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|  | **Document CWG-WSIS&SDG-42/INF/1** |
| **5 February 2025** |
| **English only** |
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| Note by the Secretary-General | |
| WSIS PROCESS AND 2030 AGENDA – GDC MATRIX (DRAFT) | |
| **Purpose**  This draft document is a part of the WSIS Process follow-up on the Summit of the Future Outcome Documents.  **Action required**  This report is transmitted to the Council Working Group on WSIS and the SDGs **for information**.  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **References**  [*CWG-WSIS&SDG website*](https://www.itu.int/en/council/cwg-wsis/Pages/default.aspx)*;* [*UNGIS-CompiledMatrixOfLinkages-WSIS-GDC.pdf*](https://www.itu.int/net4/wsis/ungis/Content/upload/gdc/UNGIS-CompiledMatrixOfLinkages-WSIS-GDC.pdf) | |

***WSIS Process follow-up on the Summit of the Future Outcome Documents***

*The recently adopted Summit of the Future Outcome Document comprises a Pact for the Future that includes a Global Digital Compact and a Declaration on Future Generations (*[*A/RES/79/1*](https://www.undocs.org/A/RES/79/1)*). The Pact for the Future highlights that the advances in knowledge, science, technology and innovation could deliver a breakthrough to a better and more sustainable future for all. (para 3). It also reaffirms commitment to the 2030 Agenda for Sustainable development and its SDGs (para 10). The Pact covers a broad range of themes covering: (i) Sustainable development and financing for development; (ii) International peace and security; (iii) Science, technology and innovation and digital cooperation; (iv) Youth and future generations; and (v) Transforming global governance.*

***The WSIS Process****: The UN General Assembly* [*Resolution 56/183*](https://www.itu.int/net/wsis/docs/background/resolutions/56_183_unga_2002.pdf) *(21 December 2001) endorsed the holding of the* ***World Summit on the Information Society (WSIS)*** *in two phases. The first phase took place in Geneva from 10 to 12 December 2003 and the second phase took place in Tunis, from 16 to 18 November 2005.The objective of the first phase was to develop and foster a clear statement of political will and take concrete steps to establish the foundations for an Information Society for all, reflecting all the different interests at stake*[*.*](https://www.itu.int/net/wsis/documents/doc_multi.asp?lang=en&id=1161%7C1160)[*Geneva Declaration of Principles and Geneva Plan of Action*](https://www.itu.int/net/wsis/documents/doc_multi.asp?lang=en&id=1161%7C1160) *were adopted on 12 December 2003. The objective of the second phase was to put Geneva's Plan of Action into motion as well as to find solutions and reach agreements in the fields of Internet governance, financing mechanisms, and follow-up and implementation of the Geneva and Tunis documents*[*.*](https://www.itu.int/net/wsis/documents/doc_multi.asp?lang=en&id=2266%7C2267)[*Tunis Commitment and Tunis*](https://www.itu.int/net/wsis/documents/doc_multi.asp?lang=en&id=2266%7C2267)[*Agenda for the Information Society*](https://www.itu.int/net/wsis/documents/doc_multi.asp?lang=en&id=2266%7C2267) *were adopted on 18 November 2005.*

*Member States and all stakeholders have recognized the dynamic evolution of the WSIS as a proven and continually evolving process that addresses the impact of new technologies and expand digital cooperation across various platforms, including the WSIS Forum and Internet Governance Forum (IGF) and its intersessional workstreams such as the one on new emerging tech.*

*The WSIS Process and its elements like the WSIS Action Lines, United Nations Group on Information Society (UNGIS), WSIS Forum, IGF, etc. provide an existing framework for implementing the commitment of the Pact towards leveraging science, technology, and innovation for the benefit of people and the planet, focusing on enhancing capacities in developing countries. These efforts will ensure that these advancements promote human rights and improve gender equality, positively impacting the lives of women and girls. They also aim to respect and integrate Indigenous and traditional knowledge. Additionally, they support international cooperation in science, technology, and innovation to create a more equitable and sustainable future for all.*

*The WSIS Process and the Pact of the Future share several key similarities:*

1. ***Focus on Inclusivity****: Both emphasize the importance of creating an inclusive society where all individuals, regardless of their background, have access to technology and its benefits.*
2. ***Addressing the Digital Divide****: Both initiatives aim to bridge the gap between developed and developing countries regarding access to information and communication technologies (ICTs).*
3. ***Promotion of International Cooperation****: Both documents highlight the need for collaboration among governments, private sectors, and civil society to harness technology for sustainable development.*
4. ***Sustainable Development Goals (SDGs)****: They both align with the overarching goals of the 2030 Agenda for Sustainable Development, recognizing the role of technology in achieving these goals.*
5. ***Capacity Building****: Both initiatives stress the importance of strengthening the capacities of countries, particularly developing ones, to effectively utilize technology and innovation.*
6. ***Human Rights Consideration****: Both documents advocate for the protection and promotion of human rights in the context of technology, ensuring that advancements do not exacerbate existing inequalities.*
7. ***Innovation and Knowledge Sharing****: They emphasize the need for fostering innovation and the sharing of knowledge and best practices among countries to enhance technological development.*
8. ***Ethical and Sustainable Use of Technology****: Both underscore the importance of ensuring that science, technology, and innovation are used ethically, sustainably and responsibly to benefit all.*

*These similarities reflect a unified vision for leveraging technology to foster sustainable development and create a more equitable world*

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| ***WSIS Process and 2030 Agenda – GDC Matrix*** | | | |
| ***Objectives***  ***(texts extracted from GDC)*** | ***SDG***  ***(extracted from GDC)*** | ***WSIS Action Lines*** | ***Existing WSIS structures, mechanisms and***  ***supporting activities*** |
| ***Objective 1: Close all digital divides and accelerate progress across the Sustainable Development Goals*** | *All SDGs* | *All 18 WSIS Action Lines* | *Partnership on Measuring ICT for Development, UNGIS, WSIS Forum, IGF, WSIS Action Line facilitation, WSIS and SDG Matrix, WSIS Stocktaking,*  *WSIS Prizes* |
| *Connectivity* | | | |
| *(a) Develop and strengthen targets, indicators and metrics for universal meaningful and affordable connectivity, building on existing work, and integrate these into international, regional and national development strategies* | *SDG 9* | *WSIS Action Lines C1 C2, C3, C5, C6, C7:E-government, C7:E employment, C11 , C7 E- Agriculture* | * *Partnership on Measuring ICT for Development* * *World Telecommunication Indicators Summit* * *ICT Development Index (IDI)* * *ITU DataHub* * *UMC - Universal and Meaningful Connectivity*   *project*   * *UNGIS* * *WSIS Forum* * *WSIS Action Line facilitation* * *WSIS and SDG Matrix* * *IGF* * *ITU statistics* * *WTIS - World Telecommunication/ICT*   *Indicators Symposium*   * *ITU/UNESCO Broadband Commission* * *Arab Digital Agenda 2023-2033 (ESCWA)* * *Digital Agenda for Latin America and the Caribbean (ECLAC)* |

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|  |  |  | * *Digital Development Indicators Observatory (ESCWA)* * *Digital Development Observatory (ECLAC)* * *UNDP Inclusive Whole-of-Society Digital*   *Transformation Framework*   * *UNDP Digital Readiness Assessment* * *UNDP Digital Development Compass* * *FAO-ITU e-agriculture strategy guide* |
| *b) Develop innovative and blended financing mechanisms and incentives, including in collaboration with Governments, multilateral development banks, relevant international organizations and the private sector, to connect the remaining 2.6 billion people to the Internet and to improve the quality and affordability of connectivity. We will aim for entry-level broadband subscription costs that are accessible to the widest section of the population* | *SDGs 1 and 9;* | *WSIS Action Line C1, C2, C3, C4, C5, C6, C7:E-business, C11 , C7 E-*  *Agriculture* | * *ITU/ UNESCO Broadband Commission* * *WSIS Forum* * *The Arab High-Level Forum on WSIS and 2030 Agenda (ESCWA, ITU, UNESCO, UNDESA*   *et al)*   * *Global Symposium for Regulators* * *Digital Regulation Platform and Training* * *eTrade for All global partnership* * *WSIS Action Line facilitation* * *WSIS and SDG Matrix* * *Digital Infrastructure Investment initiative* * *High Impact Initiative on DPI* * *UNJSPF adoption of the principles for*   *responsible investment* |

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| *(c) Invest in and deploy resilient digital* | *SDGs 9 and 11* | *WSIS Action Lines C1, C2, C3, C5,*  *C6, C7:E-government, C7: E-* | * *ITU World Radiocommunication Conference* * *WTDC - World Telecommunication* |
| *infrastructure, including satellites and local*  *network initiatives, that provide safe and secure network coverage to all areas, including rural, remote and “hard-to-reach” areas, and promote equitable access to satellite orbits, taking into account the needs of developing countries. We will aim for universal access at affordable rates and at sufficient speeds as well as reliability to* |  | *learning; C7: E-environment, C11,*  *C7 E-Agriculture* | *Development Conferences*   * *WTSA - World Telecommunication Standardization Assembly* * *WSIS Forum* * *The Arab High-Level Forum on WSIS and 2030 Agenda (ESCWA, ITU, UNESCO, UNDESA et al)* * *WSIS Action Line facilitation* * *WSIS and SDG Matrix* * *WTPF - World Telecommunication/ICT Policy* |
| *enable meaningful use of the Internet* |  |  | *Forum*   * *Standards, policy, regulatory work on* |
|  |  |  | *resilience (terrestrial, subsea & space)*   * *ITU-R: satellite orbital slots allocation* * *Space sustainability* * *Digital Infrastructure Investment Initiative* |
|  |  |  | *Submarine Cable Resilience Advisory Body*   * *UPU Connect.post (*[*https://connect.post/*](https://connect.post/)*)* * *ITC: Trade related policy and regulatory* |
|  |  |  | *advice of relevance to telecommunications* |
|  |  |  | *sector governance (in line with the WTO* |
|  |  |  | *Reference Paper on Basic* |
|  |  |  | *Telecommunications and its Expansion)* |

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|  |  |  | * *ITC: Advice in negotiations on digital trade- related rules on Submarine cable systems [governance]* * *Paciﬁc Islands Internet Exchange*   *Incorporated (ESCAP)* |
| *(d) Map and connect all schools and hospitals to the Internet, building on the Giga initiative of the International Telecommunication Union and the United Nations Children’s Fund, and enhance telemedicine services and capabilities* | *SDGs 3 and 4* | *WSIS Action Lines C1, C2, C3, C4, C7:E-health, E-Learning, C11, C7 E-Agriculture* | * *GIGA* * *WSIS Forum* * *WSIS Action Line facilitation,* * [*UNODC-WHO Informal Scientiﬁc Network*](https://www.unodc.org/documents/drug-prevention-and-treatment/UNODC_WHO_Informal_Scientific_Network_Statement_2021.pdf)[*Statement 2021 Recommendations on*](https://www.unodc.org/documents/drug-prevention-and-treatment/UNODC_WHO_Informal_Scientific_Network_Statement_2021.pdf)[*Prevention, Treatment, and Care of Substance*](https://www.unodc.org/documents/drug-prevention-and-treatment/UNODC_WHO_Informal_Scientific_Network_Statement_2021.pdf)[*Use Disorders in Times of COVID-19:*](https://www.unodc.org/documents/drug-prevention-and-treatment/UNODC_WHO_Informal_Scientific_Network_Statement_2021.pdf) *to increase access to drug use disorder treatment services through technology* * *UPU Connect.post (*[*https://connect.post/*](https://connect.post/)*)* |
| *(e) Promote sustainability across the life cycle of digital technologies, including context- specific measures to increase resource efficiency and to conserve and sustainably use natural resources and that aim to ensure that digital infrastructure and equipment are sustainably* | *SDGs 1, 4, 6, 7, 8, 11,*  *12, 13 and 14;* | *WSIS Action Lines C1, C2, C3, C6, C7:E-environment, C7:E-business, C11 , C7 E-Agriculture* | * *WSIS Forum* * *The Arab High-Level Forum on WSIS and 2030 Agenda (ESCWA, ITU, UNESCO, UNDESA et al)* * *IGF* * *WSIS Action Line facilitation* * *ITU Green Digital Action initiative* |

