for the application to function, and the type of device used).

FantomApp is available free of charge from App Store and Google Play and directly from **its web version:** fantomapp.org

Action required

This report is transmitted to the Council Working Group on child online protection **for information**

References

Please see a sample of the screenshots provided below (the complete set will be shared for the meeting)
Presentation by Ms Pascale Raulin-Serrier

FantomApp

Protecting yourself on social media

CNIL.
COMMISSION NATIONALE
INFORMATIQUE & LIBERTÉS

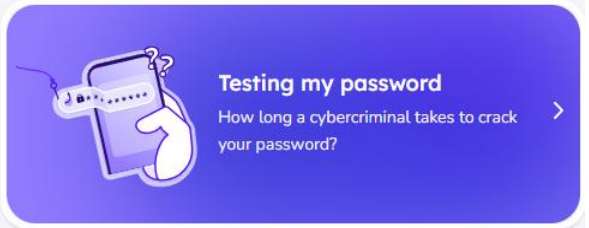
Funded by
the European Union

GET IT ON Google Play

Download on the App Store

Hi 👋 How can we help you?

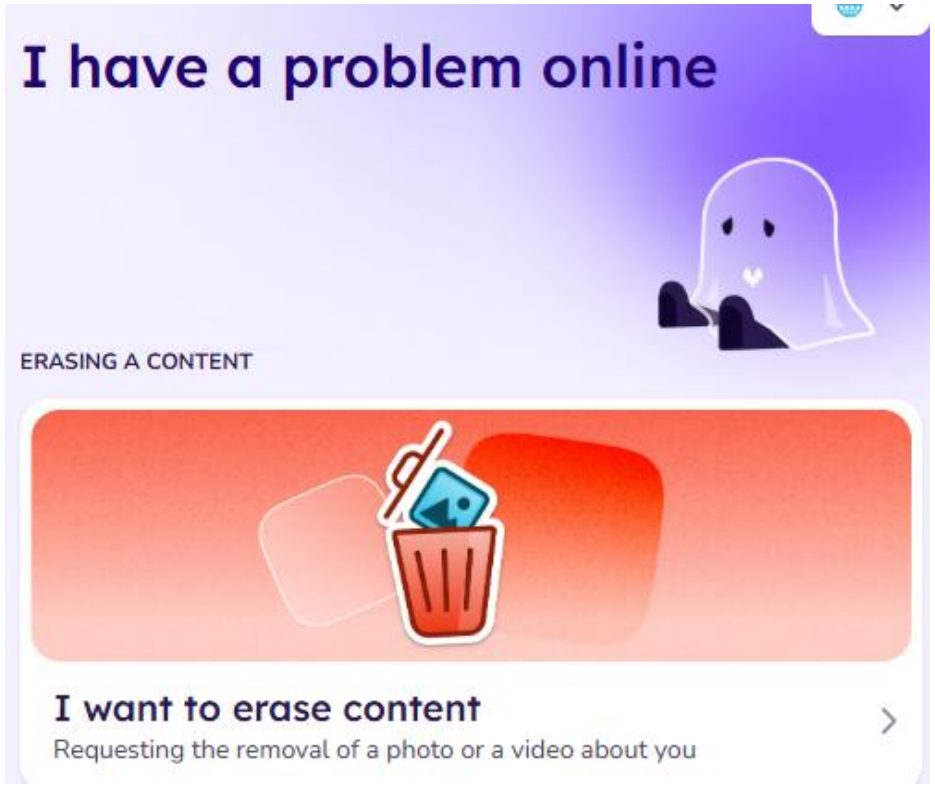
Securing my socials View all

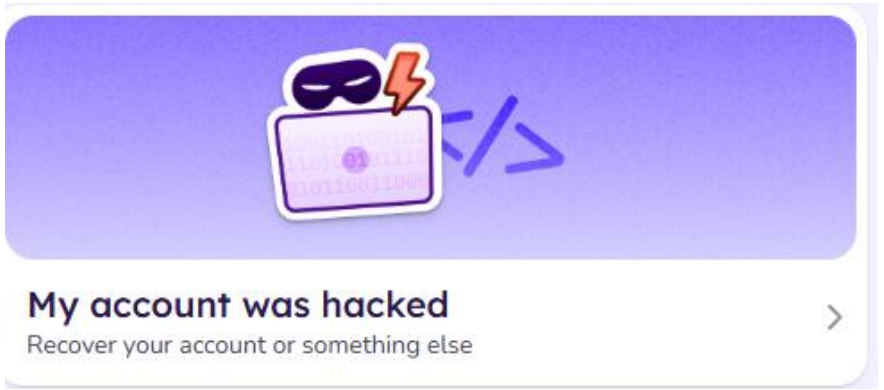


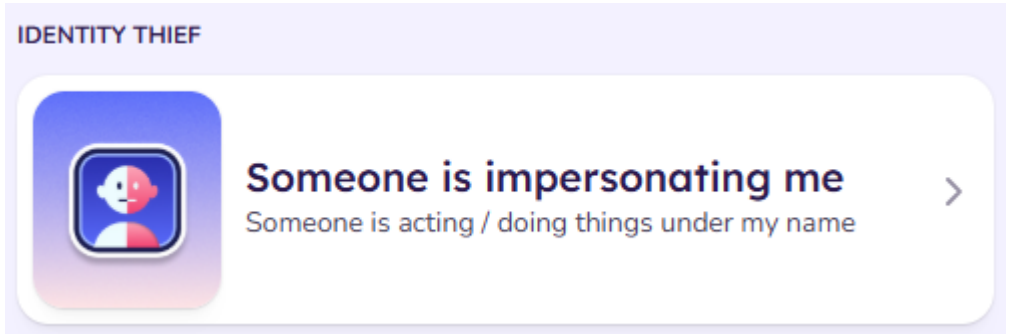
