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| **Plenipotentiary Conference (PP-18)Dubai, 29 October – 16 November 2018** |  |
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| PLENARY MEETING | **Document 39-E** |
|  | **12 June 2018** |
|  | **Original: French** |
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| Note by the Secretary-General |
| candidacy for the post of director of thetelecommunication development bureau (BDT) |
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Further to the information contained in Document 3, I have pleasure in transmitting to the
conference, in annex, the candidacy of:

**Mr Jean Philémon KISSANGOU (Republic of the Congo)**

for the post of Director of the Telecommunication Development Bureau (BDT) of the International
Telecommunication Union.

Houlin ZHAO
Secretary-General

**Annex**: 1

**Republic of the Congo**

Brazzaville, 24 May 2018

To: Mr Houlin Zhao, ITU Secretary-General

From: Ministry of Posts, Telecommuncations and the Digital Economy

Reference: 0517/MPTEN-CAB/18

**Subject:** Candidacy of Mr Jean Philémon KISSANGOU for the post of Director of the ITU Telecommunication Development Bureau (BDT)

Dear Sir,

I have the honour, on behalf of the Congolese Government, pursuant to your letter CL-17/42 of 23 October 2017, to transmit to you the candidacy of Mr **Jean Philémon Kissangou** for the post of **Director of the ITU Telecommunication Development Bureau**, elections for which will be held during the next plenipotentiary conference from 29 October to 16 November 2018 in Dubai (United Arab Emirates).

Mr Kissangou holds master’s degrees in ICT regulation and policy and in information and telecommunications. And a degree in telecommunication regulation. He also has 15 years of experience, first as technical director of an ISP and subsequently as a manager responsible for universal access with the local regulator in the digital communications sector. Since 2009, Mr Kissangou has concentrated on research and is the author of two books in the field of telecommunications.

Beyond this, Mr Kissangou’s candidacy is motivated by a **vision** and **strategy** for global telecommunication development, which he wishes to implement with all his managerial skill and professional rigour.

Congo reaffirms its wish to contribute to the dynamic ongoing work of the International Telecommunication Union in seeking the greatest possible happiness of the world’s citizens though telecommunications.

Please accept, Sir, the assurances of my highest consideration.

Yours faithfully,

(*signed*)

**Léon Juste IBOMBO**

**Minister**

[*Official stamp*]

Attachments:

* Candidate’s vision
* Candidate’s CV
* A photo of the candidate

**KISSANGOU Jean Philémon**

**Candidate for the post of Director of the Telecommunication Development Bureau (ITU), PP-18**

[www.kissangou.name](http://www.kissangou.name)

My vision

To ensure that by 2030, one-fifth of the world’s unconnected will acquire broadband access without discrimination in order to obtain information, participate in the economy and develop as individuals.

Seven strategic pillars

Pillar 1 : Telecommunication sector reform

Reform of the telecom sector in the 1980s led to mixed outcomes. Our activities will focus on countries and subregions where reform did not produce the desired results. The ultimate goal is to implement the reform in the telecom/ICT sector wherever it is needed. In specific terms, provided that countries sign up, we will support them in liberalizing the sector, totally or partially privatizing incumbent operators, and establishing a genuinely independent regulatory authority. For sub-Saharan Africa and Latin America, the HIPSSA and ICAR projects will be renegotiated with the partner (EU) and the implementation strategy will be reviewed. Furthermore, the Telecommunication Development Bureau (BDT) will support the cooperation and harmonization initiative in the telecom sector launched by the countries of the Commonwealth of Independent States (CIS), by providing them with the means and support needed. In general terms, anywhere in the world, appropriate responses will be sought in the areas of policy and regulation in order to ensure a real impact with regard to markets, competition and effective management, which should result in considerable improvement to the relevant development indicators and have a positive impact on the well-being of populations worldwide.

Pillar 2: Broadband access

Telecommunications in the twenty-first century are based on broadband networks, which alone can stimulate the economy, develop businesses, create jobs, improve quality of life and boost innovation. Development of broadband networks and services will, among other things, increase penetration of mobile broadband, which is currently only 8 per cent in Africa and 5 per cent in the Arab States. Our goal in extending the global network will be to connect one-fifth of the 3.9 billion people in the world (ITU, 2016) who are still unconnected. We will provide support, training and follow-up for States and regional groupings for development and for implementation of realistic and appropriate broadband policies. We will work on stimulating demand by training and improving the range of services offered, so that users, once connected, make real use of the digital services available to them.

Pillar 3: Consumer protection

Faced with increasingly complex telecommunication services (broadband networks, smartphones, OTT, SMS and MMS, social networks, and so on), consumers are vulnerable to all kinds of abuses with implications in terms of potential infringements of their liberty and negative impacts on their social well-being. It is thus essential that consumers be protected from possible abuses, especially by operators. Our strategy in this will involve training consumers to be autonomous, by involving the media and specialist associations. Monitoring will be set up to ensure that rules and regulations are put in place, function properly and are reinforced locally.

In addition to protecting consumers from poor information, we will work to reduce the carbon footprint of the ICT/telecom sector (currently estimated at 24 per cent). An initiative will be launched as an example to encourage efforts, through partnership and innovation, to find alternative energy sources to the thousands of petrol generators installed at telecom facilities. In Africa, for example, many of these generators operate 24 hours a day, seven days a week.

Pillar 4: Investment

In the IT sector, a total of 1.085 billion in foreign investment is expected in 2008 (UNICTAD, 2017), and an increase in global expenditure which should reach 2.8 billion in 2019 (GSMAi, 2016).