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| *designed to address environmental challenges in the context of sustainable development and efforts to eradicate poverty* |  |  | * *WSIS and SDG Matrix* * *Space Sustainability Forum* * *WTPF - World Telecommunication/ICT Policy*   *Forum*   * *E-waste work* * *EQUALS* * *UNCTAD E-Commerce and Digital Economy Programme* * *Coalition for Digital Environmental*   *Sustainability (CODES) and UNDP work*   * *UNDP digital x climate, nature, e-waste work* * *UNDP AI Hub for Sustainable Development and its green compute focus* * *UNEP Work Programme on Digital*   *Transformation*   * *FAO Global Network of Digital Agriculture*   *Innovation Hubs*   * *WIPO GREEN* * *UNJSPF Participation in the “Blockchain for Sustainable Future” initiative (BC100+)* |
| *(f) Include the needs of people in vulnerable situations and those in underserved, rural and remote areas in the development and* | *SDGs 10 and 11* | *WSIS Action Lines C1, C2, C3,C4,C5,C6, C8, C7: E-enviroment, C11 , C7 E-Agriculture, C7 E-*  *health, C10 cultural* | * *ITU Digital Inclusion projects and activities (women and girls, youth, persons with disabilities, indigenous communities)* |

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| *implementation of national and local digital connectivity strategies* |  | *diversity/local and urban communities* | * *WTDC - World Telecommunication Development Conferences related work programmes* * *Broadband Commission* * *WSIS action lines* * *WTPF - World Telecommunication/ICT Policy*   *Forum*   * *UNODC* [*Prevention*](https://www.unodc.org/documents/17-01904_Rural_treatment_ebook.pdf) *of Drug Use and Treatment of Drug Use Disorders in Rural Settings* * *UNDP digital inclusion projects like UNDP Kazakhstan Digital Family Card or CoWIN* * *FAO Global Network of Digital Agriculture*   *Innovation Hubs*   * *WIPO TISC network* * *WIPO Access to Research for Development*   *and Innovation (ARDI) program*   * *WIPO Access to Specialized Patent*   *Information (ASPI) program*   * *UNJSPF deployment of Kiosks supporting access and use of the digital identity solution for the conduct of proof-of-life of retirees and beneﬁciaries* * *UPU Connect.post (*[*https://connect.post/*](https://connect.post/)*)* |

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|  |  |  | * *ITC: Trade Roadmaps and Strategies focused on youth, women and vulnerable communities* * *ITC: Policy advice related to the negotiations of digital Inclusion provisions in the digital trade / economy agreements and FTA chapters* |
| *(g) Mainstream a gender perspective in digital connectivity strategies to address structural and systematic barriers to meaningful, safe and affordable digital connectivity for all women and girls* | *SDG 5* | *18 WSIS Action Lines* | * *WSIS Gender Trendsetters, WSIS Gender initiatives,* * *WSIS Forum* * *IGF* * *WSIS Action Line Facilitation* * *WSIS Action Lines/ Beijing +30 Matrix* * *UNWOMEN work on Digital, Generation*   *Equality*   * *Girls in ICT, Equals, Community of Practice of*   *Women in the Digital Economy*   * *AI Skills for Girls, Digital Skills* * *FAO Global Network of Digital Agriculture*   *Innovation Hubs*   * *FAO-IAFN Women’s Accelerator Mentorship Programme* |

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|  |  |  | * *WIPO methodology: Guidelines for producing*   *gender analysis from innovation and IP data*   * *UNU gender mainstreaming programme*   *(internal) and across all initiatives*   * *ITC: Policy advice related to the negotiations of digital Inclusion provisions in the digital trade / economy agreements and FTA chapters* |
| *Digital literacy, skills and capacities* | | | |
| *(a) Establish and support national digital skills strategies, adapt teacher training and education curricula and provide for adult training programmes for the digital age. Our aim is maximum coverage of basic digital skills for as many as possible, while also advancing intermediate or advanced digital skills* | *SDGs 4*  *and 5* | *WSIS Action C1 C2, C3, C4, C6, C7*  *E-learning, C7 E-Government, C7: E-employment, C11* | * *WSIS Forum* * *IGF* * *WSIS Action Line facilitation, WSIS and SDG*   *Matrix*   * *ITU Digital Skills Toolkit, ILO-ITU Digital Skills Campaign* * *ITU Digital Skills Assessment Guidebook* * *EQUALS* * *ITU academy- partnerships* * *Digital Skills Trainings, Digital Transformation*   *Centers* |

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|  |  |  | * *UNDP BRICKS for Digital Development global programme (Building Resilient, Inclusive Capacities, Knowledge and Skills)* * *UNDP Data to Policy Navigator and training* * *Joint ITU-UNDP programme on Cyber Development and Capacity-Building to Build Safe, Inclusive and Resilient Digital Ecosystems* * *WIPO Academy* * *WIPO: Videogame development: A quest for IP and on practical level IP Management Clinics on ecommerce* |
| *(b) Increase the availability, accessibility and affordability of digital technology platforms, services, software and educational curricula in diverse languages and formats, as well as accessible user interfaces for persons with disabilities* | *SDGs 4*  *and 10* | *WSIS Action Lines C1, C2, C3, C4, C6, C7 Elearning, C7 E-business, C8, C11, C7 E-Agriculture* | * [*Convention on the Rights of Persons with*](https://legal.un.org/avl/ha/crpd/crpd.html)[*Disabilities (CRPD)*](https://legal.un.org/avl/ha/crpd/crpd.html) *and web accessibility recommendations*[*i*](#_bookmark0) * *ITU Academy, ITU Academy Training Centres,*   *Digital Transformation Center Initiative*   * *WSIS Forum* * *IGF* * *WSIS Action Line facilitation* * *WSIS and SDG Matrix* * *Digital Skills Trainings* |

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|  |  |  | * *AI Skills CoalitionUNCTAD E-Commerce and Digital Economy Programme* * *UNDP web accessibility work like in UNDP Ukraine* * *UNDP* [*Local Language Partnerships*](https://www.undp.org/digital/ai/local-language-partnerships)[*Accelerator*](https://www.undp.org/digital/ai/local-language-partnerships)[*Local Language Partnerships*](https://www.undp.org/digital/ai/local-language-partnerships)[*Accelerator*](https://www.undp.org/digital/ai/local-language-partnerships) * *FAO e-learning Academy* * *FAO Global Network of Digital Agriculture*   *Innovation Hubs*   * *FAO Geospatial Hand in Hand Platform* * *WIPO TISC network* * *ASPI and ARDI programs* * *Accessible Books Consortium (ABC)* * *WIPO IP Oﬃce Suite: the Industrial Property Administration System IPAS, WIPO File, WIPO Publish.* * *UNJSPF Digital Identity solution for Proof-of- Life of retirees and beneﬁciaries* * *UNU-EGOV usability and service design standard (incl accept criteria, WCAG AA) governance and compliance project (2024-*   *2025)* |

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|  |  |  | * *ITC:* [*ITC SME Trade Academy*](https://learning.intracen.org/) * *ITC: Support in establishment of rules and regulations addressing market access liberalization for ICT Goods; Extension of the Moratorium on Customs Duties on Electronic Transmissions; Non-Discrimination of Digital Products* |
| *(c) Target and tailor capacity-building for women and girls, children and youth, as well as older persons, persons with disabilities, migrants, refugees and internally displaced persons, Indigenous Peoples and those in vulnerable situations, and ensure their meaningful engagement in the design and implementation of programmes* | *SDGs 5 and 10* | *WSIS Action Lines C2, C4, C4, C6, C7 Elearning, C7:E-employment, E-environment C8 , C7 E- Agriculture* | * *WSIS Special Initiatives on ICTs and Older*   *Persons (ITU/ WHO)*   * *ITU Digital Inclusion projects and activities (women and girls, youth, persons with disabilities, indigenous communities)* * *Digital Transformation Centre Initiative* * *ITU-ILO Digital Skills Campaign, Digital Skills Trainings* * *ITU Academy* * *COP* * *AI Skills Coalition* * *WSIS Forum* * *IGF* * *WSIS Action Line Facilitation* |

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|  |  |  | * *UNDP BRICKS for Digital Development global programme (Building Resilient, Inclusive Capacities, Knowledge and Skills)* * *UNDP country oﬃce digital skills initiatives*   *like in Rwanda*   * *WIPO Academy* * *Accessible Books Consortium (ABC)* * *WIPO Women Entrepreneurs Program* * *FAO Global Network of Digital Agriculture*   *Innovation Hubs*   * *FAO Global Agrilnno Challenge* * *UNJSPF Digital Identity solution for Proof-of- Life of retirees and beneﬁciaries* * *ITC* [*SME Trade Academy*](https://learning.intracen.org/) * *ITC* [*SheTrades*](https://www.shetrades.com/) *initiatives and related projects*   */platforms*   * *ITC Youth & Trade Programme, particularly*   *through the Ye! Community*   * *ITC Refugees & Trade Programme* * *WTO|ITC* [*Women Exporters in the Digital*](https://www.intracen.org/our-work/partnerships/women-exporters-in-the-digital-economy-weide-fund)[*Economy (WEIDE) Fund*](https://www.intracen.org/our-work/partnerships/women-exporters-in-the-digital-economy-weide-fund) * *ITC: Policy advice related to the negotiations*   *of digital Inclusion provisions in the digital* |

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|  |  |  | *trade / economy agreements and FTA chapters* |
| *(d) Develop and undertake national digital inclusion surveys with data disaggregated by income, sex, age, race, ethnicity, migration status, disability and geographical location and other characteristics relevant in national contexts, to identify learning gaps and inform priorities in specific contexts* | *SDGs 5 and 10* | *WSIS Action Lines C2, C3, C4, C6, C7 Elearning, C8* | * *ITU Digital Skills Assessment Guidebook* * *Partnership on Measuring ICT for Development* * *WSIS Forum* * *WSIS Action Line Facilitation* * *ITU statistics* * *WTIS - World Telecommunication/ICT*   *Indicators Symposium*   * *Broadband Commission* * *Digital Development Observatory (ECLAC)* * *Arab Digital Development Report (Periodical) (ESCWA)* * *National Digital Development Reviews*   *Guiding Manual*   * *Digital Development Measurement and Monitoring Model (DD-MMM)* * *UNDP Digital Readiness Assessment* * *UNDP Digital Development Compass* |

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|  |  |  | * *UNU and partner analysis and*   *recommendations*[*ii*](#_bookmark1) |
| *(e) Prioritize and set targets for the development of digital competencies of public officials and institutions to enact, develop and implement strategies and policies for inclusive, secure and user-centred digital public services, including the development of skills and capacity to ensure the safe, secure and resilient functioning of digital systems, networks and data* | *SDG 16* | *WSIS Action Lines C2, C3, C4, C6, C7 Elearning, C7: E-employment, C7 E-Government C8 , C7 E- Agriculture* | * *WSIS Forum* * *WSIS Action Line Facilitation* * *ITU Statistics* * *WTIS - World Telecommunication/ICT*   *Indicators Symposium*   * *Broadband Commission* * *Govstack Global Initiative* * *ITU Digital Skills Forum* * *ITU Project Capacity Development for Digital*   *Transformation*   * *ITU Academy, ITU Academy Training Centers, ITU Digital Skills Toolkit* * *UNDP country work to help develop digital competency frameworks like in Ukraine* * *UNDP BRICKS for Digital Development global programme (Building Resilient, Inclusive Capacities, Knowledge and Skills)* * *UNDP Data to Policy Navigator and training* |