A user-centred methodology

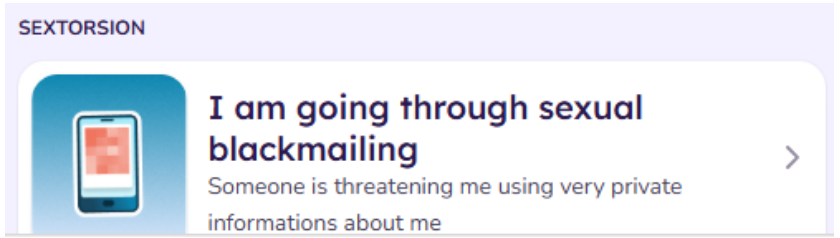
- Interviews and workshops with students
- Validation of initial concepts
- User testing

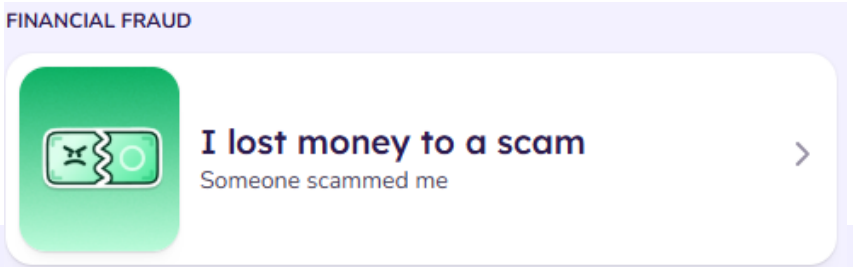
1. Help and resources for online problems

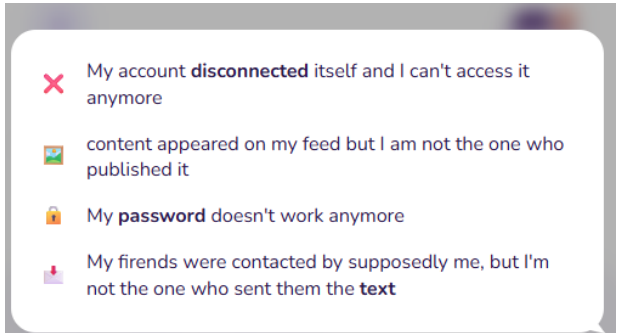












My account was hacked

Your account disconnected itself or content is being published by itself. Maybe it was hacked.

What's your situation?

- ◯ I **still have access** to my account
- ◯ I **no longer have access** to my account

I no longer have access to my account

Contact the social network

Start by contacting the social network to report that your account has been hacked.
➡️ Click on the link for the network you use.

Instagram

Request Instagram support
https://www.instagram.com/hacked/

Snapchat

Submit a request – Snapchat Support
https://help.snapchat.com/hc/en-gb/requests/new

