



SUSAN TELTSCHER

Head, Capacity and Digital Skills Development Division, ITU

Dr Susan Teltscher is Head, Capacity and Digital Skills Development Division at ITU. In this context, she is responsible for ensuring the delivery of capacity development products and services in the field of digital technologies, with the objective to enhance knowledge and skills for the digital transformation, in particular in developing countries. This includes the direction and coordination of the ITU Academy platform, the ITU Academy Training Centers (ATC) programme and the Digital Transformation Centres (DTC) Initiative, working in partnership with Government, industry and academic institutions.

From 2008 to 2017, Dr Teltscher was Head of the ITU Statistics Division. In this position, she was responsible for the collection, harmonization, analysis and dissemination of ICT statistics worldwide, and for the production of analytical reports on global and regional trends in ICT, including the annual ITU Measuring the Information Society Report and the ICT Development Index.

Before joining ITU in July 2008, she was Chief of the ICT Policy and Analysis Unit, ICT and E-Business Branch, of the United Nations Conference on Trade and Development (UNCTAD), Geneva. Dr Teltscher received her Ph.D. in Economic Geography in 1992 from the University of Washington (Seattle, United States).