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|  |  |  | * *FAO Global Network of Digital Agriculture*   *Innovation Hubs*   * *WIPO Academy* * *Arab Digital Agenda 2023-2033(ESCWA)* * *ESCAP’s Asia-Paciﬁc Information Superhighway Initiative and its Action Plan 2022-2026* * *Government Electronic and Mobile Services (GEMS) (ESCWA)* * *UPU Secure.post (https://secure.post/)* * *ITC: Digital trade policy / regulations’*   *trainings, comprehensive or targeted.*   * *ITC: Assistance in establishing institutional structures necessary for digital trade implementation, such as Data Regulators, Coordination Committees on Digital Trade / E- commerce, etc.* |
| *(f) Develop vocational, upskilling and reskilling training for workers in occupations impacted by digitalization and automation to* | *SDG 8* | *WSIS Action Lines C2, C3, C4, C6, C7 Elearning, C7: E-employment, C8 , C7 E-Agriculture* | * *ITU Academy, ITU Academy Training Centres* * *WSIS Forum* * *WSIS Action Line facilitation* * *WSIS and SDG Matrix* |

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| ***WSIS Process and 2030 Agenda – GDC Matrix*** | | | |
| ***Objectives***  ***(texts extracted from GDC)*** | ***SDG***  ***(extracted from GDC)*** | ***WSIS Action Lines*** | ***Existing WSIS structures, mechanisms and***  ***supporting activities*** |
| *mitigate potential negative consequences for workforces and promote decent work ;* |  |  | * *EQUALS* * *AI Skills Coalition* * *Digital Skills Trainings* * *Digital Transformation Centers* * *FAO Global Network of Digital Agriculture*   *Innovation Hubs*   * *FAO Innovation Policy Labs* * *WIPO Academy* * *ITC* [*SME Trade Academy*](https://learning.intracen.org/) |
| *(g) Develop interoperable digital competency frameworks and training standards to facilitate pooling of training resources, the mobilization of public and private funds in support of capacity-building and its continuous adaptation to address rapid technological change and the prevention of brain drain* | *SDGs 4 and 17;* | *WSIS Action Lines C2, C3, C4, C6, C7 Elearning, C8* | * *ITU Digital Skills Toolkit* * *WSIS Forum* * *WSIS Action Line facilitation* * *WSIS and SDG Matrix* * *ITU Academy* * *AI Skills Coalition* * *GovStack Global Initiative* * *WIPO Academy* * *ITC: Regulatory and advisory support related to cross-border movement of digital talent, including through alignment and mutual* |

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| ***WSIS Process and 2030 Agenda – GDC Matrix*** | | | |
| ***Objectives***  ***(texts extracted from GDC)*** | ***SDG***  ***(extracted from GDC)*** | ***WSIS Action Lines*** | ***Existing WSIS structures, mechanisms and***  ***supporting activities*** |
|  |  |  | *recognition of educational and professional credentials (MRAs, etc.)* |
| *(h) Support efforts to provide opportunities for quality and inclusive science, technology, engineering and mathematics education and research and promote women’s and girls’ participation in all roles and at all levels .* | *SDG 4* | *ALL WSIS Action Lines* | * *WSIS Forum* * *IGF* * *WSIS Action Line facilitation* * *WSIS and SDG Matrix* * *ITU Academy* * *COP* * *AI Skills Coalition* * *EQUALS* * *UNDP country work on STEM* * *WIPO Academy* * *WIPO Women Entrepreneurs Program* |

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| *Digital public goods and digital public infrastructure* | | | |
| *(a) Develop, disseminate and maintain, through multi-stakeholder cooperation, safe and secure open-source software, open data, open artificial intelligence models and open standards that benefit society as a whole* | *SDGs 8, 9 and 10* | *C2, C3 , C5, C7 E-Agriculture* | * *GovStack Global Initiative* * *AI for Good Open-Source initiatives* * *OpenWallet Forum* * *IGF* * *UNESCO Open Data for AI Guidelines* * *UNODC Sharing Electronic Resources and Laws on Crime (*[*SHERLOC*](https://sherloc.unodc.org/cld/en/st/home.html)*) portal* * *UNDP participation in the Digital Public Goods Alliance* * *High Impact Initiative on DPI* * *50-in-5 Initiative of UNDP and partners* * *UNDP work around Universal DPI Safeguards Framework* * *Open Source Ecosystem Enabler (OSEE) initiative of ITU and UNDP* * *UNDP as co-organizer of ﬁrst Global DPI*   *Summit*   * *FAO member of Digital Public Good Alliance* * *UNJSPF Co-Leading the Dynamic Coalition on Blockchain Assurance and Standardization in the Internet Governance Forum* * *UNJSPF Participating in the Best Practices*   *Forum in Cybersecurity of the Internet Governance Forum* |

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|  |  |  | * *UNU Institutes and centres*[*iii*](#_bookmark2)*:*   + *CPR - Centre for Policy Research*   + *EGOV - Operating Unit on Policy-Driven Electronic Governance*   + *CRIS - Institute on Comparative Regional Integration Studies*   + *Institute in Macau*   + *MERIT - Maastricht Economic and Social Research Institute on Innovation and Technology* * *ITC* [*Global Public Goods*](https://www.intracen.org/our-work/projects/global-public-goods-providing-trade-and-market-intelligence-for-informed-trade) *-* [*Market Analysis*](https://marketanalysis.intracen.org/en)[*Tools*](https://marketanalysis.intracen.org/en)   + [*Trade Map*](https://www.trademap.org/Index.aspx)   + [*Market Access Map*](https://www.macmap.org/)   + [*Export Potential Map*](https://exportpotential.intracen.org/en/)   + *Investment Map*   + [*Procurement Map*](https://procurementmap.intracen.org/)   + [*Rules of Origin Facilitator*](https://findrulesoforigin.org/)   + [*Global Trade Helpdesk*](https://globaltradehelpdesk.org/en) |

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| *(b) Promote the adoption of open standards and interoperability to facilitate the use of digital public goods across different platforms and systems* | *All SDGs* | *ALL WSIS Action Lines* | * *GovStack Global Initiative* * *AI for Good Open-Source initiatives* * *OpenWallet Forum* * *IGF* * *UNDP participation in the Digital Public Goods Alliance* * *FAO member of Digital Public Good Alliance* * *UNJSPF Co-Leading the Dynamic Coalition on Blockchain Assurance and Standardization in the Internet Governance Forum* * *UNU provides technical assistance, research, skills and capacity development to international bodies, member states, regions and local authorities (depending on external funding). CPR, EGOV, CRIS, MACAU, MERIT on*   *digital governance, open standards, DPI, legalisation, strategy development etc.*   * *UNU-EGOV / UNDESA* [*Local Online Service*](https://publicadministration.un.org/egovkb/en-us/About/E-Government-at-Local-Level/Application-of-LOSI-methodology-in-countries)[*toolkit and network.*](https://publicadministration.un.org/egovkb/en-us/About/E-Government-at-Local-Level/Application-of-LOSI-methodology-in-countries) * *UNU (EGOV, IIGH) H*[*ealth Online Service*](https://unu.edu/egov/project/health-online-service-provision-index-hospi-network)[*Provision Index (HOSPI) Network*](https://unu.edu/egov/project/health-online-service-provision-index-hospi-network) *and toolkit.* * *ITC: Policy and regulatory advisory work ensuring legal, organizational, and technological interoperability of digital systems and solutions nationally (across sectors) and across borders.* |

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| *(c) Develop and decide on a set of safeguards for inclusive, responsible, safe, secure and user-centred digital public infrastructure that can be implemented in different contexts* | *SDG 16* | *C2, C3, C10, C7 E-Agriculture* | * *GovStack* * *AI for Good Open-Source initiatives* * *OpenWallet Forum* * *IGF* * *UNDP work around Universal DPI Safeguards Framework* * *High Impact Initiative on DPI* * *UNDP work with India G20 Presidency on DPI including DPI Playbook* * *FAO Global Agrilnno Challenge* * *FAO-Digital Green FarmStack* * *UNJSPF Co-Leading the Dynamic Coalition on Blockchain Assurance and Standardization in the Internet Governance Forum* * *UNJSPF Participating in the Best Practices*   *Forum in Cybersecurity of the Internet Governance Forum* |
| *(d) Exchange and make publicly available best practices and use cases of digital public infrastructure to inform Governments, the private sector and other stakeholders, building on existing United Nations and other repositories* | *SDGs 16 and 17* | *WSIS Action Lines C1, C2,C3,C4,C5,C6, C7 E Government, E Learning, C11 , C7 E-Agriculture* | * *UNGIS* * *WSIS Forum* * *IGF* * *WSIS Action Line facilitation* * *WSIS Stocktaking Database* * *WSIS Prizes* * *United Nations E-Government Survey* * *UN Public Service Awards* |

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|  |  |  | * *GovStack, AI for Good Open-Source initiatives,*   *OpenWallet Forum*   * *UNDP work with India G20 Presidency on DPI including DPI Playbook* * *UNJSPF Collaboration with Non-for-Proﬁt professional associations (i.e., Government Blockchain Association, and International Association of Trusted Blockchain Applications)* * *UPU Connect.post (*[*https://connect.post/)*](https://connect.post/)) |
| *(e) Increase investment and funding towards the development of digital public goods and digital public infrastructure, especially in developing countries* | *SDG 17* | *WSIS Action Lines C1, C2, C3,C4,C5,C6, C7 E Government, E Learning, C11 , C7 E-Agriculture* | *GovStack, AI for Good Open-Source initiatives, OpenWallet Forum, Digital Infrastructure Investment Initiative, Digital Public Infrastructure*  *UNJSPF adoption of the principles for responsible investment* |
| *(f) Encourage the formation of partnerships that bring together Governments, the private sector, civil society, technical and academic communities and international and regional organizations to design, launch and support initiatives that leverage digital public goods and digital public infrastructure to advance solutions for the Sustainable Development Goals* | *SDG 17* | *WSIS Action Lines C1, C2,C3,C4,C5,C6, C7 E Government, E Learning, E-environment, C11 , C7 E-Agriculture* | * *UNGIS, WSIS Forum, WSIS Action Line facilitation,*   *WSIS Stocktaking Database, WSIS Prizes, IGF*   * *GovStack, AI for Good Open-Source initiatives, OpenWallet Forum, Digital Infrastructure Investment Initiative* * *UNJSPF Co-Leading the Dynamic Coalition on Blockchain Assurance and Standardization in the Internet Governance Forum* * *UNJSPF Participation in the “Blockchain for*   *Sustainable Future” initiative (BC100+)* |

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|  |  |  | * *ITC Sustainable Trade Faculty* * *ITC: Assistance in putting together cross-sectoral action / work plans, roadmaps, etc, aimed at coordinated implementation of digital policy and regulatory solutions.* * *UPU Connect.post (*[*https://connect.post/)*](https://connect.post/)) |

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| ***Objective 2: Expand inclusion in and benefits from the digital economy for all*** | *All SDGs* | *All 18 WSIS Action Lines* | *Partnership on Measuring ICT for Development, UNGIS, WSIS Forum, IGF, WSIS Action Line facilitation, WSIS and SDG Matrix, WSIS Stocktaking, WSIS Prizes* |
| *(a) Foster an open, fair, inclusive and non- discriminatory digital environment for all that enables micro-, small and medium-sized enterprises to access and compete in the digital economy* | *SDG 9* | *WSIS Action Lines C1, C2,C3,C4,C5,C6, C7 E Business, C11*  *, C7 E-Agriculture* | * *ITU Innovation and Entrepreneurship Alliance for Digital Development, ITU Global Innovation Forum* * *ITU-D regulatory work: Country ICT regulatory reviews and assessments, guidelines, GSR* * *ITU academy – global exchanges* * *Fostering innovation: challenges, forums, innovation and entrepreneurship alliance* * *Supporting countries on digital transformation journeys* * *IGF* * *UNCTAD E-Commerce and Digital Economy Programme* * *UNDP digital inclusion projects focused on MSME like Jumia in Uganda* * *UNDP Inclusive Whole-of-Society Digital*   *Transformation Framework*   * *FAO Global Network of Digital Agriculture*   *Innovation Hubs*   * + *WIPO Academy*   + *WIPO IP for Business*   + *CLIP - Creators Learn Intellectual Property* |