TikTok

Report a problem | TikTok
https://www.tiktok.com/legal/report/feedback?lang=en

Next →

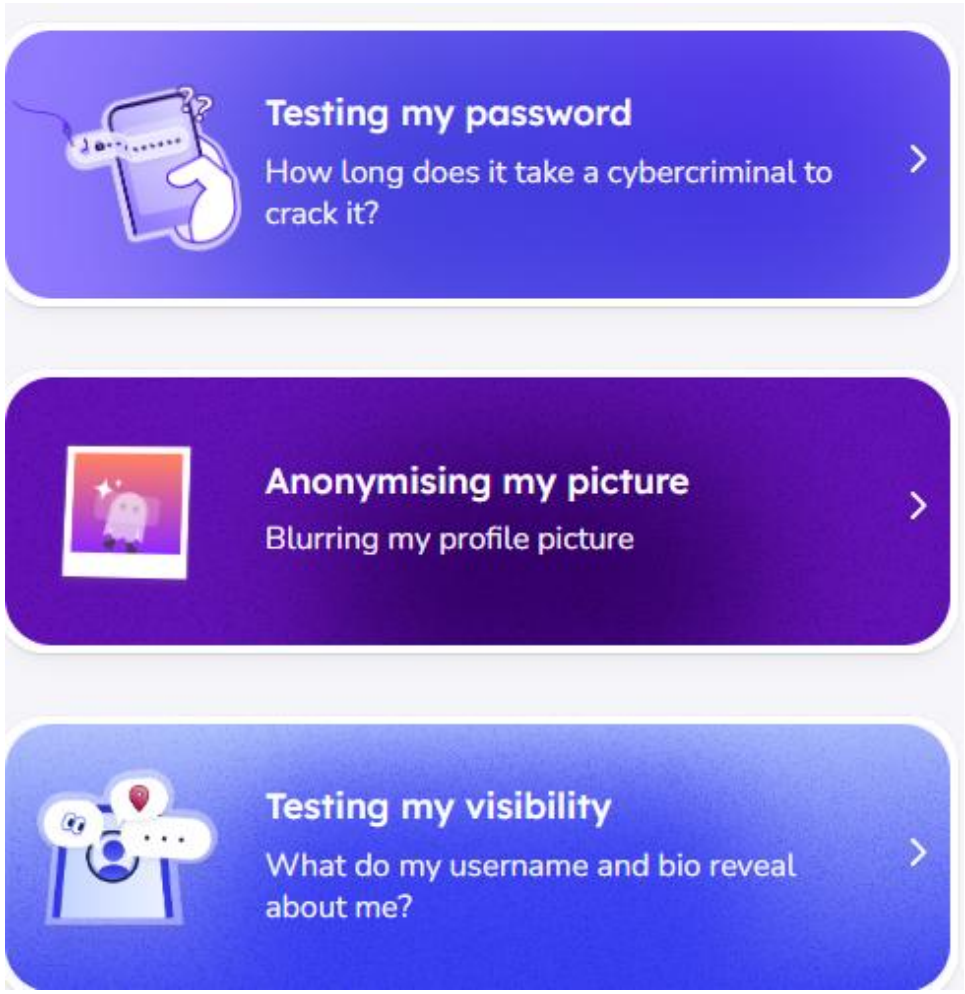
I don't have access to my account anymore

