|  |  |
| --- | --- |
|  | **Document CWG-FHR-21/11** |
| **8 August 2025** |
| **English only** |
|  |  |
| Contribution by the secretariat | |
| ITU TRANSFORMATION PROCESS – UPDATE ON WEBSITE PROJECT | |
| **Purpose**  This document provides further update on the website project following the status update on the transformation process provided to Council in June 2025.  **Action required**  The Council Working Group on financial and human resources is invited to **note** this document.  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **References**  *Council Documents* [*C20/61*](https://www.itu.int/md/S20-CL-C-0061/en)*,* [*C20/74*](https://www.itu.int/md/S20-CL-C-0074/en)*,* [*C21/INF/15*](https://www.itu.int/md/S21-CL-INF-0015/en)*,* [*C22/INF/13*](https://www.itu.int/md/S22-CL-INF-0013/en)*,* [*C22/40*](https://www.itu.int/md/S22-CL-C-0040/en)*,* [*C22/57*](https://www.itu.int/md/S22-CL-C-0057/en)*,* [*C23/36*](https://www.itu.int/md/S23-CL-C-0036/en)*,* [*C23/50*](https://www.itu.int/md/S23-CL-C-0050/en)*,* [*C23/62*](https://www.itu.int/md/S23-CL-C-0063/en)*,* [*C23/INF/11*](https://www.itu.int/md/S23-CL-INF-0011/en)*,* [*C23/INF/13*](https://www.itu.int/md/S23-CL-INF-0013/en)*,* [*C24/19*](https://www.itu.int/md/S24-CL-C-0019/en)*,* [*C24/53*](https://www.itu.int/md/S24-CL-C-0053/en)*,* [*C24/31*](https://www.itu.int/md/S24-CL-C-0031/en)*,* [*C25/50*](https://www.itu.int/md/S25-CL-C-0050/en)*,* [*C25/66*](https://www.itu.int/md/S25-CL-C-0066/en)*,* [*C25/55*](https://www.itu.int/md/S25-CL-C-0055/en)*.* | |

# 1 Introduction

The ITU Transformation process, launched in January 2023, aims to achieve organisational excellence through a portfolio of initiatives across five pillars: Governance, Systems & Tools, People & Culture, Resource Optimisation, and Members & Partners. This update builds on the Document [C25/55](https://www.itu.int/md/S25-CL-C-0055/en) Transformation Update published to Council in June 2025. The transformation initiatives are progressing as reported during Council 2025. This document provides a further update on the new website project.

# 2 Website project update

The new website project is advancing according to plan. Phase one —the content clean-up phase— is well underway. The analysis of the ITU-T web pages has been completed, and corresponding recommendations to the T-Sector are in progress. Work has now commenced on analysing the ITU-R and General Secretariat pages.

The vendor selection process for the Information Architecture and Taxonomy phase has been completed. We expect to sign the contract during August and commence implementation with the selected vendor in September 2025.

The initial call for bids under the second RFP —website development agency— did not yield a successful outcome, as none of the 11 submitted proposals met the project’s requirements. Efforts are currently focused on issuing a new call for bids to identify a qualified partner capable of delivering these key phases of the project. We are working to accelerate the selection of a qualified partner and will update the timeline if needed.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_