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|  |  |  | * *WIPO Conversation on IP and Frontier*   *Technologies*   * *WIPO Guide to Generative AI and*   *Intellectual Property*   * *UPU* [*Tradepost*](https://www.upu.int/en/universal-postal-union/activities/trade-facilitation) * *ITC*[*iv*](#_bookmark3)*:*   1. [*DIgital Moonshot*](https://www.intracen.org/our-work/projects/global-digital-moonshot)   2. [*ecomConnect Programme*](https://www.intracen.org/our-work/projects/ecomconnect-programme-empowering-businesses-through-e-commerce)   3. *#*[*FastTrackTech*](https://www.intracen.org/our-work/projects/fast-tracking-digital-entrepreneurship-in-africa-phase-1)   4. *ITC Flagship publication the SME Competitiveness Outlook 2025, June ‘25*   5. *Youth Startup Academy*   6. *Ye! Community: ITC’s global community of young entrepreneurs*   7. *Ye! Boost Accelerator*   8. *Youth Ecopreneur Programme*   9. *Policy advice MSME*   10. *Awareness raising for MSEMs on digital trade topics* |
| *(b) Support international, regional and national efforts to develop enabling environments for digital transformation, including predictable and transparent policy,* | *SDGs 10 and 16* | *WSIS Action Lines C1, C2,C3,C4,C5,C6, C7 E Business, C11*  *, C7 E-Agriculture* | * *Global Symposium for Regulators, Digital Regulation Platform and Training, Digital Regulation Network* * *ITU-D regulatory work: Country ICT regulatory reviews and assessments, guidelines, GSR* * *ITU academy – global exchanges* |

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| *legal and regulatory frameworks, and sharing of best practices* |  |  | * *Fostering innovation: challenges, forums, innovation and entrepreneurship alliance* * *Supporting countries on digital transformation journeys* * *IGF* * *UNESCO Guidelines for the governance of*   *digital platforms*   * *Arab Digital Agenda 2023-2033 (ESCWA)* * *Digital Development Collaboration and*   *Partnership Framework) (DD CPF) (ESCWA)*   * *Digital Development Measurement and Monitoring Model (ESCWA)* * *UNCTAD E-Commerce and Digital Economy Programme* * *The Latin American and Caribbean*   *Marketplace Explorer (LACME)/ECLAC*   * *UNDP Inclusive Whole-of-Society Digital*   *Transformation Framework*   * *UNDP Digital Readiness Assessment* * *UNDP national digital strategy development*   *work*   * *FAO-ITU e-agriculture strategy guide* * *UNJSPF Co-Leading the Dynamic Coalition on Blockchain Assurance and Standardization in the Internet Governance Forum: Deliverable = Blockchain Maturity Model* * *WIPO Conversation on IP and Frontier*   *Technologies* |

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|  |  |  | * *UNJSPF Participating in the Best Practices Forum in Cybersecurity of the Internet Governance Forum* * *ESCAP’s Asia-Paciﬁc Information Superhighway Initiative and its Action Plan 2022-2026* * *UNU Institutes and Centres*[*v*](#_bookmark4) * *UPU Digital Transformation Assessment* * *ITC: Supporting countries in the bilateral, regional, and plurilateral (WTO JSI) negotiations of digital trade – related rules* * [*BSO Directory | ITC Benchmarking for Trade*](https://www.itcbenchmarking.org/bso-directory) |
| *(c) Conduct national and regional assessments to inform actions to address gaps and needs in digital transformation and strengthen the collection and use of data to inform decision-making* | *All SDGs* | *All WSIS Action Lines* | * *ITU ICT Regulatory Tracker, ITU G5*   *Accelerator, ITU Uniﬁed Framework*   * *Internet Universality Indicators* * *ITU-D regulatory work: Country ICT regulatory reviews and assessments, guidelines, GSR* * *ITU academy – global exchanges* * *Fostering innovation: challenges, forums, innovation and entrepreneurship alliance* * *Supporting countries on digital transformation journeys* * *IGF* * *Arab Digital Development Report (ADDR, periodical) (ESCWA)* |

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|  |  |  | * *UNCTAD E-Commerce and Digital Economy Programme* * *The Latin American and Caribbean*   *Marketplace Explorer (LACME)/ECLAC*   * *UNDP Inclusive Whole-of-Society Digital*   *Transformation Framework*   * *UNDP Digital Readiness Assessment* * *FAO-ITU e-agriculture strategy guide* * *WIPO Conversation on IP and Frontier*   *Technologies*   * *Regional Digital Government Networks*   + *Southern and East African Digital Government Network*   + *(SEADgov) (UNU-EGOV, UNDESA, UNECA, AU).*   + *West Africa Digital Government network (WADgov) (UNU-EGOV, UNDESA, UNECA, AU)*   + *NB: UNU-EGOV and UNDESA will in 2025- 2026 launch additional networks in Asia, MENA and Latin America.* * *UPU Digital Transformation Assessment* * *ITC: Digital Trade Regulatory Readiness Assessments* * *ITC- Trade + Investment strategies and policies (IT, Innovation digitalization of SMEs)* * *ITC: Digital Transformation Survey*[*vi*](#_bookmark5) |

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| *(d) Call on all stakeholders, where requested, to provide technical assistance to developing countries, in line with national digital transformation policies and priorities* | *SDG 17* | *All WSIS Action Lines* | * *ITU BDT Technical Assistance* * *ITU-D regulatory work: Country ICT regulatory reviews and assessments, guidelines, GSR* * *ITU academy – global exchanges* * *Fostering innovation: challenges, forums, innovation and entrepreneurship alliance* * *Supporting countries on digital transformation*   *journeys*   * *UPU technical assistance on digital*   *transformation*   * *IGF* * *UNCTAD E-Commerce and Digital Economy Programme* * *UNDP Inclusive Whole-of-Society Digital*   *Transformation Framework*   * *UNDP Digital Readiness Assessment* * *FAO-ITU e-agriculture strategy guide* * *WIPO Conversation on IP and Frontier*   *Technologies*   * *UNU provides technical assistance, research, skills and capacity development to international bodies, member states, regions and local authorities (depending on external funding). EGOV, MACAU, MERIT on digital governance, ICT for development, data and AI. BIOLAC, EHS; IAS, INRA, NWEH on*   *environment, natural resources etc. IIGH on health, CPR and WIDER on global challenges*  *and socio-economic issues.* |

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|  |  |  | * *ITC E-commerce for Development training programmes*[*vii*](#_bookmark6) * *ITC-UNCTAD-Diplo training programme on digital commerce for policymakers* |
| *(e) Maintain stable and resilient supply chains of global digital products and services* | *SDGs 8 and 9* | *WSIS Action Lines C2,C3,C4,C5,C6, C7 E Business, C7 E-Agriculture* | * *ITU-D regulatory work: Country ICT regulatory reviews and assessments, guidelines, GSR* * *ITU academy – global exchanges* * *Fostering innovation: challenges, forums, innovation and entrepreneurship alliance* * *Supporting countries on digital transformation*   *journeys*   * *UNCTAD E-Commerce and Digital Economy Programme.* * *UNU academic and executive programmes*   *(depending on external funding)*   * *WIPO IP Oﬃce Suite: the Industrial Property Administration System IPAS, WIPO File, WIPO Publish* * *UPU global postal network* * *ITC: Support in establishment of rules and regulations addressing market access liberalization for ICT Goods; Extension of the Moratorium on Customs Duties on Electronic Transmissions; Non-Discrimination of Digital Products* |

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| *(f) Promote knowledge-sharing and technology transfer initiatives on mutually agreed terms* | *SDG 17* | *WSIS Action Lines C1, C2,C3,C4,C5,C6, C7 E Business,*  *C11, C7 E-Agriculture* | * *IGF* * *UNCTAD E-Commerce and Digital Economy Programme* * *UNDP Inclusive Whole-of-Society Digital*   *Transformation Framework*   * *UNDP Digital Readiness Assessment* * *SDG Digital* * *FAO-ITU e-agriculture strategy guide* * *WIPO GREEN* * *WIPO TISC Network* * *PATENTSCOPE* * *UNU provides technical assistance, research, skills and capacity development to international bodies, member states, regions and local authorities (depending on external funding). EGOV, MACAU, MERIT on digital governance, ICT for development, data and AI. BIOLAC, EHS; IAS, INRA, NWEH on*   *environment, natural resources etc. IIGH on health, CPR and WIDER on global challenges and socio-economic issues.*   * *Regional Digital Government Networks*   + *Southern and East African Digital Government Network*   + *(SEADgov) (UNU-EGOV, UNDESA, UNECA, AU).*   + *West Africa Digital Government network (WADgov) (UNU-EGOV, UNDESA, UNECA, AU).*   + *May 2025 beta launch of country factsheets for SEADgov and WADgov*   *network member states.* |

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|  |  |  | * *NB: UNU-EGOV and UNDESA will in 2025- 2026 launch additional networks in Asia, MENA and Latin America.* * *ITC: Support in establishment of rules and regulations addressing transfer of knowledge practices in digital trade, including rules related to licensing of source code, knowledge sharing in movement of digital talent (mode 4), etc.* |
| *(g) Encourage North-South, South-South and triangular cooperation, including among universities, research institutes and the private sector to accelerate digital knowledge development and access to research capacity* | *SDG 17* | *WSIS Action Lines C1, C2,C3,C4,C5,C6, C7 E Business,*  *C11, C7 E-Agriculture* | * *ITU Innovation and Entrepreneurship Alliance for Digital Development, ITU Digital Regulation Network* * *ITU Academia engagement eﬀorts* * *ITU academy – global exchanges* * *Fostering innovation: challenges, forums, innovation and entrepreneurship alliance* * *Supporting countries on digital transformation*   *journeys*   * *IGF* * *FAO Global Network of Digital Agriculture*   *Innovation Hubs*   * *WIPO Academy* * *WIPO TISC Network* * *ESCAP’s Asia-Paciﬁc Information Superhighway Initiative and its Action Plan 2022-2026* * *Arab Digital Agenda 2023-2033 (ESCWA)* * *ITC/DMD/SPTI/TIP: ITC projects supporting enhanced south-south cooperation to support digital transformation* |

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| *(h) Exchange knowledge and best practices on digital enterprise to support innovation programmes and local technological solutions in developing countries* | *SDG 9* | *WSIS Action Lines C2,C3,C4,C5,C6, C7 E Business, C11 C7 E- Agriculture* | * *ITU Innovation and Entrepreneurship Alliance for Digital Development, ITU Global Innovation Forum* * *ITU-D regulatory work: Country ICT regulatory reviews and assessments, guidelines, GSR* * *UNCTAD E-Commerce and Digital Economy ProgrammeITU academy – global exchanges* * *Fostering innovation: challenges, forums, innovation and entrepreneurship alliance* * *Supporting countries on digital transformation*   *journeys*   * *IGF* * *SDG Digital* * *UNDP Digital X* * *UNDP’s AI for Sustainable Development hub* * *UNDP Tomkbutoo Hub* * *FAO Global Network of Digital Agriculture*   *Innovation Hubs*   * *WIPO Academy* * *WIPO Women Entrepreneur Program* * *WIPO IP for Business* * *WIPO Conversation on IP and Frontier*   *Technologies*   * *UNU –EGOV – UNDESA Regional Digital Governance Networks and May 2025 beta launch of country factsheets* * *UPU Innovation Challenge* |
| *(i) Foster innovation and entrepreneurship, including among women,* | *SDGs 8 and 9* | *WSIS Action Lines C1, C2,C3,C4,C5,C6, C7 E Business, C11*  *, C7 E-Agriculture* | * *ITU Innovation and Entrepreneurship Alliance for Digital Development, ITU Global Innovation Forum* * *ITU academy – global exchanges* |