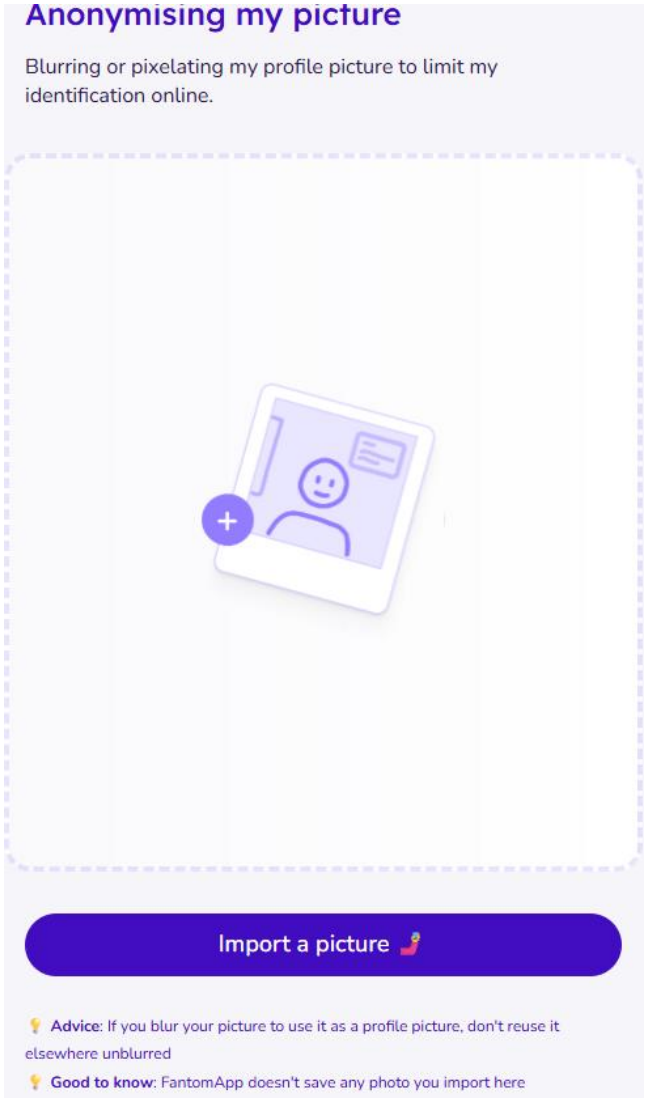
Follow these recommendations

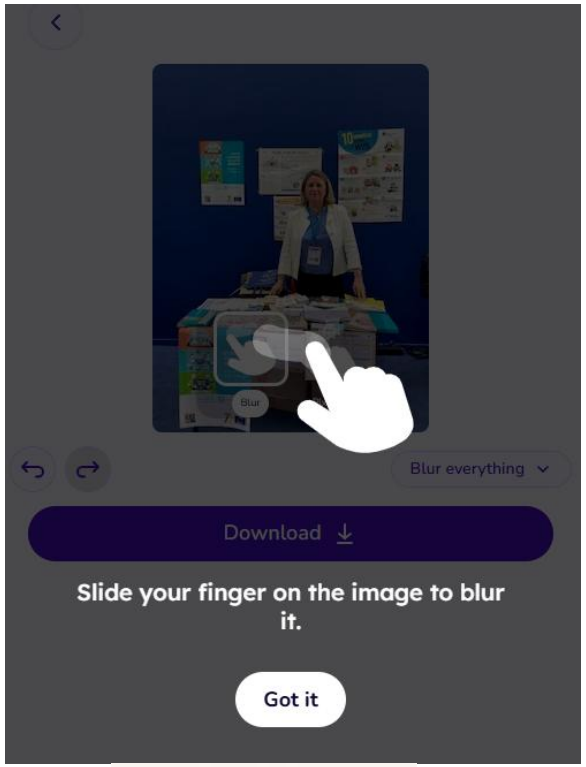
Even if you no longer have access to your account, you can still take action. These steps will help protect yourself and prevent it from happening again.

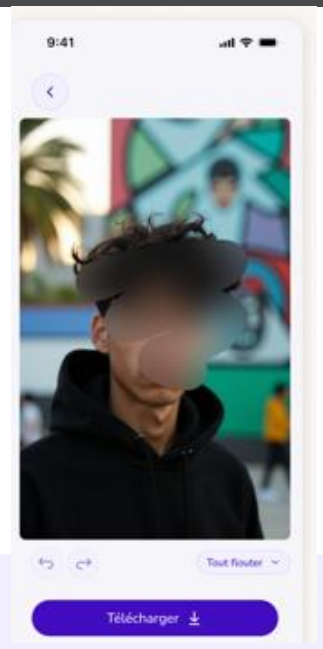
- **Notify your friends and contacts**
  They may receive or have received strange messages
- **Change your other passwords**
  Protect your other accounts
- **Notify your bank**
  Take action if your bank details were on your account
- **Use a password keeper**
  To secure your passwords
- **Never share your passwords**
  It's best to keep them for yourself

