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Carmen works at the ITU Telecommunication Development Bureau (BDT) as Senior Officer in the Regulatory and Market Environment Division (RME). She works on regulatory, economic and financial issues of telecommunication/ICT including cost and tariff. She previously worked for the Financing Strategies Unit, at the BDT, and was responsible for the programme on Tariff regulation. She has worked on several ITU publications, technical papers and discussions at national, regional and international levels in areas, such as telecommunication/ICT policy and regulatory issues, cost and tariff modelling in the ICT sector, market analysis and significant market power (SMP), broadband infrastructure development and sharing, international Internet connectivity (IIC), International Mobile Roaming (IMR). Carmen is the ITU focal point for the ITU-D Study Group 1 Question 4/1 on Economic aspects of national telecommunication/ICTs.