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| *youth, and other underrepresented entrepreneurs with the goal of increasing the number of digital start-ups and micro-, small and medium-sized enterprises in developing countries and facilitate their access to markets through the use of digital technologies* |  |  | * *Fostering innovation: challenges, forums, innovation and entrepreneurship alliance* * *Supporting countries on digital transformation*   *journeys*   * *EQUALS* * *UNCTAD E-Commerce and Digital Economy Programme* * *UNDP Digital X* * *UNDP digital work with MSME like Jumia in Uganda or Akojo Market in Mexico* * *FAO Global Network of Digital Agriculture*   *Innovation Hubs*   * *WIPO Academy* * *WIPO Women Entrepreneur Program* * *WIPO IP for Business* * *WIPO Conversation on IP and Frontier*   *Technologies*   * *ISSA Social Security Innovation Hub. UNU- EGOV co-designing collaborative innovation guidelines (launch in mid.2025)* * *ITC- Trade + Investment strategies (IT, Innovation digitalization of SMEs)* * *ITC* [*SheTrades*](https://shetrades/) *Initiative* * *ITC Youth & Trade Programme* * *WTO|ITC Women Exporters in the Digital Economy (WEIDE) Fund* * *ITC: Youth Startup Academy*[*viii*](#_bookmark7) * *ITC: Policy advice related to the negotiations of digital Inclusion provisions (including those covering MSMEs) in the digital trade / economy agreements and FTA chapters* |

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| *(j) Promote capacity-building to ensure the safe, secure and resilient functioning of digital systems, networks and data in digital transformation efforts* | *SDG 9* | *ALL WSIS Action Lines* | * *ITU Academy* * *ITU Cyber capacity building programme (Cyber Drills, CIRTs, National Cybersecurity Strategies etc)* * *Child Online Protection Programme* * *IGF* * *The Arab Internet Governance Process (ESCWA)* * *Digital Transformation Lab (ECLAC)* * [*UNODC Global Programme on Cybercrime*](https://www.unodc.org/unodc/en/cybercrime/home.html) * *UNDP BRICKS for Digital Development global programme (Building Resilient, Inclusive Capacities, Knowledge and Skills)* * *Joint ITU-UNDP programme on Cyber Development and Capacity-Building to Build Safe, Inclusive and Resilient Digital Ecosystems* * *FAO Global Network of Digital Agriculture*   *Innovation Hubs*   * *WIPO Academy* * *WIPO Women Entrepreneurs Program* * *WIPO Conversation on IP and Frontier*   *Technologies*   * *UNJSPF Co-Leading the Dynamic Coalition on Blockchain Assurance and Standardization in the Internet Governance Forum: Deliverable = Blockchain Maturity Model (In collaboration with the Government Blockchain Association)* * *UNJSPF Collaboration with Non-for-Proﬁt professional associations (i.e., Government Blockchain Association, and International* |

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|  |  |  | *Association on Trusted Blockchain Applications)*   * *UNJSPF Participating in the Best Practices Forum in Cybersecurity of the Internet Governance Forum.* * *UNU guidelines, reports and courses (CPR, EGOV, MACAU, upcoming UNU-AI institute).* * *UN Habitat – UNU-EGOV Global assessment of*   *Responsible AI in cities (2024)*   * *UPU capacity building programmes on digital*   *transformation and cyber resilience*   * *ITC: Conducting trainings for varied groups of stakeholders across sectors on digital (including data) rules and policies* * [*ITC SME Trade Academy*](https://learning.intracen.org/) |

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| ***Objective 3: Foster an inclusive, open, safe and secure digital space that respects, protects and promotes human rights*** | *All SDGs* | *All WSIS Action Lines* | *Partnership on Measuring ICT for Development, UNGIS, WSIS Forum, IGF, WSIS Action Line facilitation, WSIS and SDG Matrix, WSIS Stocktaking, WSIS Prizes* |
| *Human rights* | | | |
| *(a) Ensure that the development and implementation of national legislation relevant to digital technologies is compliant with obligations under international law, including international human rights law* | *All SDGs* | *All WSIS Action Lines* | *ILO standard setting discussion on labour platforms in the International Labour Conference (starting June 2025)*   * *UNDP work around Universal DPI Safeguards Framework* * *UNDP Inclusive Whole-of-Society Digital*   *Transformation Framework*   * *UNDP work on developing national digital*   *strategies*   * *FAO support countries to develop digital agriculture strategies and policies* * *OHCHR and UN Human Rights System bodies’ work advising Member States, including through the Human Rights Advisory Service on Digital Technologies* * *WIPO Conversation on IP and Frontier*   *Technologies* |

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| *(b) Establish appropriate safeguards to prevent and address any adverse impact on human rights arising from the use of digital and emerging technologies and protect individuals against violations and abuses of their human rights in the digital space, including through human rights due diligence and establishing effective oversight and remedy mechanisms* | *All SDGs* | *All WSIS Action Lines* | * *ITU-OHCHR collaboration* * *ITU-T: standards development with a human rights lens* * *Standards collaboration on AI watermarking, multimedia authenticity and deepfake detection World Standard Cooperation (ITU, IEC, ISO)* * *WSIS Forum* * *UNODC-OHCHR* [*Principled guidance for the*](https://www.ohchr.org/sites/default/files/2024-03/Toolkit-law-enforcement-Component-on-Digital-Technologies.pdf)[*human rights-compliant use of digital*](https://www.ohchr.org/sites/default/files/2024-03/Toolkit-law-enforcement-Component-on-Digital-Technologies.pdf)[*technologies in the context of peaceful*](https://www.ohchr.org/sites/default/files/2024-03/Toolkit-law-enforcement-Component-on-Digital-Technologies.pdf)[*protests*](https://www.ohchr.org/sites/default/files/2024-03/Toolkit-law-enforcement-Component-on-Digital-Technologies.pdf) * *UNDP work around preventing digital GBV* * *UNDP work around Universal DPI Safeguards Framework* * *OHCHR and UN system work on Human Rights Due Diligence for Digital Technologies* |
| *(c) Strengthen legal and policy frameworks to protect the rights of the child in the digital space, in line with international human rights law, including the Convention on the Rights of the Child21* | *All SDGs* | *All WSIS Action Lines* | * *WSIS Forum* * *Child Online Protection- guidelines, trainings, online safety with Sango for kids, research and reports,* * *Member state engagement: CWG-COP, CWG- Internet, collaborating with governments particularly on Child Online Protection policies* * *IGF* * *UNODC Global Programme on Cybercrime works against online child sexual abuse and exploitation* |

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| *(d) Refrain from imposing restrictions on the free flow of information and ideas that are inconsistent with obligations under international law* | *All SDGs* | *All WSIS Action Lines* | * *ITC: Policy and regulatory support on free cross-border ﬂow of commercial data* |
| *Internet governance* | | | |
| *(a) Promote an open, global, interoperable and reliable Internet and take concrete steps to maintain a safe, secure and enabling online environment for all* | *SDG 9* | *WSIS Action Lines C1,*  *C2,C3,C5,C6,C9, C11, C7 E-*  *Agriculture* | * *IGF* * *WSIS Forum* * *Child Online Protection- guidelines, trainings, online safety with Sango for kids, research and reports,* * *Member state engagement: CWG-COP, CWG- Internet, collaborating with governments particularly on Child Online Protection policies* * *Internet Universality Indicators and ROAM-X principles* * *Ad Hoc Committee to Elaborate a Comprehensive International Convention on Countering the Use of Information and Communications Technologies for Criminal Purposes (*[*the draf t United Nations Convention*](https://documents.un.org/doc/undoc/gen/v24/055/06/pdf/v2405506.pdf)[*against Cybercrime*](https://documents.un.org/doc/undoc/gen/v24/055/06/pdf/v2405506.pdf)*)* * *WIPO Conversation on IP and Frontier*   *Technologies* |

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|  |  |  | * *UNJSPF Co-Leading the Dynamic Coalition on Blockchain Assurance and Standardization in the Internet Governance Forum* * *UNJSPF Participating in the Best Practices Forum in Cybersecurity of the Internet Governance Forum* * *ITC: Support in establishment of rules and regulations addressing net neutrality, cybersecurity, cybercrimes* |
| *(b) Support the Internet Governance Forum, including through continued efforts to increase diverse participation from Governments and other stakeholders from developing countries and the provision of voluntary funding also to this end* | *SDGs 9 and 10* | *All WSIS Action Lines* | * *Internet Governance Forum, WSIS Forum* * *The Arab IGF process established by ESCWA and partners in the region in 2012-ongoing (ESCWA)* * *UNESCO Guidelines for the governance of*   *digital platforms*   * *UNJSPF participating in the Multistakeholder*   *Group of the Internet Governance Forum*   * *UNJSPF co-leading the Dynamic Coalition on Blockchain Assurance and Standardization in the Internet Governance Forum* |
| *(c) Promote international cooperation among all stakeholders to prevent, identify* | *SDG 16* | *All WSIS Action Lines* | * *IGF, WSIS Forum, CWG-Internet* * *Internet Universality Indicators and ROAM-X principles* * *The Arab Internet Governance Process (ESCWA)* * *SDG Digital* |

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| *and address risks of fragmentation of the Internet in a timely manner* |  |  | * *ITC: Support in establishment of rules and regulations addressing cross border data ﬂows and [minimizing] data localization, interoperability between electronic systems,*   *etc.* |
| *(d) Refrain from Internet shutdowns and measures that target Internet access* | *SDG 16* | *All WSIS Action Lines* | *IGF* |
| *Digital trust and safety* | | | |
| *(a) Create a safe and secure online space for all users that ensures their mental health and well-being by defining and adopting common standards, guidelines and industry actions that are in compliance with international law, promote safe civic spaces and address content on digital platforms that causes harm to individuals, taking into account work under way by United Nations entities, regional organizations and multi- stakeholder initiatives* | *SDGs 3, 5, 9, 10, 16*  *and 17* | *WSIS Action Lines C1, C2,C3, C5,C6, C7 E Health, C7 E*  *Government, C9, C11,* | * *WSIS Forum* * *IGF* * *WSIS Action Line Facilitation* * *Internet Governance Forum* * *UNESCO Guidelines for the governance of*   *digital platforms*   * *ITU Cyber capacity building programme (Cyber Drills, CIRTs, National Cybersecurity Strategies etc)* * *Child Online Protection Programme* * *ITU-T Security Standards* * [*UNODC Global Programme on Cybercrime*](https://www.unodc.org/unodc/en/cybercrime/regions) * *Ad Hoc Committee to Elaborate a Comprehensive International Convention* |

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|  |  |  | *on Countering the Use of Information and Communications Technologies for Criminal Purposes (*[*the draf t United Nations*](https://documents.un.org/doc/undoc/gen/v24/055/06/pdf/v2405506.pdf)[*Convention against Cybercrime*](https://documents.un.org/doc/undoc/gen/v24/055/06/pdf/v2405506.pdf)*) – UNODC*   * *ITC: Support in establishment of rules and regulations addressing activities of online intermediaries, cybercrimes, scam, spam, protection of personal information online.* |
| *(b) Prioritize the development and implementation of national online child safety policies and standards, in compliance with international human rights law, including the Convention on the Rights of the Child* | *SDGs 3, 5 and 10* | *WSIS Action Lines C2,C5,C6, C7 E Health, C7 E Government, C7 E learning* | * *COP Guidelines* * *WSIS Forum* * *IGF* * *WSIS Action Line Facilitation* * *Internet Governance Forum* * *ITU Cyber capacity building programme (Cyber Drills, CIRTs, National Cybersecurity Strategies etc)* * *Child Online Protection Programme* * *ITU-T Security Standards* |
| *(c) Establish regular collaboration between national online safety institutions to exchange best practices and develop shared understandings of actions to protect privacy,* | *SDG 17* | *WSIS Action Lines C2,C5,C6, C7 E Health, C7 E Government* | * *COP Guidelines* * *WSIS Forum* * *IGF* * *WSIS Action Line Facilitation* * *Internet Governance Forum* |

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| *freedom of expression and access to information while addressing harms* |  |  | * *ITU Cyber capacity building programme (Cyber Drills, CIRTs, National Cybersecurity Strategies etc)* * *Child Online Protection Programme* * *ITC: Support in establishment of cooperation mechanisms in cybersecurity implementation (for instance between CERTs), between national data regulators, etc.* |
| *(d) Ensure that laws and regulations on the use of technology in areas such as surveillance and encryption are in compliance with international law* | *SDGs 10 and 16* | *WSIS Action Lines C1, C2, C3, C5,C6, C7 E Health, C7 E*  *Government, C9, C10, C11* | * *COP Guidelines, WSIS Forum, WSIS Action*   *Line Facilitation, Internet Governance Forum*   * *ITC: Support in establishment of rules and regulations regulating cryptography, source code / algorithmic transparency, etc.* |
| *(e) Develop, in consultation with all relevant stakeholders, effective methodologies to measure, monitor and counter all forms of violence and abuse in the digital space* | *SDGs 5 and 16* | *WSIS Action Lines C2,C5,C6, C7 E Health, C7 E Government, C7 E-Employment, C7 E learning, C7 e-agriculture, C9, C11* | * *COP Guidelines* * *WSIS Forum* * *IGF* * *WSIS Action Line Facilitation,* * *Child Online Protection- guidelines, trainings, online safety with Sango for kids, research and reports,* * *Member state engagement: CWG-COP, CWG- Internet Governance Forum, collaborating with governments particularly on Child Online*   *Protection policies* |