2. Tools to strengthen your accounts

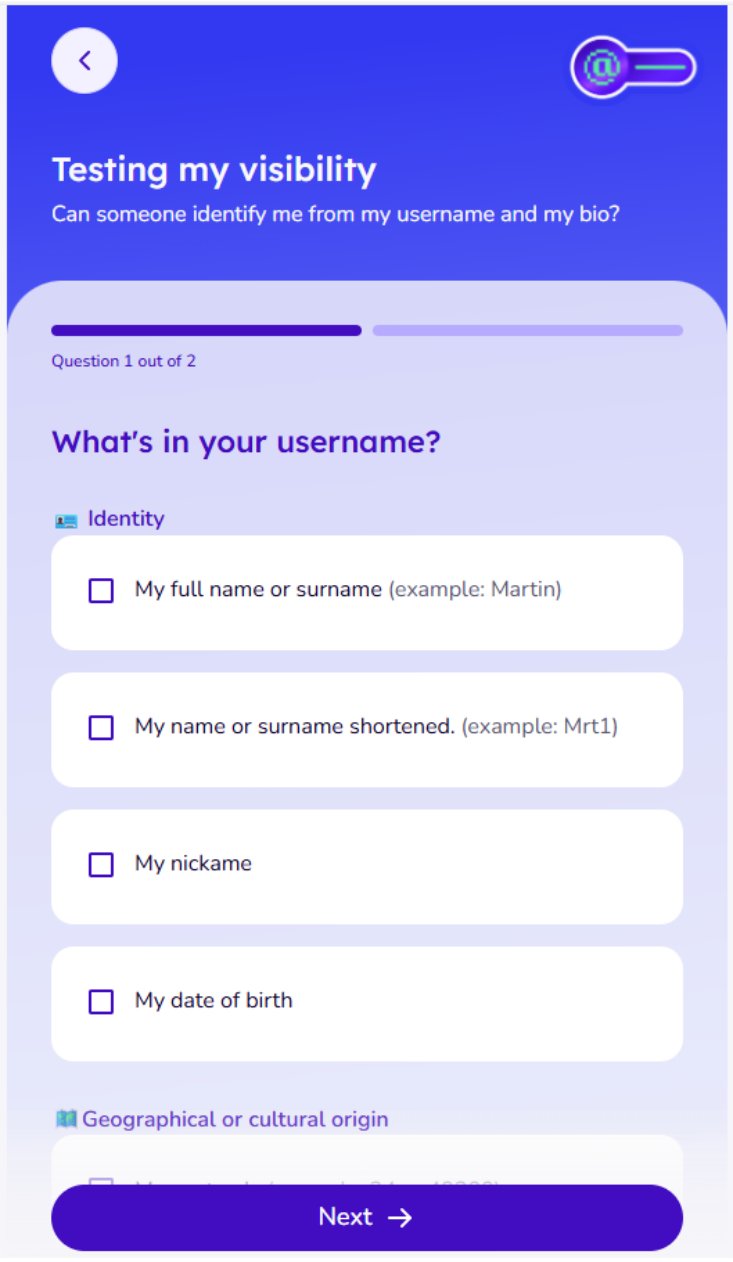


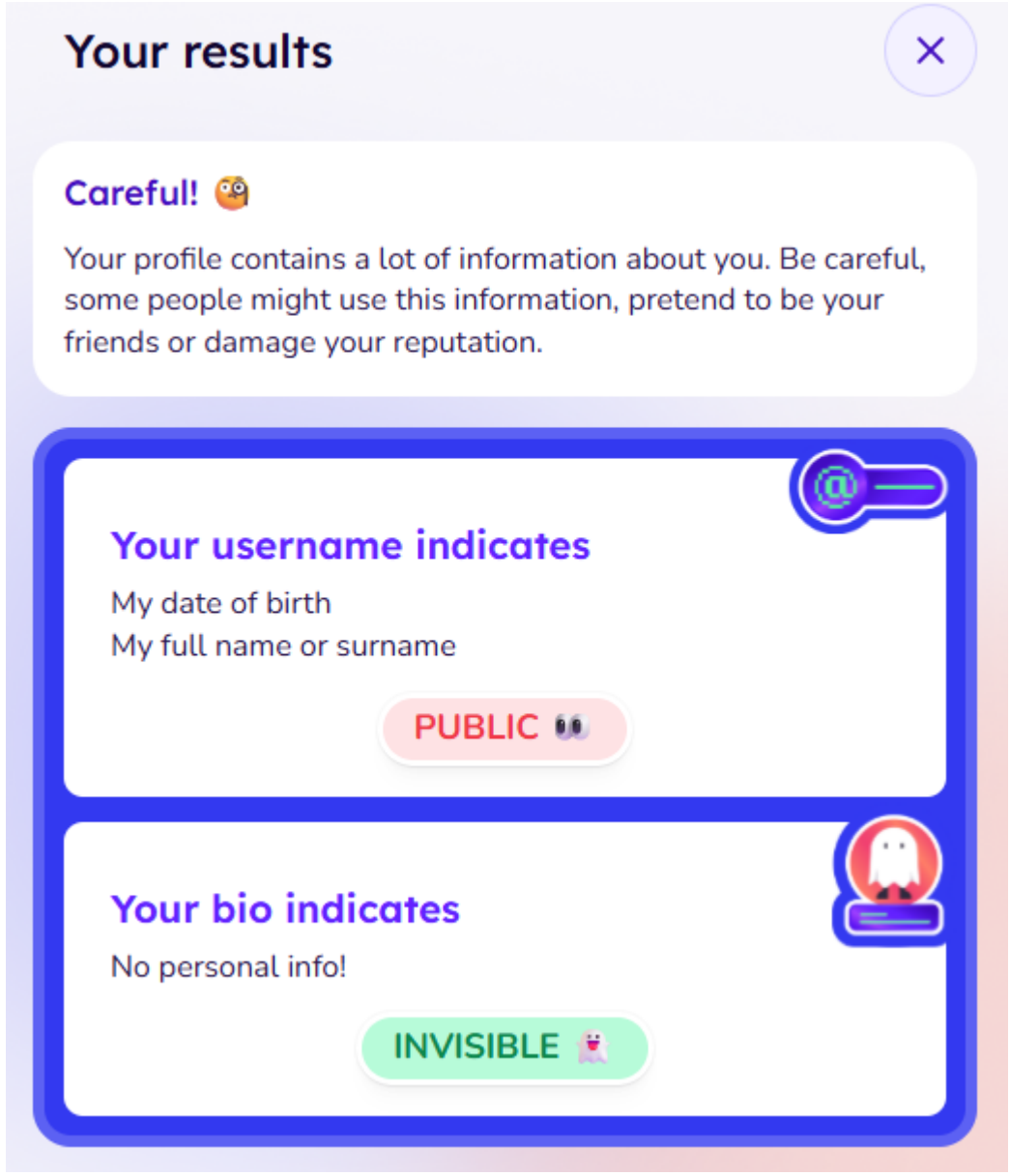


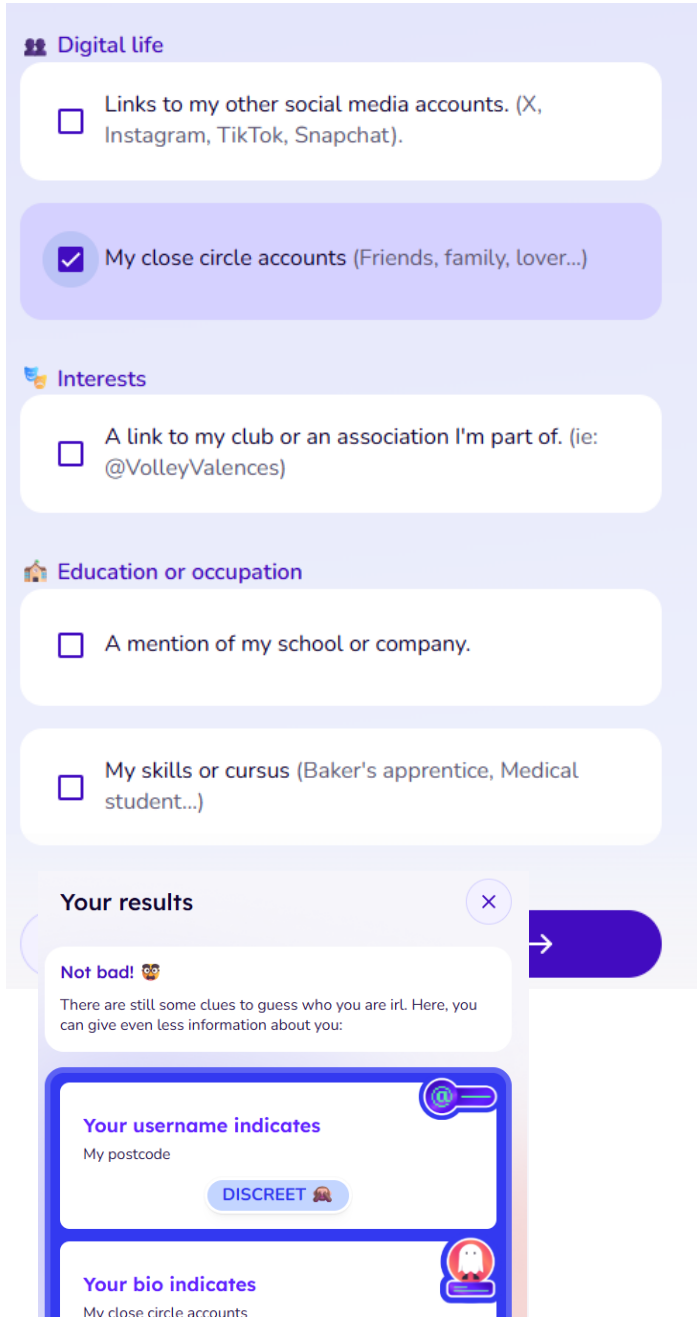




Tools





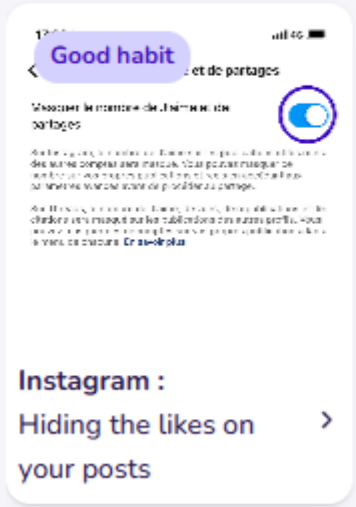


FantomApp

