

**Telecommunication
Development Sector
Study Groups**



**ITU-D Study Group 1 Expert Meeting
Chongqing, Wednesday, 9 November 2016**

Document [SG1EXP/CHINA/OJ](#)
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English only

Question 6/1: Consumer information, protection and rights: Laws, regulation, economic bases, consumer networks

SOURCE: Rapporteur for Question 6/1

TITLE: Draft agenda for the Expert meeting on Question 6/1
(Chongqing, China, Wednesday, 9 November 2016)

	Items	Documents
1.	Opening of the meeting and adoption of the agenda	SG1EXP/CHINA/OJ
2.	Review the expected content/outline for the Question 6/1 expected deliverables for the 2014-2017 study period	Expected deliverables of Q6/1 (Mandate of Q6/1) September 2016 Q6/1 meeting report (1/REP/26)
3.	Review the draft Final Report for Question 6/1 <ul style="list-style-type: none">• CHAPTER 1: Introduction• CHAPTER 2: Telecommunication Consumer and its Rights: Situation and Progress• CHAPTER 3: Challenges in the field of telecommunication consumer protection• CHAPTER 4: The Institution Framework of Telecommunication Consumer's Rights• CHAPTER 5: Economical Aspects of Consumer's Rights Protection• CHAPTER 6: Conclusions and Recommendations Annexes <ul style="list-style-type: none">• Annex 1: List of contributions during study period 2014-2017• Annex 2: Summary for workshops, meetings or training activities• Annex 3: Selected Country Cases	September 2016 Q6/1 Draft Report (1/293) Proposal for Q6/1 Guidelines (1/340)

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4.	Consider/discuss contributions and input that have not yet been incorporated into the Q6/1 deliverables and propose action to be taken	
5.	Discuss the work plan, actions and agree on meeting outputs to be presented to the January 2017 Question 6/1 Rapporteur Group meeting (revised Draft Report, Guidelines, possible Draft Recommendation, etc.)	Q6/1 work plan (SG1RGQ/12(Rev.1))
6.	Discuss interesting topics in consumer protection that could be worth considering for study during the next study period	
7.	Any other business	
8.	Closure of the meeting	

* A workshop on **Consumer Protection in a Digital Collaborative Economy** will be held on 10 and 11 November 2016 following the expert meeting.