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|  |  |  | * [*UNODC Global Programme on Cybercrime*](https://www.unodc.org/unodc/en/cybercrime/regions) * *AI Safety and Trust programme* * *UNDP work around preventing digital GBV* * *UNDP work around Universal DPI Safeguards Framework* |
| *(f) Monitor and review digital platform policies and practices on countering child sexual exploitation and abuse which occurs through or is amplified by the use of technology, including distribution over digital platforms of child sexual abuse or child sexual exploitation material, as well as solicitation or grooming for the purpose of committing a sexual offence against a child* | *SDG 3* | *WSIS Action Lines C1,*  *C2,C3,C5,C6, C7 E Health, C7 E*  *Government, C9, C11* | * *COP Guidelines* * *WSIS Forum* * *IGF* * *WSIS Action Line Facilitation,* * *Child Online Protection- guidelines, trainings, online safety with Sango for kids, research and reports,* * *Member state engagement: CWG-COP, CWG- Internet Governance Forum, collaborating with governments particularly on Child Online Protection policies* * *UNESCO Guidelines for the governance of*   *digital platforms*   * [*UNODC Global Programme on Cybercrime*](https://www.unodc.org/unodc/en/cybercrime/regions) * [*Expert Group Meeting on Removal of Child*](https://www.unodc.org/unodc/en/justice-and-prison-reform/endvac_egm_csam-removal_june-2023.html)   [*Sexual Abuse Material From the Internet*](https://www.unodc.org/unodc/en/justice-and-prison-reform/endvac_egm_csam-removal_june-2023.html)   * *ITC: Support in establishment of rules and*   *regulations addressing cybercrimes* |

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| *Information integrity* |  |  |  |
| *(a) Design and roll out digital media and information literacy curricula to ensure that all users have the skills and knowledge to safely and critically interact with content and with information providers and to enhance resilience against the harmful impacts of misinformation and disinformation* | *SDGs 3 and 4* | *All WSIS Action Lines,*  *WSIS Action Lines C3, C7 e- learning, C9, C11* | * *WSIS Forum* * *WSIS Action Line Facilitation* * *UNESCO Recommendation on the Ethics of*   *AI*   * *UNESCO work on Ethics (assessment tools)* * *Child Online Protection- guidelines, trainings, online safety with Sango for kids, research and reports* |
| *(b) Promote diverse and resilient information ecosystems, including by strengthening independent and public media and supporting journalists and media workers* | *SDGs 9 and 16* | *All WSIS Action Lines WSIS Action Lines C9* | * *WSIS Forum* * *IGF* * *WSIS Action Line Facilitation* * *UNESCO work on Media and Ethics* * *UNDP work around Information Integrity*   *(UNDP Oslo Governance Center)*   * *UNDP iVerify, e-Monitor projects* * *WIPO Conversation on IP and Frontier*   *Technologies* |

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| *(c) Provide, promote and facilitate access to and dissemination of independent, fact- based, timely, targeted, clear, accessible, multilingual and science-based information to counter misinformation and disinformation* | *SDGs 3, 4, 9 and 16* | *All WSIS Action Lines, WSIS Action Lines C9 and C11* | * *WSIS Forum* * *IGF* * *WSIS Action Line Facilitation* * *UNESCO work on Media and Ethics* * *Child Online Protection- guidelines, trainings, online safety with Sango for kids, research and reports* * *UNDP work around Information Integrity*   *(UNDP Oslo Governance Center)*   * *UNDP iVerify, e-Monitor projects* |
| *(d) Promote access to relevant, reliable and accurate information in crisis situations, to protect and empower those in vulnerable situations* | *SDG 10* | *All WSIS Action Lines* | *WSIS Forum, IGF, WSIS Action Line Facilitation*   * *UNDP work around Information Integrity*   *(UNDP Oslo Governance Center)*   * *UNDP iVerify, e-Monitor projects* * [*Early Warnings for All*](https://earlywarningsforall.org/site/early-warnings-all) *initiative* |
| *(e) Encourage United Nations entities, in collaboration with Governments and relevant* | *SDG 17* | *All WSIS Action Lines* | *WSIS Forum, IGF, WSIS Action Line Facilitation,* |

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| *stakeholders, to assess the impact of misinformation and disinformation on the achievement of the Sustainable Development Goals* |  |  |  |

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| ***Objective 4. Advance responsible, equitable and interoperable data governance approaches*** | *All SDGs* | *All WSIS Action Lines* | *Partnership on Measuring ICT for Development, UNGIS, WSIS Forum, IGF, WSIS Action Line facilitation, WSIS and SDG Matrix, WSIS Stocktaking, WSIS Prizes* |
| *Data privacy and security* |  |  |  |
| *(a) Draw on existing international and regional guidelines on the protection of privacy in the development of data governance frameworks* | *All SDGs* | *C2, C3, C7 E-business, C10* | * *WSIS AL facilitation* * *ITU Statistics: IDI indicators, Global*   *Cybersecurity Index*   * *Broadband Commission Working Group on Data Governance* * *ITU-T: data interoperability eﬀorts* * *UNCTAD E-Commerce and Digital Economy Programme* * *UNDP Data governance work like in Turkey or Kosovo* * *FAO Data Protection Policy* * *ITC: Support in establishment of rules, regulations, and guidelines addressing personal data protection and cybersecurity, including in cross-border setting.* |

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| *(b) Strengthen support to all countries to develop effective and interoperable national data governance frameworks* | *All SDGs* | *C2, C3, C7 E-business, C7 E- Environment, C10* | * *WSIS AL facilitation* * *ITU Statistics: IDI indicators, Global*   *Cybersecurity Index*   * *Broadband Commission Working Group on Data Governance* * *ITU-T: data interoperability eﬀorts* * *AI for Good* * *IGF* * *UNCTAD E-Commerce and Digital Economy Programme* * [*UNODC International Classiﬁcation of Crime*](https://www.unodc.org/unodc/en/data-and-analysis/statistics/iccs.html)[*for Statistical Purposes (ICCS)*](https://www.unodc.org/unodc/en/data-and-analysis/statistics/iccs.html) * *UNDP Data governance work like in Turkey or Kosovo* * *UNEP’s Global Environment Data Strategy (GEDS)* * *WIPO Conversation on IP and Frontier*   *Technologies*   * *ITC: Support in establishment of rules and regulations addressing data governance, accounting for cross border interoperability and portability considerations* |
| *(c) Empower individuals and groups with the ability to consider, give and withdraw* | *SDGs 10 and 16* | *C2, C3, C7 E-business, C10* | *WSIS Forum* |

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| *their consent to the use of their data and the ability to choose how those data are used, including through legally mandated protections for data privacy and intellectual property* |  |  | * *UNCTAD E-Commerce and Digital Economy Programme* * *WIPO Conversation on IP and Frontier*   *Technologies*   * *WIPO Alert* * *ITC: Support in establishment of rules, regulations, and guidelines addressing personal data protection* * *ITC: Support in establishment of rules, regulations, and guidelines addressing protection of intellectual property online* |
| *(d) Ensure that data collection, access, sharing, transfer, storage and processing practices are safe, secure and proportionate for necessary, explicit and legitimate purposes, in compliance with international law* | *All SDGs* | *C2, C3, C7 E-business, C10* | * *WSIS AL facilitation* * *ITU Statistics: IDI indicators, Global*   *Cybersecurity Index*   * *Broadband Commission Working Group on Data Governance* * *ITU-T: data interoperability eﬀorts* * *AI for Good* * *IGF* * *UNCTAD E-Commerce and Digital Economy Programme* * *UNDP Data governance work like in Turkey or Kosovo* * *WIPO Conversation on IP and Frontier*   *Technologies*   * *UNJSPF Ongoing International Certiﬁcations in accordance with ISO Standards on Data Privacy; Security; Biometrics; and* |

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|  |  |  | *Responsible/Ethical Use of Artiﬁcial*  *Intelligence*   * *ITC: Support in establishment of rules, regulations, and guidelines addressing personal data protection* |
| *(e) Develop skilled workforces capable of collecting, processing, analysing, storing and transferring data safely in ways that protect workers privacy* | *SDGs 8 and 9* | *All WSIS Action Lines C2, C3, C4, C7 E-Employment* | * *Partnership on Measuring ICT for Development* * *WSIS AL facilitation* * *ITU Statistics: IDI indicators, Global*   *Cybersecurity Index*   * *Broadband Commission Working Group on Data Governance* * *ITU-T: data interoperability eﬀorts* * *AI for Good* * *UNDP Data governance work like in Turkey or Kosovo* * *UNDP Data to Policy Navigator and related trainings* * *UPU capacity building programmes* |
| *Data exchanges and standards* | | | |
| *(a) Develop data and metadata standards designed to prevent and address bias, discrimination or human rights violations and* | *SDGs 3, 5, 10 and*  *16* | *All WSIS Action Lines* | * *Partnership on Measuring ICT for Development* * *WSIS AL facilitation* * *Broadband Commission Working Group on Data Governance* * *ITU-T: data interoperability eﬀorts* * *AI for Good* * *Digital Development Observatory (ECLAC)* |

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| *abuses throughout the data life cycle, including through regular data auditing* |  |  | *UNDP Data governance work like in Turkey or Kosovo* |
| *(b) Develop basic definitions and data classifications to promote interoperability and facilitate data exchanges* | *All SDGs* | *All WSIS Action Lines* | * *Partnership on Measuring ICT for Development* * *ITU-T: data interoperability eﬀorts* * *AI for Good* * *Digital Development Observatory (ECLAC)* * *UNDP Data governance work like in Turkey or Kosovo* * *ITC: Support in establishment of rules, regulations, and guidelines addressing Open Government Data (OGD)* |
| *(c) Develop common definitions and standards on the use and reuse of data for public benefit* | *All SDGs* | *All WSIS Action Lines* | * *Partnership on Measuring ICT for Development* * *ITU-T: data interoperability eﬀorts* * *AI for Good* * *Digital Development Observatory (ECLAC)* * *UPU Technical Standards* * *ITC: Support in establishment of rules, regulations, and guidelines addressing Open Government Data (OGD)* |
| *Data for the Sustainable Development Goals and for development* | | | |

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| *(a) Increase financing for data and statistics from all sources and enhance efforts to build capacity in data and related skills, as well as responsible data use, particularly in developing countries. We will scale up predictable financing for sustainable development data* | *SDG 17* | *All WSIS Action Lines* | * *Partnership on Measuring ICT for Development* * *Digital Development Measurement, Monitoring Model and Observatory* * *UMC project* * *ITU Statistics* * *WSIS Forum* * *ITU Statistics: IDI indicators, Global*   *Cybersecurity Index*   * *Broadband Commission Working Group on Data Governance* * *ITU-T: data interoperability eﬀorts* * *AI for Good* * *SDG Digital* * *WIPO Conversation on IP and Frontier*   *Technologies*   * *UPU Uniﬁed Data Platform (developed in cooperation with ICAO and UN Statistics Division)* |
| *(b) Strengthen efforts to collect, analyse and disseminate relevant, accurate, reliable and disaggregated data for better monitoring and policymaking to accelerate the achievement of the 2030 Agenda, while respecting privacy and data protection. We will aim for a 50 per cent increase in the data*  *available to monitor the Sustainable* | *All SDGs* | *All WSIS Action Lines* | * *Partnership on Measuring ICT for Development* * *ITU Statistics Wok (Facts and Figures, DataHub, IDI), ITU Regulatory Metrics and Analysis (ICT Regulatory Tracker, G5 Benchmark)* * *WSIS Forum* * [*UPU Postal Statistics*](https://www.upu.int/en/universal-postal-union/activities/research-publications/postal-statistics) |