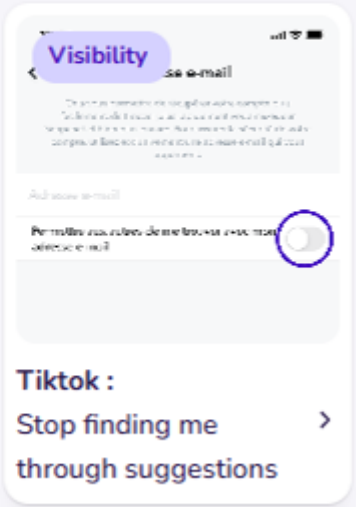
CNIL.

3. Securing myself

Securing myself



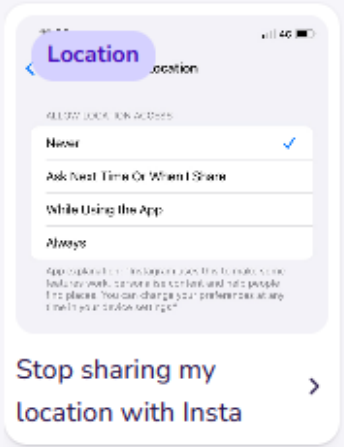
Instagram :
Hiding the likes on your posts



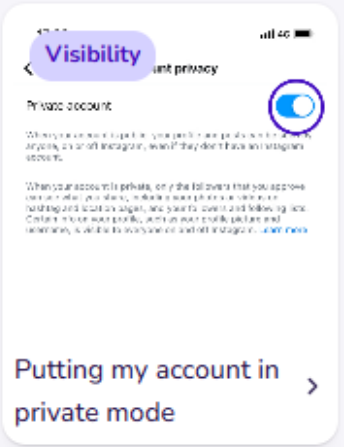
Tiktok :
Stop finding me through suggestions

