



**Telecommunication  
Development Bureau (BDT)**

Ref.: BDT/DKH/RME/DM/022

Geneva, 31 January 2024

Heads of National Regulatory Authorities (NRAs)  
Focal Points for the Regulatory Survey at NRAs  
OR  
Ministries of ICTs  
Focal Points in countries with no NRA

**Subject: ITU World Telecommunication/ICT Regulatory Survey 2024**

Dear Sir/Madam,

I am pleased to announce that the 2024 edition of the *International Telecommunication Union (ITU) World Telecommunication/ICT Regulatory Survey* conducted by the Telecommunication Development Bureau (BDT) is now available for completion by your Organization on the [ITU Datahub](#).

I would like to thank your Organization for its continued collaboration in this data collection process and for keeping us informed of the latest changes occurring in your country. A separate message will be sent to the registered focal point in our database for this survey with the login information. Should there be any additional person you would want to add, please let us know as soon as possible so as to facilitate this information gathering.

The information gathered through this survey of regulatory policies and practices feeds into ITU analytical publications on trends and challenges in the ICT sector towards digital transformation and supports the work on designing tools and crafting best practices based on the rich and valuable experience of ITU Membership. The datasets gathered also allow us to keep current the data on ICT policy and regulation available on the [ITU Datahub](#) and are also shared with other international organizations.

As per the current practice, the data submitted through this survey and validated by ITU will be used for the upcoming updates of the [ICT Regulatory Tracker](#) and the [G5 Benchmark](#). No additional data collection or validation will be carried out for the next release of the two ITU regulatory metrics.

It would be appreciated if your Organization could complete the questionnaire **no later than 31 March 2024**. Should you have any questions regarding the survey, please feel free to contact Ms Youlia Lozanova, ITU Senior Programme Officer, Regulatory and Market Environment Division ([youlia.lozanova@itu.int](mailto:youlia.lozanova@itu.int)).

The *ITU World Telecommunication/ICT Regulatory Survey* is biennial, with the following edition of the survey to be carried out in 2026. Therefore, it is important that you submit your data through the 2024 edition in the required timeframe in order to keep your online record on the ITU data platforms and composite metrics up to date.

Yours faithfully,

**(original signed)**

Cosmas Luckyson Zavazava  
Director