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| **Agenda item: ADM** | **Document C23/72-E** |
| **27 June 2023** |
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| Contribution from: Algeria (People's Democratic Republic of), Burkina Faso, Côte d’Ivoire (Republic of), Egypt (Arab Republic of), Ghana, Kenya (Republic of), Mauritius (Republic of), Nigeria (Federal Republic of), Senegal (Republic of), South Africa (Republic of), Tunisia, and Zimbabwe (Republic of) | |
| ENSURING A OneITU APPROACH FOR SOUND FINANCIAL PLANNING, ACCOUNTABILITY AND AGILITY FOR THE BENEFIT OF ALL COUNTRIES AND THE FUTURE OF THE UNION | |
| **Purpose**  Enhance financial management and accountability, improve organisational agility and impact of OneITU for all countries while enabling a lasting and positive culture change."  **Action required by the Council**  The Council is invited to send the draft proposals contained in Documents [C23/13](https://www.itu.int/md/S23-CL-C-0013/en), [C23/27](https://www.itu.int/md/S23-CL-C-0027/en), [C23/50](https://www.itu.int/md/S23-CL-C-0050/en) and [C23/52](https://www.itu.int/md/S23-CL-C-0052/en) to CWG-FHR for further study and for the elaboration of KPIs for organisational excellence in accordance with PP Resolution 151 and the revised Terms of Reference of CWG-FHR.  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **References**  [*ITU Constitution*](https://www.itu.int/en/council/Documents/basic-texts/Constitution-E.pdf)*;*  *Resolutions* [*25*](https://www.itu.int/en/council/Documents/basic-texts-2023/RES-025-E.pdf)*,* [*71*](https://www.itu.int/en/council/Documents/basic-texts-2023/RES-071-E.pdf)*,* [*94*](https://www.itu.int/en/council/Documents/basic-texts-2023/RES-094-E.pdf)*,* [*151*](https://www.itu.int/en/council/Documents/basic-texts-2023/RES-151-E.pdf) *and* [*191*](https://www.itu.int/en/council/Documents/basic-texts-2023/RES-191-E.pdf) *of the Plenipotentiary Conference*  *Decision* [*5*](https://www.itu.int/en/council/Documents/basic-texts-2023/DEC-005-E.pdf) *(Rev. Bucharest, 2022) of the Plenipotentiary Conference*  [*Kigali Action Plan*](https://www.itu.int/dms_pub/itu-d/opb/tdc/D-TDC-WTDC-2022-PDF-E.pdf) | |

**Background**

Noting that the ITU Constitution, Resolution 71 (Rev. Bucharest, 2022) and Financial Rules dictate that each ITU Bureau and the General Secretariat have a unique role in implementing ITU Strategic Plans and fulfilling specific and unique mandates. Similarly, every Bureau, Bureaux are independent and mandated via various provisions of the ITU Constitution and relevant resolutions in discharging their mandates Therefore, the Bureaux operate independently and are mandated through various provisions of the ITU constitution and relevant resolutions.

Despite this, ITU faces issues of efficiency and equity, such as high costs associated with hosting forums and events in HQ and other countries, including translation, interpretation, and logistics.

We are of the view that technology and new working methods, including automation and RBM, can enhance productivity and cost efficiency and deepen expertise for better impact, rather than overspending on support services.

An organisational transformation tailored towards developing countries' needs would offer several benefits, including reduced hosting costs for events, improved access to relevant content in all languages, and new expertise from all sectors, notably in ITU Area Offices.

**Proposal**

Council members are reminded that the 'OneITU' concept, which aims to enhance the ITU's delivery to Member States, is currently undefined. This makes it challenging and premature to define concrete organisational strategies.

Therefore, the Council members requested to instruct CWG-FHR to develop the concept and its measurable Key Performance Indicators (KPIs).

In addition, Council members are invited to send draft proposals from Documents [C23/13](https://www.itu.int/md/S23-CL-C-0013/en), [C23/27](https://www.itu.int/md/S23-CL-C-0027/en), [C23/50](https://www.itu.int/md/S23-CL-C-0050/en), and [C23/52](https://www.itu.int/md/S23-CL-C-0052/en) to CWG-FHR for further study. This is in conjunction with defining the OneITU concept and elaborating KPIs for organisational excellence as outlined in PP Resolution 151 and the revised Terms of Reference of CWG-FHR.

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