



ZILUNGILE TUNZI

I am a Research Specialist at the Independent Communications Authority of South Africa (ICASA), where I conduct research in the ICT sector, with a particular focus on social policy, cybersecurity and the broader impact of digital technologies. My work contributes to the development and implementation of regulatory interventions aimed at supporting a secure, resilient and inclusive digital environment. I also contribute to shaping the regulatory agenda that will guide the future development and growth of the ICT sector.

My work at ICASA has provided me with practical experience in cybersecurity and information security research, including examining emerging cyber risks, sector readiness, network resilience, regulatory approaches and the implications of cybersecurity developments for consumers and regulated entities. This work requires engagement with industry stakeholders and consideration of international standards, regulatory practices and evolving technological risks.

I have 15 years of experience in research and development and economic analysis, gained across diverse environments ranging from the creative sector to national government departments. This breadth of experience has given me a broad perspective on how policy, economics, technology and industry intersect to drive development.

I hold a Master's degree in Development Economics from the University of Johannesburg.