Telecommunication
Development Bureau (BDT)

Ref.: BDT/DKS/RME/DM/042

Geneva, 19 November 2026

To:
- National Regulatory Authorities (NRAs)
- ICT Ministries
- ITU-D Sector Members

Subject: **Launch of the Actionable Core Toolkit (ACT) – Self-Assessment and Implementation Guide: Governance Essentials in Practice**

Dear Sir/Madam,

I am pleased to announce the launch of the ACT Self-Assessment and Implementation Guide: Governance Essentials in Practice, a new ITU resource designed to help regulatory authorities and other public institutions strengthen regulatory governance and translate good practices into concrete institutional action.

ACT builds on the GSR-26 Best Practice Guidelines, Regulatory Governance Essentials: The new core kit regulators need to make digital markets deliver, endorsed by the Heads of Regulators' Executive Roundtable at the Global Symposium for Regulators 2026 (GSR-26), held in Ankara, Türkiye. Developed through a global multi-stakeholder consultation involving more than 50 contributions, the Guidelines identify seven essentials for effective regulatory governance, with a focus on public-interest outcomes, proportionality, evidence-based decision-making, incentives, adaptive regulation, effective supervision and regulatory coherence.

ACT takes the next step, from principles to implementation. It provides a practical framework for institutions to assess their current governance practices, identify priorities for improvement and develop actionable roadmaps. It can be used by individual regulatory authorities or jointly by institutions with complementary responsibilities for digital governance. Rather than prescribing a single model, ACT helps institutions define actions suited to their own mandates, capacities and national circumstances.

The Guide is accompanied by an ACT online self-assessment and implementation tool, which supports the process from assessment to action planning and implementation tracking. It enables institutions to consolidate their findings, monitor implementation through a dashboard and revisit their assessments over time.

I invite regulatory authorities and other relevant public institutions to **undertake the ACT self-assessment, translate its findings into concrete actions** to strengthen regulatory governance capabilities, and share the resource with relevant colleagues and partner institutions.

I look forward to your engagement and continuing cooperation in advancing effective, collaborative and forward-looking digital regulation.

Yours faithfully,

(signed)

Cosmas Luckyson Zavazava
Director