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| **Council Working Group on the Use of the six official languages of the Union** |  |
| **11th meeting, Virtual meeting, 5 February 2021** |  |
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|  | **Document CWG-LANG/11/3-E** |
| **8 January 2021** |
| **English only** |
| Contribution by the Russian Federation | |
| **Harmonization of the ITU Sectors’ websites in all six languages of the Union** | |

# I Introduction

PP-18 approved the revision of Resolution 154, on the use of the six official languages of the Union on an equal footing, which

"instructs the Secretary-General, in close collaboration with the Directors of the Bureaux

...

3 to continue work on harmonization of the ITU Sectors' websites to ensure clarity, ease of navigation and an image of One ITU;

4 to provide timely updates of the pages of the ITU website in all six languages of the Union,

instructs the ITU Council

...

4 to monitor the work carried out by the ITU secretariat in regard to:

...

– enhancing ITU's image and the effectiveness of its public-information work, making use of all six languages of the Union, in, among other things, publishing ITU News, creating ITU websites, organizing Internet broadcasting and archiving of recordings, and issuing documents of a public-information nature, including announcements of ITU Telecom events, e-flashes and such like;

...".

At its 2019 session, the ITU Council revised Resolution 1372, on the Council Working Group on Languages (CWG-LANG), which

"instructs the Secretary-General, in close coordination with the Directors of the Bureaux and with the advice of the Council Working Group on Languages

...

3 to intensify work on harmonization of the ITU Sectors' websites in a manner to ensure use of the six official languages of the Union on an equal footing,

...".

The Russian Federation has repeatedly drawn attention to the situation of the ITU Sectors' websites, which remains unacceptable.

Despite the announcement of a new internal group created for the design and launch of the new corporate website platform and mandated to address issues linked to common web design, user-friendliness of web content including translation of webpages, and so forth, little has changed.

This issue has been repeatedly raised at CWG-LANG and Council meetings; yet notwithstanding the promises, little has been done to address shortcomings.

The Report of the Secretary General “Pursuant to Resolution 154 (Rev. Dubai, 2018)  
and Resolution 1372 (C15, last amended C19)” (Document [**CWG-LANG/11/2**](https://www.itu.int/md/S21-RCLCWGLANG11-C-0002/en)) did not cover this issue.

Unfortunately, the lack of user-friendliness on the ITU website and of a common web design for the ITU Sectors' websites remain sources of frustration. Compare, for example, the landing pages of all three ITU Sectors' websites. It is obvious that there is no coordination of any kind between the Sectors' websites and only part of the text is subject to translation.

# II Proposals

2.1 Draw the attention of the Coordination Committee and the Inter-Sectoral Coordination Task Force (ISC-TF), chaired by the Deputy Secretary-General, to the continued failure to comply with the instructions of PP-18 and the Council on the harmonization of the ITU Sectors' websites in all six languages of the Union.

2.2 Require the secretariat to take all necessary measures to ensure the unconditional implementation of work on the harmonization of the ITU Sectors' websites to ensure clarity, ease of navigation and an image of One ITU, using the six official languages of the Union on an equal footing.

2.3 Submit a detailed analysis of work carried out to the 2021 session of the Council.