Stay Safe

Instagram

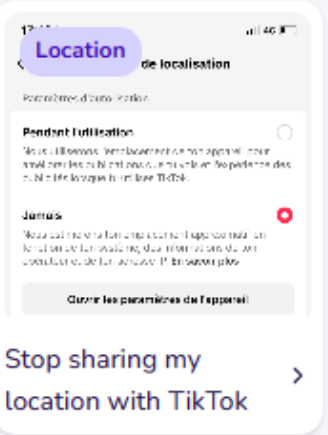


Stop sharing my location with Insta



Putting my account in private mode

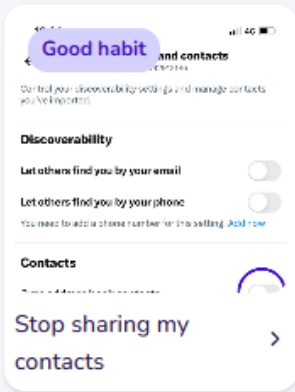
Tiktok



Stop sharing my location with TikTok

X (ex Twitter)

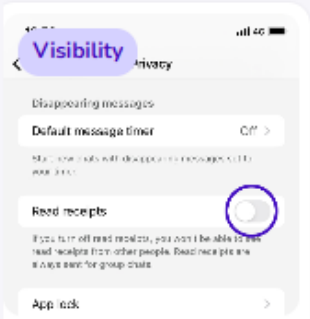
Activate the Two-factor authentication



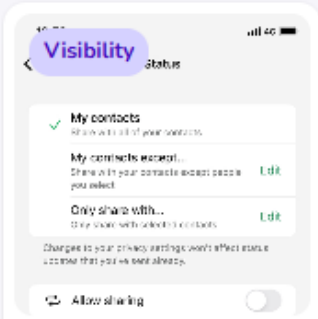
Stop sharing my contacts

WhatsApp

View all



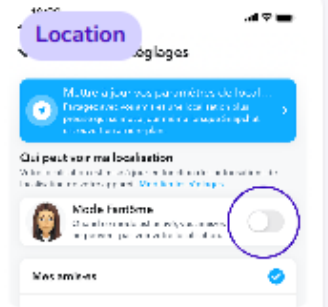
Hide message views



Choose who can see my status

Block unknown accounts

Snapchat



Activating the Ghost mode

Tutorials for setting the correct parameters

For each network (Instagram, TikTok, Snapchat, X, WhatsApp, etc.), access tutorials to find out which settings to enable or disable in order to keep your private life... private:

- *Remove geolocation*
- *Make my account private*
- *Enable two-factor authentication*
- *See who is logged into my account, by location*
- *Determine who can interact with me*
- *Hide sensitive content*
- *Disable contact sharing*
- *Do not allow me to be found in suggestions*
- *Disable the ability to see ‘likes’*
- *Do not allow me to be found using my phone number or email address*
- *Determine who can contact me*
- *Disable the ability to see if I am online*
- *Prevent proprietary AI from reading or exploiting my data*
- *Disable personalised ads*
- *Determine who can add me to a group*
- *Disable archiving of ephemeral posts*

I have rights

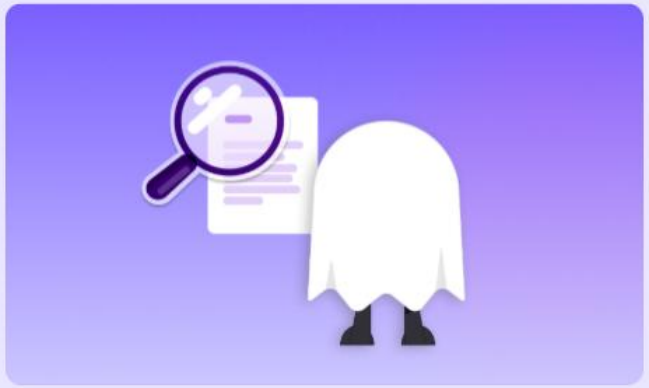
No matter your age, you have rights and particularly the right to protect your personal data and your privacy.

Online, you can decide what can be seen of you, and what the social media do with your information.

🗑️ The right to erasure: Stay incognito

Online, you have the right to request **the erasure and dereferencing** of your data. Concretely, if you want a photo, a video, a text from you, your name, your first name or any other elements of your personal data to be deleted or to no longer appear in search engine queries, you can request it to the relevant sites.

You can address the site or platform directly. If the platform doesn't answer your requesti within 1 month, you can report it to you national Data Protection Authorities and get some help enforcing your rights.