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| *Development Goals, disaggregated by income, sex, age, race, ethnicity, migration status, disability and geographical location and other characteristics relevant in national contexts* |  |  | * *ITC: Support in establishment of rules, regulations, and guidelines addressing Open Government Data (OGD)* * *ITU Statistics: IDI indicators, Global*   *Cybersecurity Index*   * *Broadband Commission Working Group on Data Governance* * *ITU-T: data interoperability eﬀorts* * *AI for Good* * *World Intellectual Property Report* * *Global Innovation Index* * *WIPO Conversation on IP and Frontier*   *Technologies* |
| *(c) Develop open and accessible data systems to support effective disaster early warning, early action and crisis response* | *SDGs 3 and 11* | *WSIS Action Lines C2,C3,C4,C5,C6, C7 E Environment , C7 E- Agriculture* | * *Partnership on Measuring ICT for Development* * *WSIS Forum* * *Early Warning for All initiative* * *ITU-T: data interoperability eﬀorts* * *UNDP digital work around early warning systems and preparedness* * *UNESCO Recommendation on Open Science* * *FAO Geospatial Hand in Hand Platform, FAO*   *WaPOR, FAO Open Foris* |
| *Cross-border data flows* | | | |
| *to advance consultations among all relevant stakeholders to better understand* | *SDG 17* | *All WSIS Action Lines* | * *WSIS Forum* * *Broadband Commission Working Group on Data Governance* |

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| *commonalities, complementarities, convergence and divergence between regulatory approaches on how to facilitate cross-border data flows with trust so as to develop publicly available knowledge and best practices* |  |  | * *UNCTAD E-Commerce and Digital Economy Programme* * *Global Initiative on Handling Electronic*   *Evidence Across Borders (UNODC and CTED).*   * *UNU (EGOV, MACAU) does research, advice, capacity development for cross-border issues related to data exchange, identity management, service delivery incl governance, legislation, standards, technical ecosystem, innovation, change management etc.* * [*UPU Multilateral Data Sharing Agreement*](https://www.upu.int/en/postal-solutions/programmes-services/postal-supply-chain/postal-supply-chain-integration#upu-multilateral-data-sharing-agreement) * *ITC* [*Global Public Goods*](https://www.intracen.org/our-work/projects/global-public-goods-providing-trade-and-market-intelligence-for-informed-trade) *- unique network of data providers, supports cross-border data ﬂows* * *ITC:* [*African Trade Observatory*](https://www.intracen.org/resources/tools/african-trade-observatory-ato) *- customs data sharing systems currently piloted in Africa* * *ITC: Support in establishment of rules, regulations, and guidelines addressing cross border ﬂows of commercial and governmental data* * *ITC: Support in establishment of rules and regulations addressing data governance, accounting for cross border interoperability and portability considerations* |
| *Interoperable data governance* | | | |
|  |  |  | * *UNU (EGOV) with ISSA developing IOP governance recommendation for social security (2025).* * *ITU/UNESCO Broadband Commission* |

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| ***Objective 5. Enhance international governance of artificial intelligence for the benefit of humanity*** | *All SDGs* | *All WSIS Action Lines* | *Partnership on Measuring ICT for Development, UNGIS, WSIS Forum, IGF, WSIS Action Line facilitation, WSIS and SDG Matrix, WSIS Stocktaking, WSIS Prizes* |
| *55. We have a unique opportunity, through this Compact, to advance international governance of artificial intelligence in ways that complement international, regional, national and multi-stakeholder efforts. We will:*  *(a) Assess the future directions and implications of artificial intelligence systems and promote scientific understanding (all SDGs); (b) Support interoperability and compatibility of artificial intelligence governance approaches through sharing best practices and promoting common understanding (all SDGs); (c) Help to build capacities, especially in developing countries, to access, develop, use and govern artificial intelligence systems and direct them towards the pursuit of sustainable development (all SDGs); (d) Promote transparency,*  *accountability and robust human oversight of* | *All SDGs* | *All WSIS Action Lines* | * *AI for Good multistakeholder platform* * *WSIS Forum* * *IGF* * *Global AI Ethics and Governance Observatory (UNESCO, ITU, and partners)* * *UNESCO Women4Ethical AI expert platform* * *UNESCO Business Council for Ethics of AI* * *UNESCO Readiness Assessment Methodology (RAM)* * *UNESCO Ethical Impact Assessment (EIA)* * *Capacity building on the use of AI and advanced technologies to prevent and counter terrorist exploitation of online spaces in South-East Asia.* * *UNDP Data governance work like in Turkey or Kosovo* * *UNDP UNDP Data to Policy Navigator and related trainings* * *UNDP AI for Sustainable Development Hub* * *UNEP Greening AI programme* |

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| *artificial intelligence systems in compliance with international law (all SDGs).* |  |  | * *UNEP’s Global Environmental Data Strategy (GEDS)* * *WIPO Conversation on IP and Frontier*   *Technologies*   * *UNJSPF Ongoing International Certiﬁcations in accordance with ISO standard for the responsible and ethical use of artiﬁcial intelligence* * *UNU (CPR, EGOV, MACAU, AI institute) does research, advisory services, training on AI, data and interoperability from various perspectives, incl IOP, data exchange, legalisation, regulation, standards and ethical dimensions (depending on external funding).* |
| *56. We therefore commit to:* | *SDG 17* | *C2, C5, C10* | * *AiforGood* * *ITU GSR - Global Symposium for Regulators* * *Inter-agency working group on AI* * *World Standards Cooperation (ITU, ISO, IEC* |
| *(a) Establish, within the United Nations, a* |  |  | *collaboration mechanism) + collaborative* |
| *multidisciplinary Independent International*  *Scientific Panel on AI with balanced* |  |  | *eﬀorts with other SDOs*  * +100 standards on AI; 150 more in* |
| *geographic representation to promote scientific understanding through evidence- based impact, risk and opportunity assessments, drawing on existing national, regional and international initiatives and research networks* |  |  | *development*   * *Technical community- ITU members* * *Collaboration with sister UN agencies (WHO, FAO, WMO, IAEA, UNEP+)* * *WSIS Forum* * *WSIS Stocktaking* * *WSIS Prizes* |
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|  |  |  | * *UNESCO Recommendation on Ethics of AI* * *UNDP AI for Sustainable Development Hub* * *WIPO Conversation on IP and Frontier*   *Technologies* |
| *(b) Initiate, within the United Nations, a Global Dialogue on AI Governance involving Governments and all relevant stakeholders which will take place in the margins of existing relevant United Nations conferences and meetings* | *SDG 17* | *C2, C5, C10* | * *AI for Good multistakeholder platform* * *WSIS Forum* * *IGF* * *ITU GSR Global Symposium for Regulators* * *World Standards Cooperation (ITU, ISO, IEC collaboration mechanism) + collaborative eﬀorts with other SDOs* * *UNDP AI for Sustainable Development Hub* * *WIPO Conversation on IP and Frontier*   *Technologies*   * *UNU (CPR) supported global consultation on the GDC and subsequent support to member states.* |
| *57. We therefore request the President of the General Assembly to appoint at the seventy- ninth session of the General Assembly co- facilitators, one from a developed country and one from a developing country, to identify,*  *through an intergovernmental process and* |  | *C2, C5, C10* | * *AI for Good multistakeholder platform* * *WSIS Forum* * *IGF* |

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| *consultations with other relevant stakeholders, the terms of reference and modalities for the establishment and functioning of the Independent International Scientific Panel on AI and the Global Dialogue on AI Governance for the adoption by the General Assembly.* |  |  |  |
| *58. We call on standards development organizations to collaborate to promote the development and adoption of interoperable artificial intelligence standards that uphold safety, reliability, sustainability and human rights* | *SDGs 3, 5, 7, 9, 10,*  *12, 16 and 17* | *C2, C5, C10* | * *AI for Good multistakeholder platform* * *WSIS Forum* * *IGF* * *UNDP AI for Sustainable Development Hub* * *WIPO Conversation on IP and Frontier*   *Technologies*   * *UNJSPF Ongoing Certiﬁcation process in accordance with the ISO standard (ISO 42001), for the responsible and ethical use of artiﬁcial intelligence* * *World Standards Cooperation* * *International AI Standards Summit* |
| *59. We will promote safe, secure and trustworthy artificial intelligence systems that advance, protect and preserve linguistic and*  *cultural diversity and that take into account* | *SDGs 10 and 16* | *C2, C5, C8* | * *AI for Good multistakeholder platform* * *WSIS Forum* * *IGF* |

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| *multilingualism throughout the life cycle of these systems* |  |  | * *WIPO Conversation on IP and Frontier*   *Technologies*   * *UNDP AI for Sustainable Development Hub* * *UNJSPF international certiﬁcation process in accordance with the ISO standard for the responsible/ethical use of artiﬁcial intelligence* * *Global AI Ethics and Governance Observatory (UNESCO, ITU, and partners)* * *UNESCO Women4Ethical AI expert platform* * *UNESCO Business Council for Ethics of AI* * *UNESCO Readiness Assessment Methodology (RAM)* * *UNESCO Ethical Impact Assessment (EIA)* |
| *60. We encourage the development of international partnerships on artificial intelligence capacity-building to develop education and training programmes, increase access to resources including open artificial intelligence models and systems, open training data and compute, facilitate artificial intelligence model training and development, and promote the participation of micro-, small* | *SDGs 4 and 17* | *C2, C3, C4, C5, C10, C11* | * *AI for Good multistakeholder platform* * *WSIS Forum* * *IGF* * *UNESCO Open Data for AI Guidelines* * *Digital Transformation Lab (ECLAC)* * *UNDP AI for Sustainable Development Hub in partnership with Italy G7 presidency* * *FAO Global Network of Digital Agriculture*   *Innovation Hub*   * *WIPO Conversation on IP and Frontier*   *Technologies* |

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| *and medium-sized enterprises in the digital economy* |  |  | * *UNESCO Women4Ethical AI expert platform* * *UNESCO Business Council for Ethics of AI* * *Arab Digital Agenda 2023-2033 (ESCWA)* * *Digital Development Collaboration and*   *Partnership Framework) (DD CPF) (ESCWA)*   * *Digital Development Measurement and Monitoring Model (ESCWA)* |
| *61. We will leverage existing United Nations and multi-stakeholder mechanisms to support artificial intelligence capacity-building to bridge artificial intelligence divides, facilitate access to artificial intelligence applications and build capacity in high-performance computing and related skills in developing countries* | *All SDGs* | *All WSIS Action Lines* | * *AI for Good multistakeholder platform* * *WSIS Forum* * *IGF* * *Digital Transformation Lab (ECLAC)* * *UNDP AI for Sustainable Development Hub* * *FAO Global Network of Digital Agriculture*   *Innovation Hub*   * *WIPO Conversation on IP and Frontier*   *Technologies*   * *Arab Digital Agenda 2023-2033 (ESCWA)* * *Arab IGF process (ESCWA)* |
| *62. We will promote North-South, South- South and triangular cooperation to support the development of representative high- quality data sets, affordable compute resources, local solutions that reflect linguistic* | *SDGs 4, 9, 10 and*  *17* | *C3, C8, C11* | * *AI for Good multistakeholder platform* * *WSIS Forum* * *IGF* * *UNDP AI for Sustainable Development Hub* * *FAO Global Network of Digital Agriculture*   *Innovation Hub* |

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| *and cultural diversity and entrepreneurial ecosystems in developing countries* |  |  |  |

