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Senior Programme Officer with the Telecommunication Development Bureau (BDT) of the International Telecommunication Union (ITU) dealing with policy and regulatory matters. Nancy had been involved in telecom/ICT reform for more than 20 years. As a senior regulatory expert, she coordinates and is a contributing author to regulatory publications. She is part of the team managing the Secretariat of Broadband Commission for Sustainable Development. She is also actively involved in the organization of global and regional events and in training programmes for regulators and policymakers. Nancy regularly delivers reports, articles, and presentations on sector reform at regulatory meetings around the world.