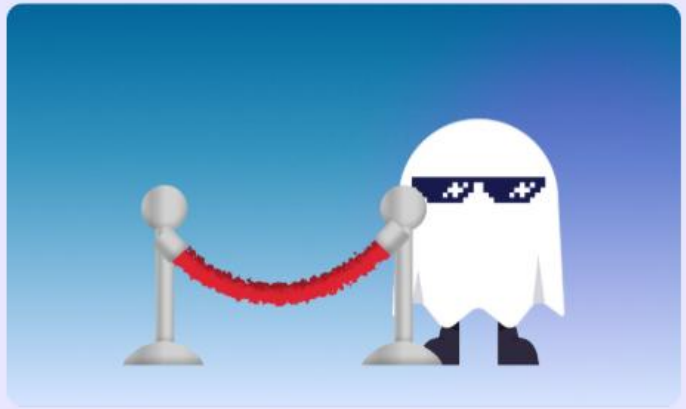
ℹ️ The right to information: who does what with my data

You have the right to know what the sites, games, applications and other platforms do, **want to do or are planning to do with your personal data**.

🧳 The right to portability: where I want, when I want!

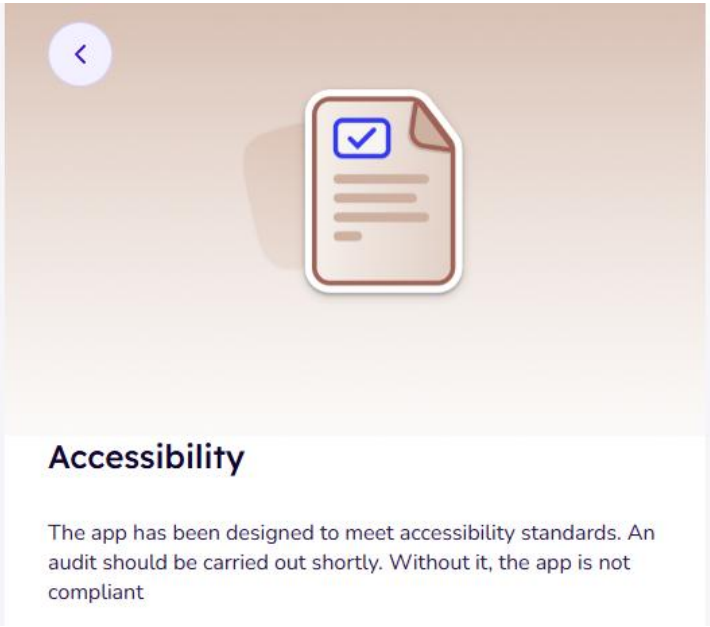
You even have the right to carry **your data and use it elsewhere,** « in mode » « click and collect »! This is data portability.

You retrieve and use them elsewhere, with a competitor, if you want. This applies to your photos, audios or videos, or for your courses on a note-taking application on your computer.



❌ The right to opposition: keep control of your data

You have the right to **oppose to the use of your data** by websites or apps (except in very specific cases foreseen by law).



Partners for European rollout

apdcat
Autoritat Catalana de Protecció de Dades

UODO
URZĄD OCHRONY DANYCH OSOBOWYCH

CNPD

CNPD
COMMISSION NATIONALE POUR LA PROTECTION DES DONNÉES

An Coimisiún um Chosaint Sonraí
Data Protection Commission

Nemzeti Adatvédelmi és Információszabadság Hatóság

HELLENIC DATA PROTECTION AUTHORITY

DATATILSYNET
Ansvarlig anvendelse af borgernes data i et digitaliseret samfund

2025 EUROPEAN YEAR OF DIGITAL CITIZENSHIP EDUCATION
ANNÉE EUROPÉENNE DE L'ÉDUCATION À LA CITOYENNETÉ NUMÉRIQUE

COUNCIL OF EUROPE
CONSEIL DE L'EUROPE

2025 EUROPEAN YEAR OF DIGITAL CITIZENSHIP EDUCATION

The Digital Education Working Group Action : Support parents in digital literacy and promote positive parenting

International WG on Digital Education

CNIL.
COMMISSION NATIONALE INFORMATIQUE & LIBERTÉS

53 %
of French parents have shared content about their children on social networks.

Source : The French Observatory on parenting and digital education (*Observatoire de la parentalité et de l'éducation numérique* (OPEN)-POTLOC, 2023)

COUNCIL OF EUROPE
CONSEIL DE L'EUROPE

CLOSING CONFERENCE "The Way Forward"
Ljubljana, 18-19/11/2025

2025 EUROPEAN YEAR OF DIGITAL CITIZENSHIP EDUCATION

Consider extending the creation of awareness-raising resources to other countries in synergy and for scaling up

https://www.cnil.fr/en/sharing-photos-and-videos-your-child-social-networks-what-risks
https://video.cnil.fr/w/nse2DPvQwNp2ZCpf9kJiJg

https://dataprotection.ie/en/children

CLOSING CONFERENCE "The Way Forward"
Ljubljana, 18-19/11/2025

COUNCIL OF EUROPE
CONSEIL DE L'EUROPE