



**Understanding how children are accessing  
protection through online means**



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**For many years we have seen the online world as a place where children are at risks. But do we know how they use the online to be safe?**





OFFICE OF THE SPECIAL REPRESENTATIVE OF THE SECRETARY-GENERAL ON  
**VIOLENCE AGAINST CHILDREN**



**unicef**



**United Nations**

Office of the Secretary-General's Envoy on Youth





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## WHAT DO WE WANT TO DO?

Identify and disseminate means through which children (under 18) are using the Internet '*to be safer*', by helping prevent, protect and respond to violence, for themselves or for their peers. This includes, using online channels to contact helplines, access protection resources, creating peer-to-peer support systems and networks, and coming up with innovative solutions for reporting different forms of violence.



## Phase 1



### MAP

- **Helplines** and **organizations providing direct support to children** via online means around protection and wellbeing, including those connecting with children through social media channels.
- Existing **peer networks providing support to children** and young people around prevention, protection, and response to violence, including mental health.

### DISSEMINATE

**Make the information widely available** for children, organizations, Member States, and agencies everywhere, **through a digital map online**, outlining existing referrals, helplines and support systems in a child friendly manner.

## Phase 2



### LEARN

**Identify good practices** and commonalities between these services, to better understand how children are using online means to be safer, contributing to child protection systems.

### RECOMMEND

**Consolidate finding** and lessons learned, with recommendations for improving and expanding services providing direct support to children.