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Dr. El-Musrati brings more than three decades of experience in the telecommunications and ICT sector, having held senior roles at Libyana Mobile Phone Company, the Libyan Post, Telecom and Information Technology Holding Company, and Al-Jeel Al-Jadeed for Technology. At the Communications and Informatics Authority he coordinated the eServices Steering Committee of the Ministers' Council, served as eLibya Project Coordinator, change management track, and advised on digital transformation, Certified by the Open Group in TOGAF 9.1 and ITIL 3.1, before taking up his current role leading research and organizational development.

He holds a PhD in Industrial and Design Engineering from Benha University-Egypt (2023), an MSc in Engineering Management and a BSc in Computer and Electronics from Tripoli University-Libya. He has a research, contributions and activities on ICT Accessibility, TOGAF ADM and Lean Six Sigma. He is a change management professional and trainer, and works in Arabic and English.

His work is closely aligned with ITU-D priorities: digital transformation, institutional capacity building and ICT-driven Accessibility and development.