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| ***Follow-up and Review***  ***(texts extracted from GDC)*** | ***All SDGs***  ***(extracted from GDC)*** | ***All 18 WSIS Action Lines*** | ***Partnership on Measuring ICT for Development, UNGIS, WSIS Forum, IGF, WSIS Action Line facilitation, WSIS and SDG Matrix, WSIS Stocktaking, WSIS Prizes, CSTD, UN Agency follow up mechanisms,***  ***Implementation at the Regional Level.*** |
| *64. We will implement the Global Digital Compact, within our own countries and at regional and global levels, taking into account different national realities, capacities and levels of development, and respecting national policies and priorities and applicable legal frameworks.* | *All SDGs* | *All WSIS Action Lines* | *WSIS Outcome Documents, WSIS UNGA and ECOSOC Resolutions, UN Agency resolutions, UN CSTD*   * *Arab Digital Agenda 2023-2033 and related*   *National Digital Agendas (ESCWA)*   * *The Arab International “Digital Cooperation and Development Forum” (DCDF), which includes GDC, the Arab WSIS, Arab IGF segments is a regional mechanism for implementation of / support and follow up on these UN processes, conceived by UN ESCWA as one of the UN Regional Commissions. (ESCWA)* * *Digital Development Measurement and Monitoring Model (ESCWA)* * *ITC: Support in establishment of comprehensive digital policy and regulatory support* |

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| *65. These efforts can only succeed with the active engagement of the private sector, technical and academic communities and civil society, whose innovations and contributions to digitalization are fundamental and irreplaceable. We will strengthen our collaboration and leverage multi- stakeholder cooperation to achieve the objectives set out in this Compact.* | *All SDGs* | *All WSIS Action Lines* | *WSIS Multistakeholder Frameworks: WSIS Forum, IGF, WSIS Action Line implementation*  *The Arab High-Level Forum on WSIS and 2030 Agenda (ESCWA, ITU, UNESCO, UNDESA et al)*  *ITC: Support in establishment of digital cross- sectoral stakeholder collaboration / governance structures and models* |
| *66. We invite international and regional organizations, the private sector, academia, the technical community and civil society groups to endorse the Compact and take active part in its implementation and follow-up. We request the Secretary-General to put in place modalities for the voluntary endorsement of this Compact, and to make this information public and accessible from December 2024.* | *All SDGs* | *All WSIS Action Lines* | *UNGIS, WSIS Action Line Facilitation, WSIS Stocktaking, WSIS Prizes, WSIS implementation at Regional Level, Partnership on Measuring ICT for Development*  *The Arab High-Level Forum on WSIS and 2030 Agenda (ESCWA, ITU, UNESCO, UNDESA et al)* |
| *67. We recognize the importance of financing to unlock the full potential of this Compact. Successful implementation will require public, private and multilateral resources, including the pooling of investments in joint and blended facilities for impact at scale, including through United Nations mechanisms such as the*  *Digital Window of the Joint SDG Fund and* | *All SDGs* | *All WSIS Action Lines* | *UNGIS, WSIS Action Line Facilitation, WSIS Stocktaking, WSIS Prizes, WSIS implementation at Regional Level, particularly through regional commissions, Partnership on Measuring ICT for Development, Joint SDG Fund, Digital Infrastructure Investment Initiative* |

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| *facilities in multilateral development banks. We call on Governments to make support to digital transformation integral to development assistance, including through increased allocations to digital and data initiatives. We invite private sector and philanthropic actors to consider financial pledges in support of the implementation of this Compact.* |  |  | *UNJSPF adoption of the principles for responsible investment* |
| *68. We will build on the processes and forums emanating from the World Summit on the Information Society, in particular the Internet Governance Forum and its national and regional initiatives, as well as the WSIS Forum, to advance implementation of this Compact. We look forward to the WSIS+20 review in 2025 and invite it to identify how these processes and forums can support the contribution of all stakeholders to implementation of the Compact.* | *All SDGs* | *All WSIS Action Lines* | * *WSIS+20 High-Level Event 2025 (7-11 July 2025)* * *Digital governance special track*   *(WSIS+20/Summit of the Future/GDC)*   * *IGF (specifically IGF 2025); 173 national, regional and youth IGF initiatives (NRIs)* * *The Arab IGF process (ESCWA)* * *The Arab High Level Forum on WSIS and 2030 Agenda (ESCWA, ITU, UNESCO, UNDESA et al)* |
| *69. We recognize the contribution of all United Nations entities, agencies, funds and programmes in advancing digital cooperation, including but not limited to the International Telecommunication Union, the United Nations Conference on Trade and Development, the United Nations Development Programme and the United Nations Educational, Scientific and Cultural Organization, and invite them, as well as*  *the Office of the United Nations High* | *All SDGs* | *All WSIS Action Lines* | *UNGIS, WSIS Action Line Facilitation, WSIS Stocktaking, WSIS Prizes, WSIS implementation at Regional Level, Partnership on Measuring ICT for Development*  *The Arab International “Digital Cooperation and Development Forum” (DCDF), is a regional mechanism for implementation of / support and* |

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| *Commissioner for Human Rights, to support, within their existing mandates, implementation of this Compact. We recognize the role of the United Nations regional economic commissions and United Nations country teams in supporting regional and national stakeholders to advance digital transformation.* |  |  | *follow up on these UN processes, conceived by UN ESCWA as one of the UN Regional Commissions. It includes the following segments:*   * *The Consultative Conference on GDC* * *The Arab High-Level Forum on WSIS and 2030 Agenda (ESCWA, ITU, UNESCO, UNDESA et al)* * *The Arab IGF* |
| *70. We recognize the role of the Commission on Science and Technology for Development in reviewing follow-up on the implementation of the outcomes of the World Summit on the Information Society and request it to consider how it can contribute further to the implementation of the Compact.* | *All SDGs* | *All WSIS Action Lines* | *CSTD, WSIS Action Line Facilitation, WSIS Stocktaking, IGF* |
| *71. To track and monitor progress, we request the Secretary-General to provide a Compact implementation map for the consideration of Governments and other stakeholders that reflects the contributions of the United Nations system and other relevant stakeholders and to reflect this in the report of the Secretary-General on progress made in the implementation of and follow-up to the outcomes of the World Summit on the*  *Information Society at the regional and* | *All SDGs* | *All WSIS Action Lines* | *WSIS Action Lines and SDG Matrix, UNGIS, WSIS Action Line Facilitation, WSIS Stocktaking, WSIS Prizes, WSIS implementation at Regional Level, Partnership on Measuring ICT for Development, CSTD, WSIS Forum, IGF* |

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| *international levels ahead of the WSIS+20*  *review.* |  |  |  |
| *72. We recognize that further strengthening of system-wide coordination is required to enable the United Nations to realize the inclusive platform for digital cooperation set out in this Compact. To this end, we request the Secretary- General, following consultations with Member States, to submit a proposal to the General Assembly during its seventy-ninth session for the establishment of an office, building on and incorporating the activities and resources of the existing Office of the Secretary-General’s Envoy on Technology, to facilitate system-wide coordination, working closely with existing mechanisms. This proposal should include detailed information on operational functions, structure, location, mandate renewal, resources and staffing.* | *All SDGs* | *All WSIS Action Lines* | *WSIS Action Lines and SDG Matrix, UNGIS, Interagency Working Group on AI, WSIS Action Line Facilitation, WSIS Stocktaking, WSIS Prizes, WSIS implementation at Regional Level, Partnership on Measuring ICT for Development, CSTD, WSIS Forum, IGF* |
| *73. We recognize the role of the high-level political forum on sustainable development and the Economic and Social Council in reviewing progress of the Compact in closing digital divides and accelerating achievement of the 2030 Agenda. We recognize the role of the Human Rights Council, within its existing mandate, in fostering an inclusive, open, safe and secure digital space for all.* | *All SDGs* | *All WSIS Action Lines* | *WSIS Action Lines and SDG Matrix, UNGIS, WSIS Action Line Facilitation, WSIS Stocktaking, WSIS Prizes, WSIS implementation at Regional Level, Partnership on Measuring ICT for Development, CSTD, WSIS Forum, IGF* |

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| *74. The cross-cutting nature of digital technologies and the multiplicity of actors involved in digital cooperation require synergies and aligned follow-up. We commit to review the Compact to assess progress against its objectives and to identify emerging opportunities and challenges for global digital cooperation. We decide to convene a high-level meeting entitled “High-level review of the Global Digital Compact”, to take place during the eighty-second session of the General Assembly, based on a progress report by the Secretary- General and with the input and meaningful participation of all stakeholders, including the Commission on Science and Technology for Development, the Internet Governance Forum and World Summit on the Information Society action line facilitators. We request the President of the General Assembly to appoint co-facilitators, one from a developing country and one from a developed country, at the eighty-first session to facilitate open, transparent and inclusive intergovernmental consultations to determine the modalities for this high-level meeting.* | *All SDGs* | *All WSIS Action Lines* | *WSIS Action Lines and SDG Matrix, UNGIS, WSIS Action Line Facilitation, WSIS Stocktaking, WSIS Prizes, WSIS implementation at Regional Level, Partnership on Measuring ICT for Development, CSTD, WSIS Forum, IGF* |

*i* [*Co**nvention* *on the* *Rights of P**ersons with Disabilities (CRPD)*](https://legal.un.org/avl/ha/crpd/crpd.html) *and web accessib**ility r**ecommen**ds to* *apply W3C WCAG AA standards (or similar) in the public and private sector. Already recommended by a number of UN agencies, regional and national bodies, CSOs/NGOs.*

*ii UNU and partner analysis and recommendations e.g. G20+ policy brief on “Citizen-centered digital government: Approaches for advancing the public sector’s use of technologies based on demand-side data” and ”Monitoring and Measurement of Digital Inclusion: A Critical Analysis of Key Global Frameworks measuring at the margins” suggestions.*

*iii UNU provides technical assistance, research, skills and capacity development to international bodies, member states, regions and local authorities (depending on external funding) on digital and data governance, legislation, standards, date exchange, IOP, AI (various forms) privacy and ethics. Similarly other institute applies data and AI in relation to resource management, sustainability, etc..*

*iv ITC initiatives are*

1. *DIgital Moonshot: policy and strategy support, empower business support organisations, MSME and entrepreneur support for digital trade and tech entrepreneurship*
2. *ecomConnect Programme: Empowering businesses through e-commerce*
3. *#FastTrackTech: Scaling Digital Entrepreneurship across Africa, South Asia, the Caribbean and Latin America with a focus on tech startup internationalisation, tech hub capacity building and impact investment*
4. *ITC Flagship publication dedicated to digital transformation of small business, the SME Competitiveness Outlook 2025 to be launched in June 2025.*
5. *Youth Startup Academy: Support to early and acceleration stage high-impact digital startups. Strengthen the digital entrepreneurship ecosystem by fostering international networks and facilitating exchange of best practices with matured ecosystems.*
6. *Ye! Community: ITC’s global community of young entrepreneurs. It promotes learning, networking, and connections to market and financial opportunities. The global community is home to more than 40,000 members, both online and through local chapters.*
7. *Ye! Boost Accelerator: supports the acceleration of youth-led startups to access export markets.*
8. *Youth Ecopreneur Programme: supports the scaling up of youth-led sustainable businesses, particularly those bringing innovation to promote land restoration.*
9. *Policy advice related to the negotiations of MSME digital Inclusion provisions in the digital trade / economy agreements and FTA chapters*
10. *Awareness raising for MSEMs on digital trade topics of relevance to them, to enable implementation and advocacy of MSME interests in digital rule-making on different levels.*

*v UNU provides technical assistance, research, skills and capacity development to international bodies, member states, regions and local authorities (depending on external funding). CPR, EGOV, CRIS, MACAU, MERIT on digital governance, ICT for development, data and AI.*

*vi ITC Digital Transformation Survey already conducted over 7400 companies in 78 countries between 2022-2024 and ITC Enterprise Digital Transformation Index designed to assess digital transformation at the firm level, to gather insights into the digital capabilities, challenges, and future needs of different types of companies across countries. Example available from publication:* [*https://intracen.org/resources/publications/sme-competitiveness-in-francophone-africa-2022*](https://intracen.org/resources/publications/sme-competitiveness-in-francophone-africa-2022)

*vii ITC E-Commerce for Development training programme enhance capacity of policymakers to develop enabling policies and engage in shaping international trade negotiations related to e-commerce/digital trade*

*viii ITC Youth Startup Academy: Support to early and acceleration stage high-impact digital startups. Strengthen the digital entrepreneurship ecosystem by fostering international networks and facilitating exchange of best practices with matured ecosystems.*