ITU-D Study Groups Question 4/2 Session on ICTs and Conformance & Interoperability: challenges for developing countries

Wednesday, 16 October 2019 (Room K, ITU)

ISO CASCO – standards for conformity assessment

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ISO in Brief

- ISO is the world's largest developer of international standards
- Global network of national standards bodies -162 members
- More than 22000 standards
- 300 technical committees

ISO CASCO overview

- ISO committee develops generic conformity assessment standards and policies related to conformity assessment
- 34 published standards that are developed jointly with IEC. These are referred to as the CASCO Toolbox.

THE CASCO TOOLBOX

- Standards for the operation of
 - conformity assessment bodies (laboratories, certification bodies, inspection bodies
 - accreditation bodies
 - peer evaluation and other associated activities
- Allows a harmonized and consistent approach to conformity assessment globally

COMMON STRUCTURE IN CASCO STANDARDS

 Requirements for the <u>impartiality</u>, <u>confidentiality</u>, <u>competence</u> of the bodies and for the <u>consistency</u> of their conformity assessment activities

AN EXAMPLE

 ISO/IEC 17025 General requirements for the competence of testing and calibration laboratories

 specifies the general requirements for the <u>competence</u>, <u>impartiality</u> and <u>consistent</u> operation of laboratories

ISO/IEC 17025

- Laboratory is a body that performs one of the following activities: testing, calibration, sampling associated with subsequent testing or calibration
- Applicable to all organizations performing laboratory activities, regardless of the number of personnel
- Provides framework for laboratories to demonstrate competence and impartiality

ISO/IEC 17025

- Provide basis to harmonize a system to develop and maintain confidence in the competence of laboratories and consistent generation of reliable results
- Requires laboratory to plan and implement actions to address risks and opportunities
- Establish an environment for mutual recognition and global exchange of results from laboratories