We will reinforce these trends by helping countries and communities to develop investment-friendly policies and regulation. Depending on whether the country is developed, developing or in transition, the strategy applied to promote investment in the telecom/ICT sector will differ. We will discuss with the private sector ways of setting up a permanent framework for exchanges and action in order to encourage innovative and efficient investment. In addition, artificial intelligence, which is already revolutionizing the telecommunication sector, will grow from 39 million euros in 2016 to 59.7 million in 2025. BDT will work to ensure that the telecommunication/ICT investment curve grows further to support global growth, for the sake of a better world.

Pillar 5: Innovation

Different forms of support for innovation and research in the ICT sector will be a major article of faith in our activities. This will mean monitoring and support measures in favour of technological innovation. Innovation is a source of growth and job creation. Thanks to innovation based on diversified partnerships, new systems and new applications are created in all areas of human activity (education, health, agriculture, industry, administration, energy, government, IoT). These new measures will contribute to building a better world. BDT, with the help of its partners, will create a framework conducive to the development of national and regional community policy to ensure that ICTs support and stimulate innovation. A special innovation monitoring unit will be created within BDT.

In the case of North America, Europe and Asia, given the maturity of the prevailing environment in those areas (growth, lengthy experience, large markets), the Bureau will support partnerships among different agencies, including partnerships with the private sector.

Pillar 6: Quality assurance in BDT

Once in post, we will progressively launch a study and implementation initiative within the Bureau to establish a quality assurance system based on international quality standards, the aim being to ensure that the Bureau meets established requirements and justifies the confidence of its partners (internal and external). The ultimate goal for the Bureau is to facilitate procedures and bring about constant improvements in governance and performance. BDT’s structure will be reviewed in line with the need for greater efficiency, better governance and more effective action.

Pillar 7: Adapting to the needs of a dynamic and complex market

With the advent of broadband mobile Internet, the development of the next-generation mobile technologies (3-, 4- and 5G) and the unexpected rise of OTT services, the telecommunication market has changed, but BDT has not fundamentally adapted telecommunications management in response to the threat represented by OTTs for telecommunication operators, although as a result of the changing market, regulators and operators have lost ground in the face of the difficulty of keeping pace with the increasingly complex, dynamic and unpredictable packages of services on offer. BDT will seek a better understanding of the new requirements of the market resulting from the rise of OTTs and to offer appropriate responses, especially in terms of cost control and calculation of tariffs, as well as enhancing consumer welfare. Gearing BDT action to the new market challenges will mean that the market is better protected, competition promoted, and the formation of monopolies – which are still all too prevalent – discouraged. Regulators and operators will embrace the new market requirements rather than just passively submitting to them. Operators, already suffering a dramatic decline in revenues from voice and SMS as a result in a huge increase in traffic, are struggling to maintain investment in their infrastructure. This is an important issue, and BDT will reflect on it as a matter of urgency. Beyond this, we will consider very quickly to what extent operators might participate in the work of BDT.

**THE CANDIDATE’S CV**

Name: Kissangou Jean Philémon

Country: Congo-Brazzaville

Family status: Married, three children

kissangou@kissangou.name

[www.kissangou.name](http://www.kissangou.name)

# *EDUCATION*

**Master’s in Telecommunications/IT** 2003

*Ecole Multinational de Télécommunication (ESMT), Dakar*

**Master in ICT policy and regulation** (in progress) 2018

*University of Witherland, Johannesburg, South Africa*

**Diploma in Telecommunication Regulation** 2009

*West Indian University, St Augustine, Trinidad and Tobago*

**Certificate in Internet Governance** 2003

*Diplofoundation, Geneva*

**Certificate in Project Management** 2003

*Innovit, Dakar*

***OVERALL EXPERIENCE***

Fifteen years in Internet and telecommunication network management, analysis and development of telecommunication/ICT policy and regulations.

# *PROFESSIONAL EXPERIENCE*

**Head of Universal Service Management Department, Economy and Market Division** 2010-2018

Postal and Communications Regulatory Department (ARPCE), Brazzaville, Congo

**Consultant, Department for New Technologies**, 2004-2007

Ministry of Telecommunications, Brazzaville, Congo

**Lecturer in NICTs,** 2005-2015

Polytechniqu**e**, Université Marien NGOUABI, Brazzaville, Congo

**Technical Director of DRTVnet** (Internet access provider) 2006-2009

# *INTERNSHIPS*

Internet Governance Bureau, United National headquarters, Geneva, Switzerland 2005

Telecommunication Development Bureau (BDT), ITU, Geneva, Switzerland 2012

***CIVIC ACTIVITIES***

* President of the Congolese chapter of the Internet Society (ISOC)
* African coordinator of CACSUP
* Director on Board of AFRINIC 2008-2011
* Member of AFNIC International College. 2018

***LANGUAGES***

- French (official language)

- English (language of studies)

- Portuguese

***PUBLICATIONS***

**Books**:

1. *Accès et services universels en télécoms/TIC dans les pays en développement: Planification, financement et contrôle*. Edilivre 2015, Paris, France
2. *Protection des consommateurs dans le secteur des télécommunications: Enjeux, arnaques, et défis*. Edilivre 2016, Paris, France
3. *Un village en émoi* (Roman), published by CACSUP
4. In progress (book): *L’Intelligence Artificielle: Que-peuvent les pays en développement*?
5. In progress: *Analyzing the telecoms sector in G7 countries.*

***AWARDS AND HONOURS***

- Afrinic Board member award (2008-2011)

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