

Telecommunication Development Bureau (BDT)

Ref.: BDT/DKH/RME/DM/001

Geneva, 21 March 2023

Regulatory Authorities of ITU Member States (ADMIN Related)

Subject: Global Symposium for Regulators (GSR-23), Sharm el-Sheikh, Egypt, 5 to 8 June 2023 Validation Procedure for Designated Focal Points (DFPs) of Regulatory Authorities of ITU Member States (ADMIN Related)

Dear Sir/Madam,

ITU's Customer Relationship Management system (CRM) for Delegate Registration has been successfully deployed for GSR events since 2020 to facilitate delegates registration for this conference.

The first step is that delegates submit their online registration, and the second step is for Designated Focal Points (DFPs) of Administrations/Entities of ITU-Members to review the registration requests under their responsibility, either by approving or rejecting the registration.

Starting this year, we have improved the procedure <u>for GSR events only</u>, where DFPs of Regulatory Authorities of ITU Member States (ADMIN Related) can directly validate their representative's registration requests. Therefore, they will receive an automatic message with a CRM validation link <u>here</u> (accessible only with their ITU User account or email address), in order to **Approve/Reject** registration requests submitted online by delegates representing their Administration.

Detailed instructions for each step of the validation process are in **annex 1** for reference.

Should you wish to inform us about any change in a DFP's information, please complete the information form in **Annex 2** to be send to <u>bdtmeetingsregistration@itu.int</u>.

Should you require any assistance, please contact <u>bdtmeetingsregistration@itu.int</u>.

Yours faithfully,

(Original signed)

Cosmas Luckyson Zavazava Director

Annex 1

HOW SHOULD FOCAL POINTS OF REGULATORY AUTHORITIES PROCEED WITH REGISTRATION REQUESTS REVIEW AND VALIDATION

1) Focal points can access the <u>provided link</u> and input either their username or e-mail address:

	bdtmeetingsregistration@itu.int
AND STREAM OF STREET	Sign In
	Click here to create a new user account, rese your password or modify your profile.
The second se	Contact support <u>servicedesk@itu.int</u>

- 2) Focal Points should <u>select</u> the below choices:
 - For "Sector's block": ITU Development Sector (ITU-D)
 - For "Event's block": GSR 2023
 - "Registration Status" is optional
 - Focal Points should choose: Approve or Reject

Manage Regis	trations							
	To view a	ind manage (approve/re	ject) registrations submitte	d for an event, please select t	he Sector and I	vent below.		
Select Sector	Select Event S		Select Registration Status					
ITU Developm	nent Sector (ITU-D)	~ [0	SR 2023 Sharm El-Sheikh 2023	-06-05 - 2023-06-08 🗸	All Status All Status			~
		FI	iter Result		Open Registered	_	_	
		0			Canceled Rejected			
Req Details	Request Number	Full Name	Email	Organization	Status	Last Changed By	Date	Action
View	85062953-10-UWES	Ms. ROSELINE JONGOU SUNGKUR	roseline.jongou@itu.int	International Telecommunication Union	Registered	ITU Registration Team	2023-02-17	Beject
View	85062952-10-HUBV	Ms. ROSELINE JONGOU SUNGKUR	roseline.jongou@itu.int	International Telecommunication Union	Rejected	ITU Registration Team	2023-02-17	Approve

Annex 2

REGULATORY AUTHORITIES FOCAL POINT'S UPDATE

Name of Member State:							
Name of Regulatory Authority of ITU Member States (ADMIN	Related):						
Designated Focal Point:							
First name	Last name						
e-mail address							
Telephone							

For submission of new DFP's information or for any additional information, please complete and return the above form to bdtmeetingsregistration@itu.int.